

# Ecwid

### **Live Rating Setup Guide**

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## What is Live Rating?

Integrated Live Rating is the ability to display your InXpress discounted shipping rates in your eCommerce platform's cart. This will provide your customers with accurate shipping rates when deciding between different shipping options.

#### **Ecwid InXpress App Installation from Webship+**

- 1. Log into Webship+.
- 2. Hover over the hamburger menu and select Ecommerce. Then select Add Live Rating.



#### 3. Click the Install.



**4.** Log in to with your Webship+ credentials. If you do not know your credentials, please reach out to your InXpress representative.

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	Admin Login

5. You will be redirected back to your Ecwid store once the installation is successful.

#### **Ecwid InXpress App Installation in Ecwid**

- 1. Log into your Ecwid site.
- 2. Select Apps and then App Market. Then search InXpress and you will see InXpress Shipping Rates App. Select the InXpress app.



3. Select Install. Select Install Again.



## **Additional Settings (Zones and Markups)**

Scroll down until you see the Additional Settings section of the InXpress app. Hereyou will set your zones and shipping markups.

The Shipping Region setting will allow you to specify which countries your store willbe able to ship to. By default, Ecwid has the setting set to No Limitations. This will allow quotes to all countries globally.

1. If you wish to specify which countries your store is allowed to ship to, select Advanced Settings. Then select create new zone.

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ings	markup is a flat fee that will be added to the shipping cost at checkout.
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2. Select Add New Zone. Name the Zone. Add countries to your zone. Once finished, select Save.

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3. Select Back and then select your newly created zone from the drop down option under Advanced settings. Then select Save.

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		manup is a nat ree that will be added to th	e snipping cost at checkout.		
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4. You can add a flat markup to your shipping costs in your Ecwid store in the Shipping Markup field.

### **InXpress App Setup**

1. Navigate to your Webship+ Account. Log in. Hover over the hamburger menu and select Ecommerce. Select Manage Live Rating for Ecwid.

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- 2. Select Edit for the store you wish to make changes to.
- 3. You will see all available InXpress carriers for your Ecwid store. Here you can enable or disable these carriers at any time.

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4. Enable Residential Shipping Fees if you wish to quote Residential surcharges on your shipments. Please note that this is a blanket surcharge and will be applied to all orders.

5. Once all selections are made, select the Save button.

### **Configure Box Packing**

Box Packing allows rates to be calculated based on products fitting in box sizes that you can set up in the InXpress App when multiple products are added to the cart.

Please note that not every store will need to utilize this feature. The box packing strategy will depend on your products and how you ship them.

- 1. Scroll down in the InXpress app until you see the Boxes section.
- 2. Select Add.

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		Cancel Save			

- 3. Enter the dimensional and weight information for each box.
  - a. Empty Weight is the weight of the box.
  - b. Empty Capacity is the total maximum weight it can hold.
  - c. Usable weight is the total usable weight in the box. It is calculated automatically by the InXpress app (Empty Capacity Empty Weight = Usable weight).
- 4. Select Save changes once all information is entered.

#### **Landed Cost Setup**

1. Navigate to your Ecwid store. Select Apps > InXpress Shipping Rates. Scroll down to the Configure Landed Cost section in the InXpress App.

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- 2. Read and accept the Landed Cost disclaimer. Please note that the disclaimer must be accepted to enable Landed Cost to show in your Ecwid cart.
- 3. Next turn on Landed Cost by checking the enabled check box.
- 4. Select one of the 3 drop down options under DDP. You will be able to choose between 3 options on how you would like to display Landed Cost in your cart. There will be an example of each at the end of the guide.
- 5. Enter in your default HS Code. This code will be used in estimating your landed cost. Please choose the most appropriate code for your store's products. Please not that this is a required selection.
- 6. Select your default country of origin. Please note this is a required selection.
- 7. Landed Cost Display, check the box for Suppress Landed Cost detail if you wish to not show the landed cost breakout below your shipping options.

Webship+

8. Select Save once all selections have been made.

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DDP - Disabled

This option gives you the Landed Cost breakout but does not add the Landed Cost to the shipping total.

Please note that suppressing landed cost does not affect this setting.

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#### DDP – DDP Only

This option gives the Landed Cost breakout and adds the Landed Cost to the shipping total.

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DDP – DDP Only Landed Cost Suppressed

This option adds the Landed Cost amount to the shipping total but does not display the Landed Cost breakout.

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#### DDP – Stacked

This option displays two shipping options for each service. The first option will be regular shipping charges without Landed Cost added to the total. The second option will be the shipping charges with the Landed Cost amount added to the total.

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#### DDP – Stacked Landed Cost Suppressed

This option displays two shipping options for each service. The first option will be regular shipping charges without Landed Cost added to the total. The second option will be the shipping charges with the Landed Cost amount added to the total. It does not show the Landed Cost breakout.

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