



Webship+

BigCommerce Live Rating

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What is Live Rating?

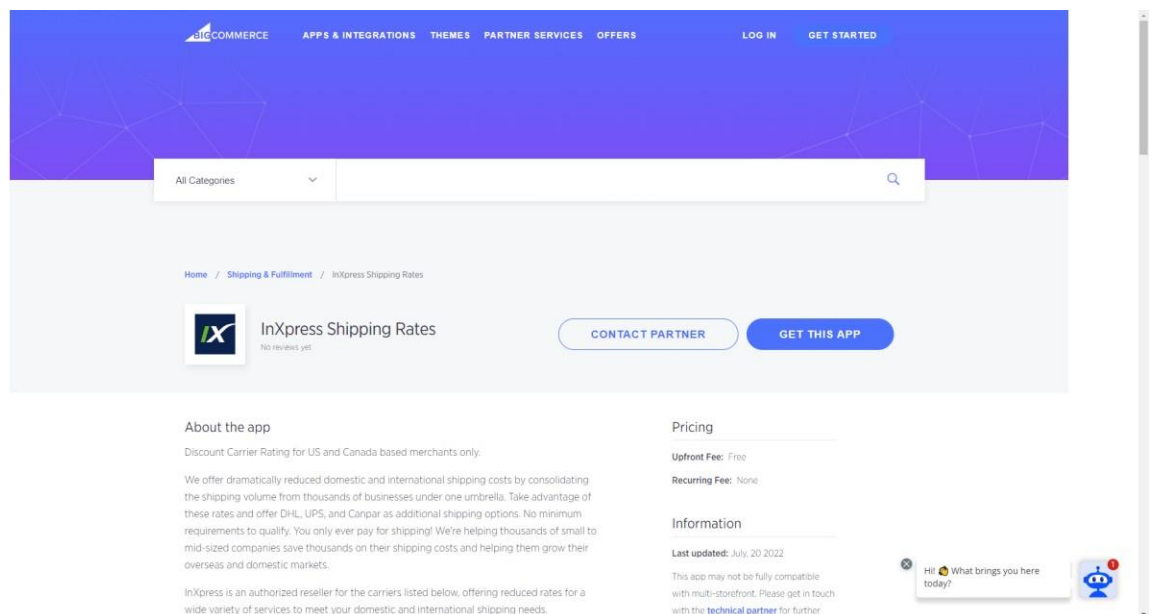
Integrated Live Rating is the ability to display your InXpress discounted shipping rates in your eCommerce platform's cart. This will provide your customers with accurate shipping rates when deciding between different shipping options.

BigCommerce InXpress App Installation

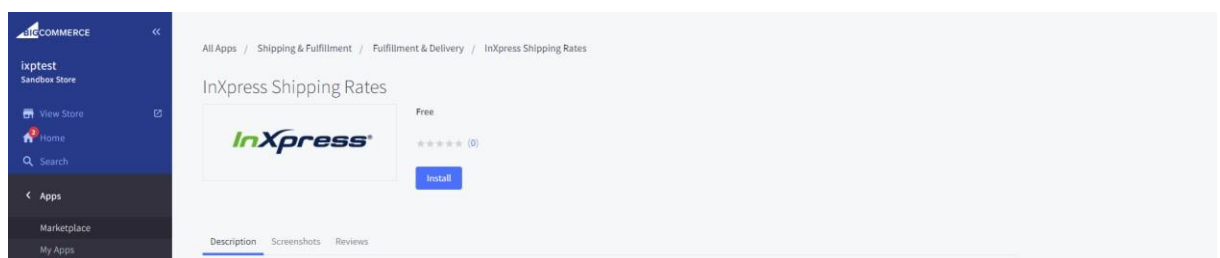
1. Navigate to the InXpress Shipping Rates app in the BigCommerce App store.

<https://www.bigcommerce.com/apps/inxpress-shipping-rates>

2. Select Get This App. Log into your BigCommerce store.



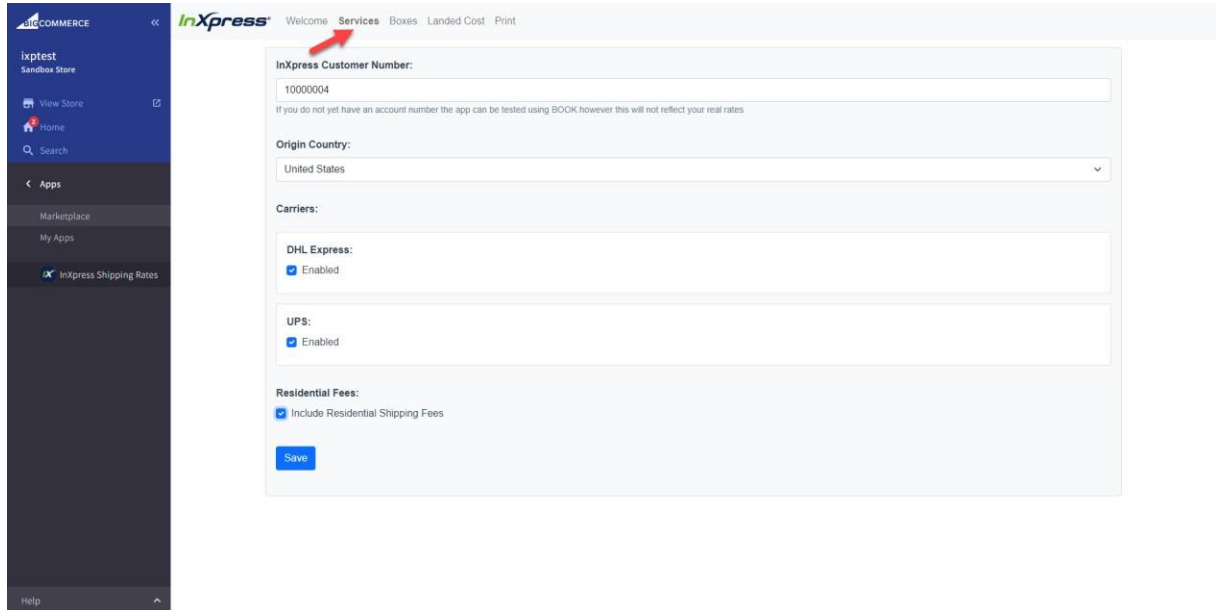
3. Select Install. Select Confirm on the next page.



4. You should now see the InXpress app Welcome page inside your BigCommerce store admin. At this point, please reach out to your InXpress representative so that your store can be activated in the InXpress system.

InXpress App Setup

1. Navigate to the Services tab in the InXpress portal.



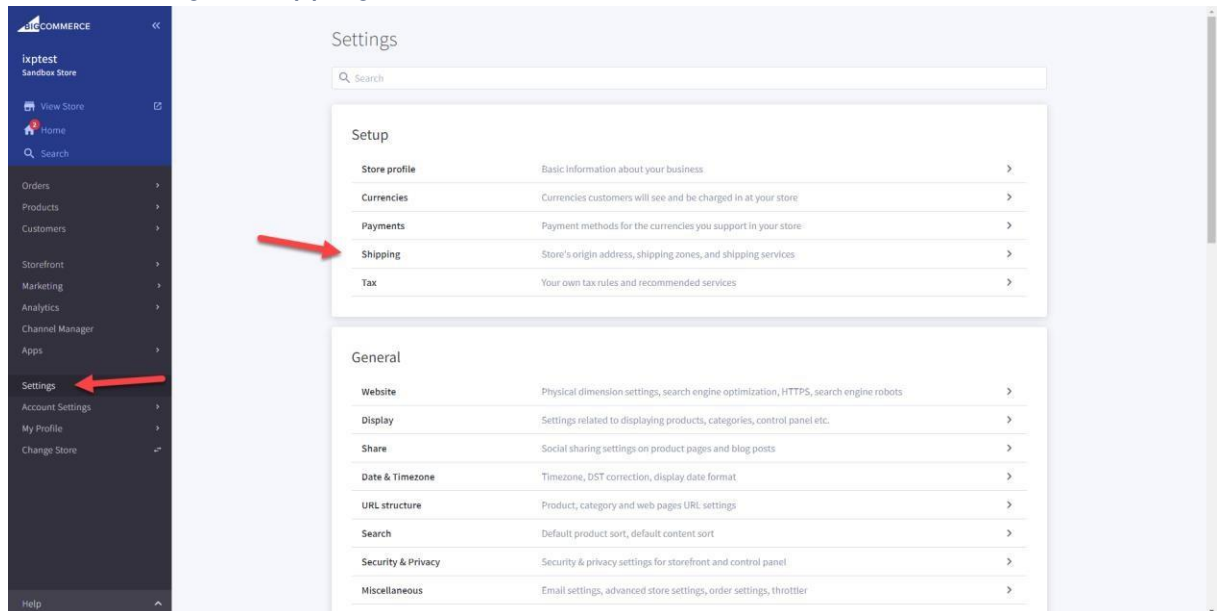
The screenshot shows the InXpress portal interface. On the left is a sidebar menu for 'ixptest Sandbox Store' with options like 'View Store', 'Home', 'Search', 'Apps', 'Marketplace', 'My Apps', and 'InXpress Shipping Rates'. The main content area is titled 'InXpress' and has a navigation bar with 'Welcome', 'Services' (highlighted with a red arrow), 'Boxes', 'Landed Cost', and 'Print'. The 'Services' form contains the following fields:

- InXpress Customer Number:** A text input field containing '10000004'. Below it, a note states: 'If you do not yet have an account number the app can be tested using BOOK however this will not reflect your real rates.'
- Origin Country:** A dropdown menu currently showing 'United States'.
- Carriers:** A section with two sub-sections:
 - DHL Express:** A checkbox labeled 'Enabled' which is checked.
 - UPS:** A checkbox labeled 'Enabled' which is checked.
- Residential Fees:** A checkbox labeled 'Include Residential Shipping Fees' which is checked.
- Save:** A blue button at the bottom of the form.

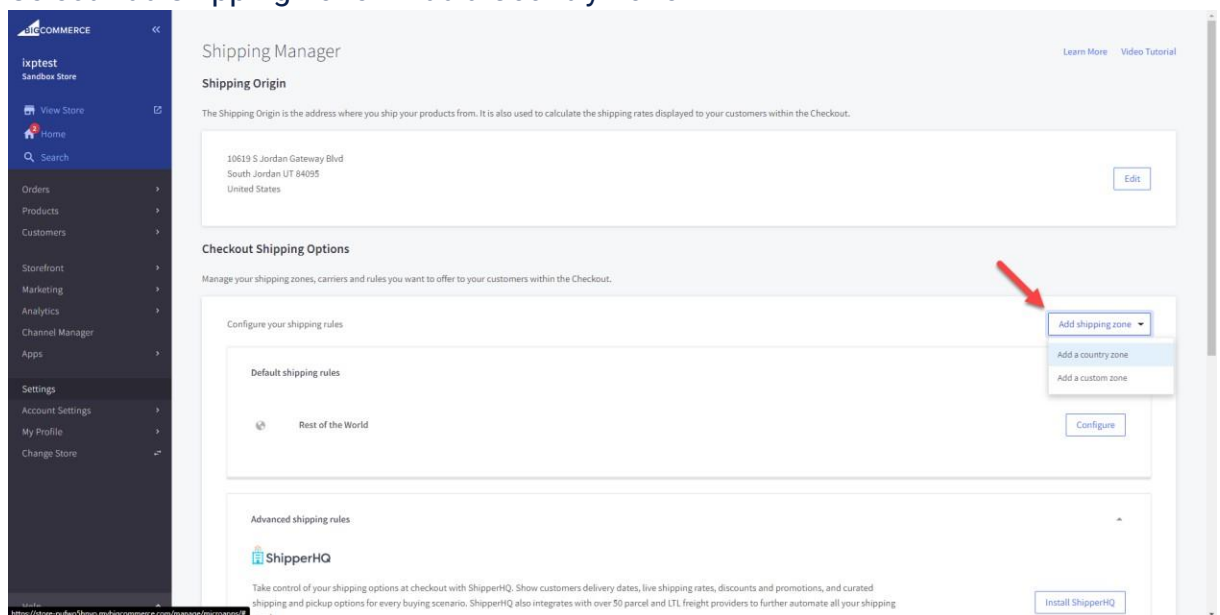
2. Select your Country of Origin for your store (where you are shipping from).
3. Under Carriers, check all of the carriers for which you wish to show rates in your BigCommerce Store.
4. Select Include Residential Shipping Fees if you wish to quote residential surcharges in your BigCommerce cart. Please note that this is a blanket application of the surcharge and will be applied to all orders.

Add Shipping Rates BigCommerce

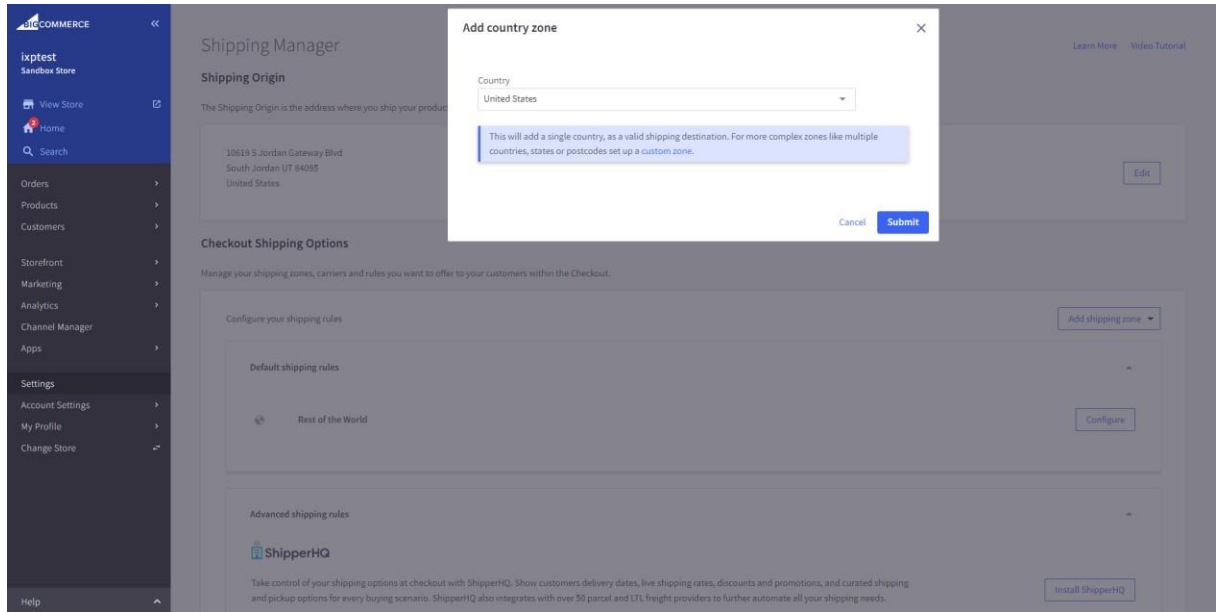
1. Select Settings > Shipping.



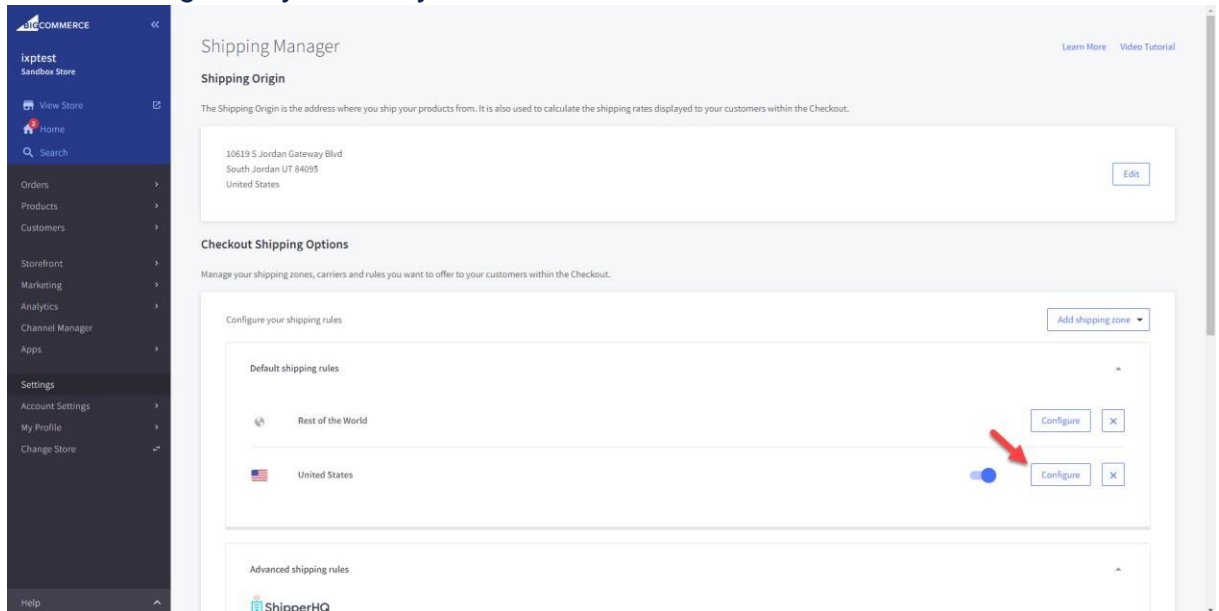
2. You will need to create country specific zones for your store and enable services for each zone. For UPS Domestic, create a US only zone. For UPS and DHL international, create a zone with foreign countries. For Canpar and Purolator, create a CA only zone.
3. Select Add Shipping Zone > Add a Country Zone



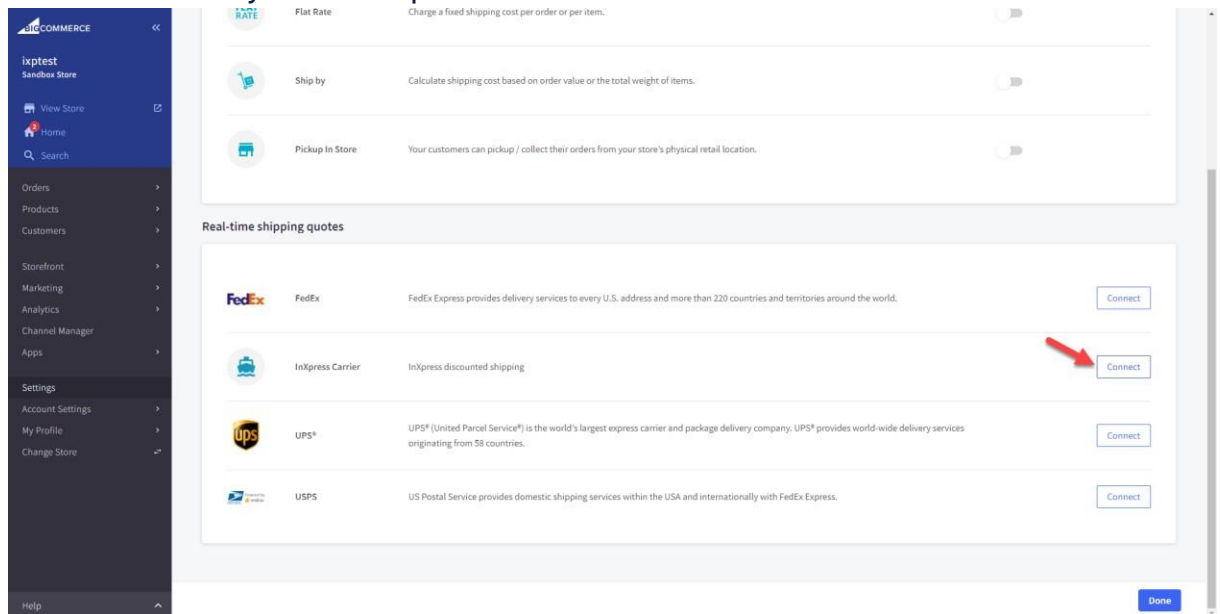
4. Select a country you wish to add to the new zone. Then select submit.



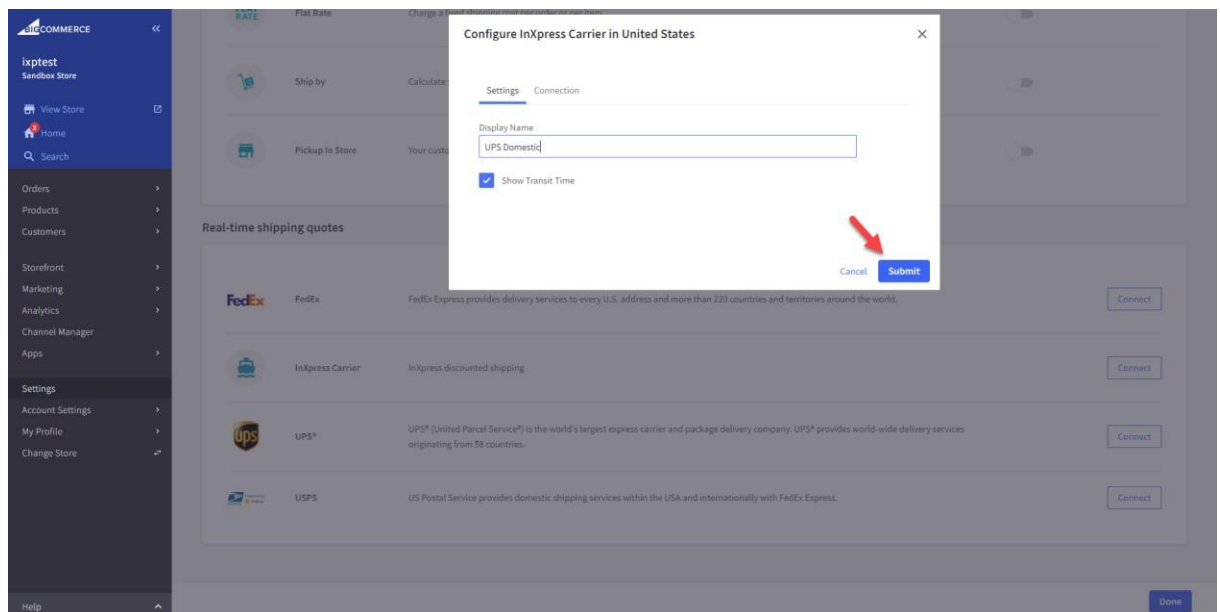
5. Select Configure in your newly created zone.



6. Scroll down until you see InXpress Carrier. Select Connect.



7. Enter in a name for the Zone. Select Show Transit Time if you wish to show delivery times for each service. Select submit.

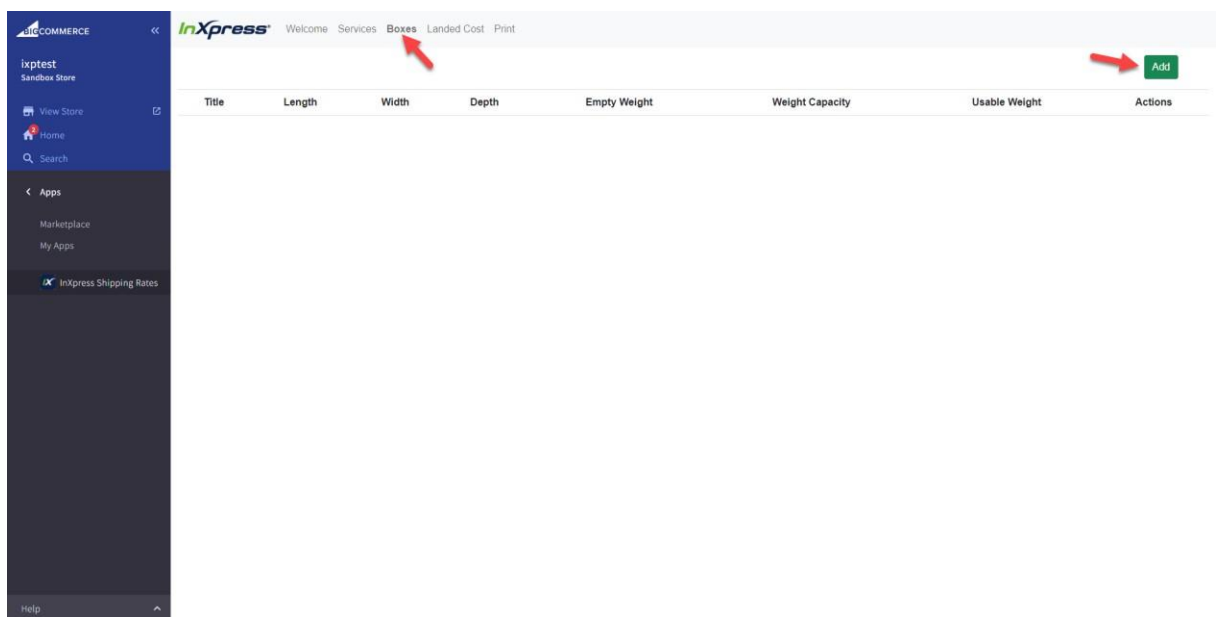


8. Once Connected, select Done.

Configure Box Packing

The InXpress app will fit products for an order into the most appropriate box. The box product is packed in is based on the products' weight and dimensions and the boxes' max weight and dimensions. For best results, please ensure all products are fully set up with dimensional information in BigCommerce.

1. Select the Box tab in the InXpress app.
2. Select Add.



3. Enter the dimensional and weight information for each box.
 - a. Empty Weight is the weight of the box.
 - b. Empty Capacity is the total maximum weight it can hold.
 - c. Usable weight is the total usable weight in the box. It is calculated automatically by the InXpress app ($\text{Empty Capacity} - \text{Empty Weight} = \text{Usable weight}$).

Default

Title: Default

Length: 1 in

Width: 1 in

Depth: 1 in

Empty Weight: 0.1 lbs

Empty Capacity: 15 lbs

Usable Capacity:

Save changes Cancel

4. Select Save changes once all information is entered.

Landed Cost Setup

1. Select the Landed Cost tab in the InXpress portal.

By checking this box and using the landed cost service in the InXpress Shipping Rates app you agree to the following:

1. You are responsible to provide accurate information when setting up the landed cost service in the InXpress Shipping Rates app to ensure the most accurate estimate of the landed cost.
2. The landed cost quoted through the InXpress Shipping Rates app is an estimate only and the actual landed cost may be higher or lower than the estimate provided.
3. You are responsible of informing your customers that the landed cost displayed is only an estimate and that the actual landed cost may be higher or lower than the estimate provided.
4. InXpress and its landed cost provider, Zonos, are not responsible for any additional costs incurred BY you, or your customers, should the actual landed cost be higher than the estimated landed cost displayed via the InXpress Shipping Rates app.
5. INXPRESS MAKES NO WARRANTY WHATSOEVER WITH RESPECT TO THE APP OR THE SERVICES PROVIDED THEREUNDER, INCLUDING WITHOUT LIMITATION ANY WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE OR WARRANTY AGAINST INFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS OF A THIRD PARTY, WHETHER EXPRESS OR IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE OR OTHERWISE.

☒ Accept
Accepted: 10/14/2022
You must accept the disclaimer to enable Landed Cost

Landed Cost
☐ Enabled

DDP
Disabled

Default HS Code**
Search for HS Code
2040 3002 20

Default Country of Origin**

2. Read and accept the Landed Cost disclaimer. Please note that the disclaimer must be accepted to enable Landed Cost to show in your Bigcommerce cart.

3. Next turn on Landed Cost by checking the enabled check box.
4. Select one of the 3 drop down options under DDP. You will be able to choose between 3 options on how you would like to display Landed Cost in your cart. There will be an example of each at the end of the guide.
5. Enter in your default HS Code. This code will be used in estimating your landed cost. Please choose the most appropriate code for your store's products. Please note that this is a required selection.
6. Select your default country of origin. Please note this is a required selection.
7. Landed Cost Display, check the box for Suppress Landed Cost detail if you wish to not show the landed cost breakout below your shipping options.
8. Select Save once all selections have been made.

The screenshot shows the InXpress Landed Cost configuration page. On the left is a sidebar with the BigCommerce logo and navigation links: 'ixptest Sandbox Store', 'View Store', 'Home', 'Search', 'Apps', 'Marketplace', 'My Apps', and 'InXpress Shipping Rates'. The main content area has a header with 'Welcome Services Boxes Landed Cost Print'. Below the header is a disclaimer section with a 'Accept' button and a date 'Accepted: 10/14/2022'. The 'Landed Cost' section has a checked 'Enabled' checkbox. The 'DDP' section has a dropdown menu currently showing 'Disabled'. The 'Default HS Code**' section has a search input with '6110900092' entered. The 'Default Country of Origin**' section has a dropdown menu showing 'United States'. The 'Landed Cost Display' section has a checked checkbox for 'Suppress Landed Cost detail that appears below Shipping Label in quote'. At the bottom, there is a note '** Required to enable landed cost' and a blue 'Save' button.

DDP – Disabled

This option gives you the Landed Cost breakout but does not add the Landed Cost to the shipping total.

Please note that suppressing landed cost does not affect this setting.

The screenshot shows a shipping address form with the following fields and values:

- Apartment/Suite/Building (Optional):
- City: Hamilton
- Country: Canada
- State/Province: Ontario
- Postal Code: L8L 0C3
- ☒ My billing address is the same as my shipping address.
- Shipping Method: InXpress Carrier (DHL Express) \$53.14 Shipping, \$156.00 Est. Duties & Taxes \$53.14
- Order Comments:
- CONTINUE button

Below the form, there are two steps in a progress bar:

- 3 Billing
- 4 Payment

DDP – DDP Only

This option gives the Landed Cost breakout and adds the Landed Cost to the shipping total.

The screenshot shows a shipping address form with the following fields and values:

- 123 test
- Apartment/Suite/Building (Optional):
- City: Hamilton
- Country: Canada
- State/Province: Ontario
- Postal Code: L8L 0C3
- ☒ My billing address is the same as my shipping address.
- Shipping Method: InXpress Carrier (DHL Express Duties And Taxes Included) \$70.14 Shipping, \$260.00 Est. Duties & Taxes \$330.14
- Order Comments:
- CONTINUE button

Below the form, there are two steps in a progress bar:

- 3 Billing
- 4 Payment

DDP – DDP Only Landed Cost Suppressed

This option adds the Landed Cost amount to the shipping total but does not display the Landed Cost breakout.

Address

123 test 123

Apartment/Suite/Building (Optional)

City

Hamilton

Country

Canada

State/Province

Ontario

Postal Code

L8L 0C3

☒ My billing address is the same as my shipping address.

Shipping Method

☐ InXpress Carrier (DHL Express Duties And Taxes Included) 2-5 Business Days \$330.14

Order Comments

CONTINUE

3 Billing

DDP – Stacked

This option displays two shipping options for each service. The first option will be regular shipping charges without Landed Cost added to the total. The second option will be the shipping charges with the Landed Cost amount added to the total.

Company Name (Optional)

Phone Number (Optional)

Address

24 apple

Apartment/Suite/Building (Optional)

City

Hamilton

Country

Canada

State/Province

Ontario

Postal Code

L8L 0C3

☒ My billing address is the same as my shipping address.

Shipping Method

☐ InXpress Carrier (DHL Express) 2-5 Business Days \$70.14

☒ InXpress Carrier (DHL Express Duties And Taxes Included) \$70.14 Shipping, \$260.00 Est. Duties & Taxes \$330.14

Order Comments

CONTINUE

Coupon/Gift Certificate

Total (USD) \$2,330.14

DDP – Stacked Landed Cost Suppressed

This option displays two shipping options for each service. The first option will be regular shipping charges without Landed Cost added to the total. The second option will be the shipping charges with the Landed Cost amount added to the total. It does not show the Landed Cost breakout.

<div>Company Name (Optional)</div> <div></div> <div>Phone Number (Optional)</div> <div></div> <div>Address</div> <div>24 apple st</div> <div>Apartment/Suite/Building (Optional)</div> <div></div> <div>City</div> <div>Hamilton</div> <div>Country</div> <div>Canada</div> <div>State/Province</div> <div>Ontario</div> <div>Postal Code</div> <div>L8L 0C3</div> <div><input checked="" type="checkbox"/> My billing address is the same as my shipping address.</div> <div>Shipping Method</div> <div><div><input type="radio"/> InXpress Carrier (DHL Express) 2-5 Business Days</div><div>\$70.14</div></div> <div><div><input type="radio"/> InXpress Carrier (DHL Express Duties And Taxes Included) 2-5 Business Days</div><div>\$330.14</div></div> <div>Order Comments</div> <div></div> <div>CONTINUE</div>	<div>Coupon/Gift Certificate</div> <div>Total (USD)</div> <div>\$2,330.14</div>
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