



Ecwid

Live Rating Setup Guide

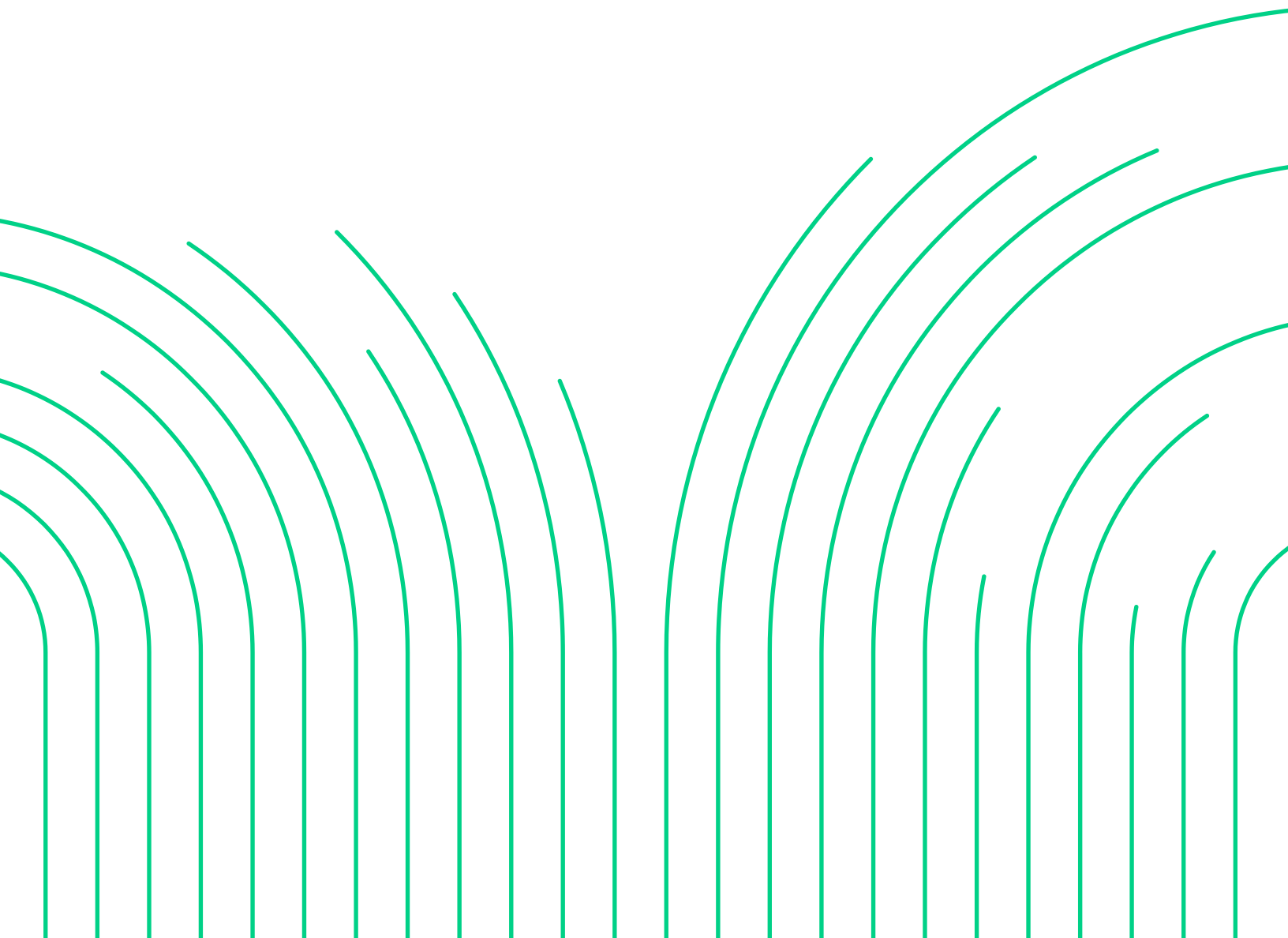


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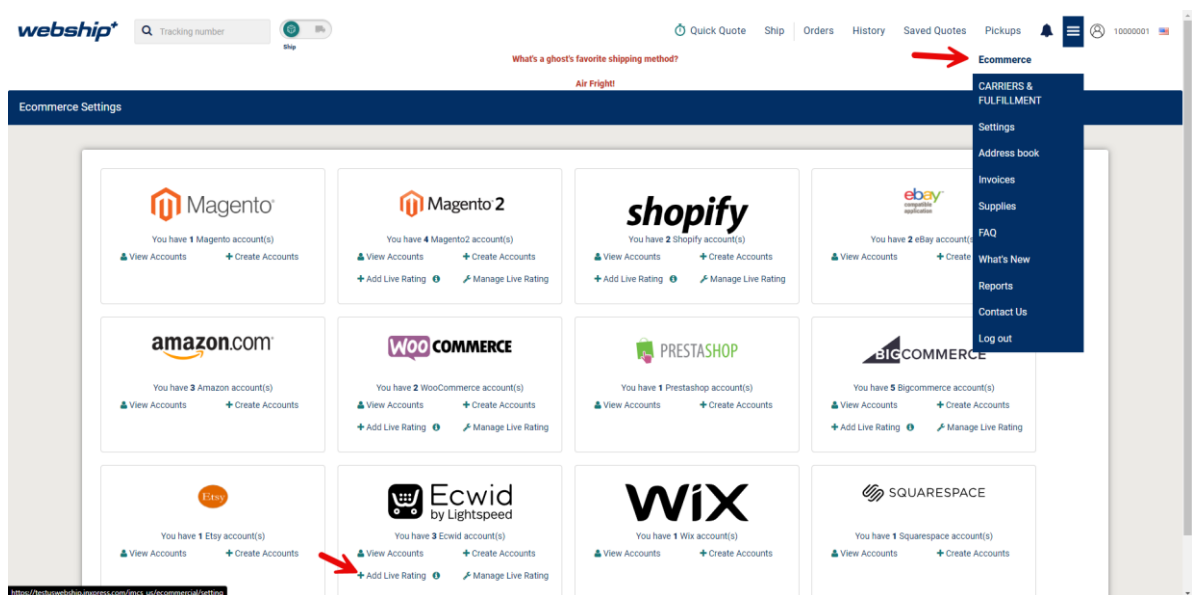
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What is Live Rating?

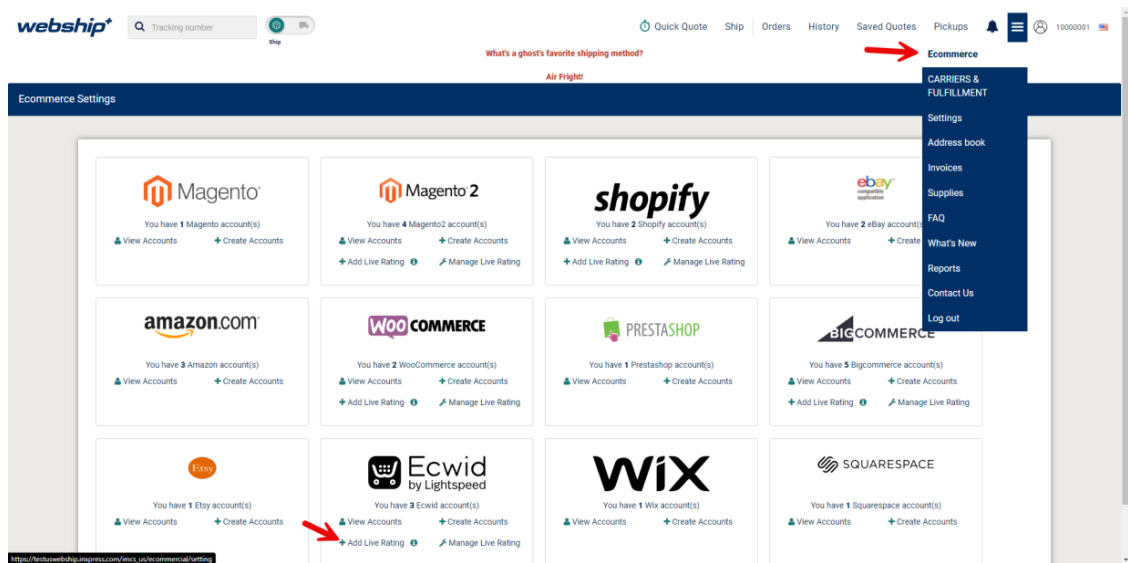
Integrated Live Rating is the ability to display your InXpress discounted shipping rates in your eCommerce platform's cart. This will provide your customers with accurate shipping rates when deciding between different shipping options.

Ecwid InXpress App Installation from Webship+

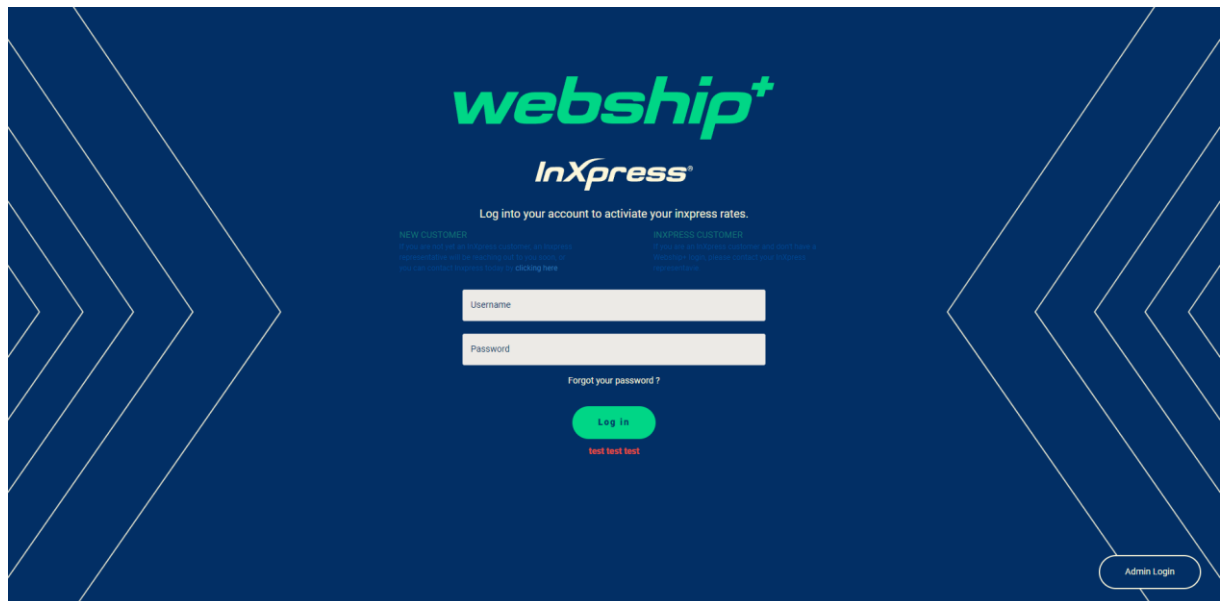
1. Log into [Webship+](#).
2. Hover over the hamburger menu and select Ecommerce. Then select Add Live Rating.



3. Click the Install.



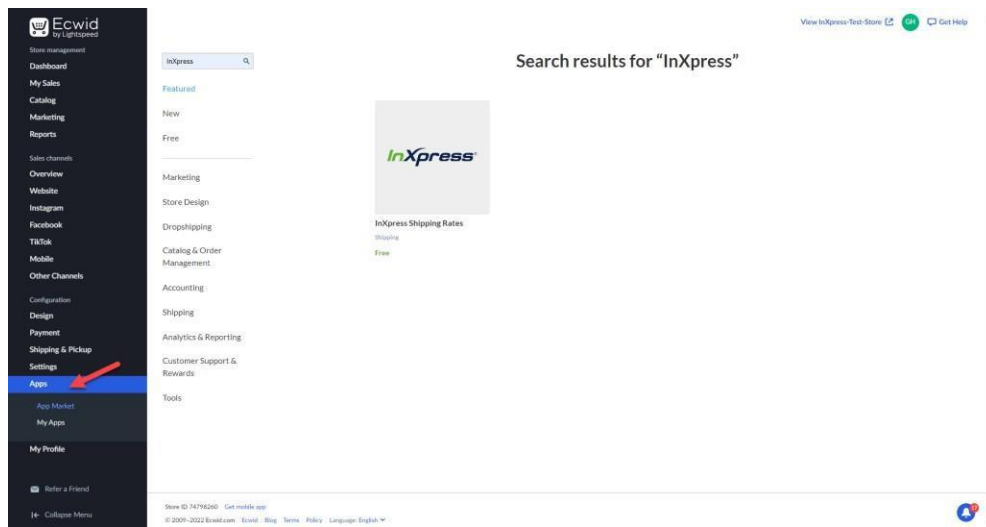
4. Log in to with your Webship+ credentials. If you do not know your credentials, please reach out to your InXpress representative.



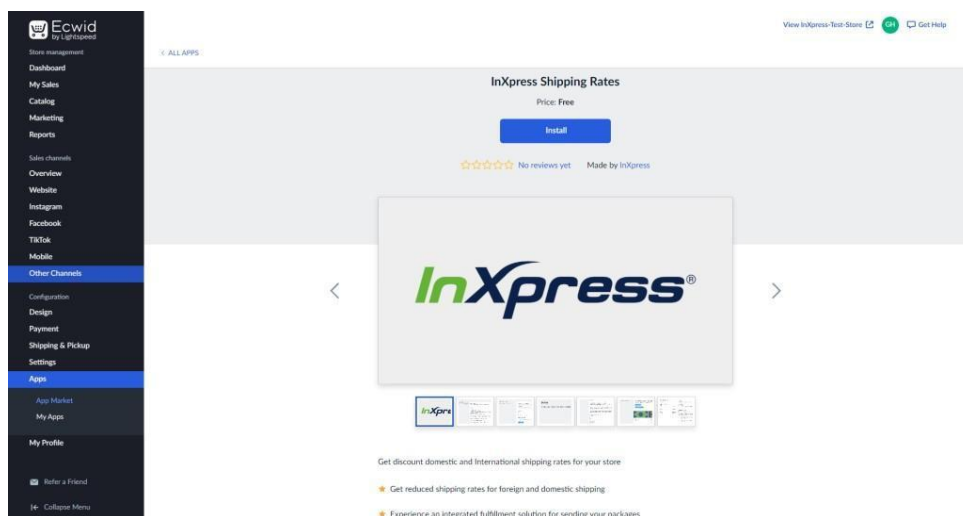
5. You will be redirected back to your Ecwid store once the installation is successful.

Ecwid InXpress App Installation in Ecwid

1. Log into your Ecwid site.
2. Select Apps and then App Market. Then search InXpress and you will see InXpress Shipping Rates App. Select the InXpress app.



3. Select Install. Select Install Again.

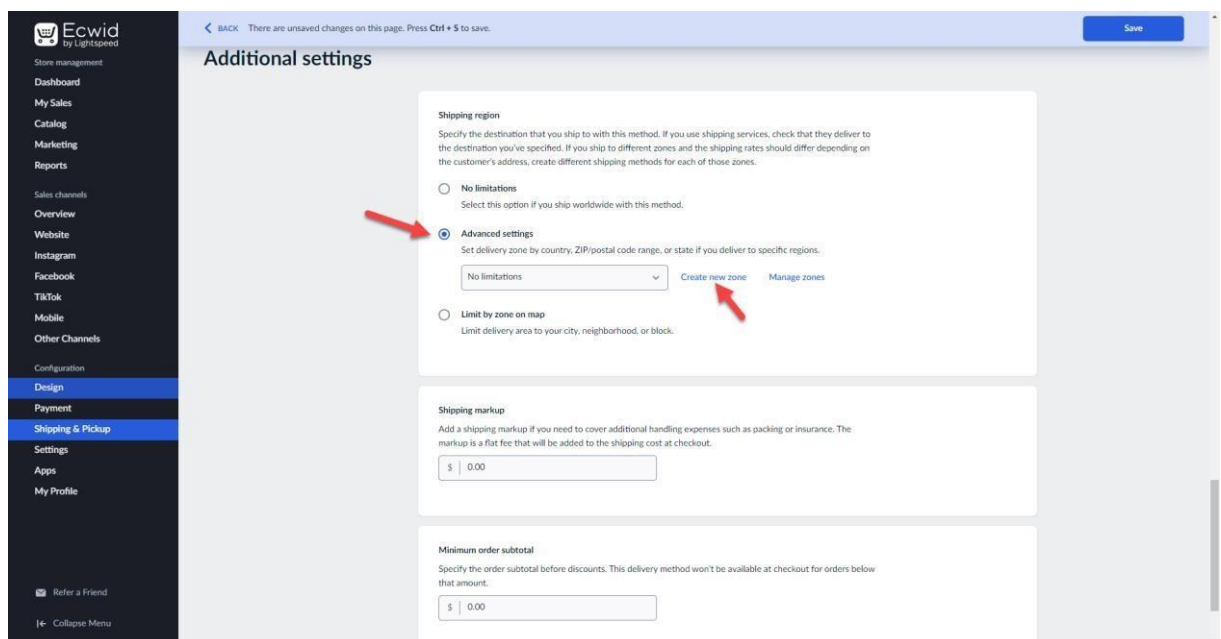


Additional Settings (Zones and Markups)

Scroll down until you see the Additional Settings section of the InXpress app. Here you will set your zones and shipping markups.

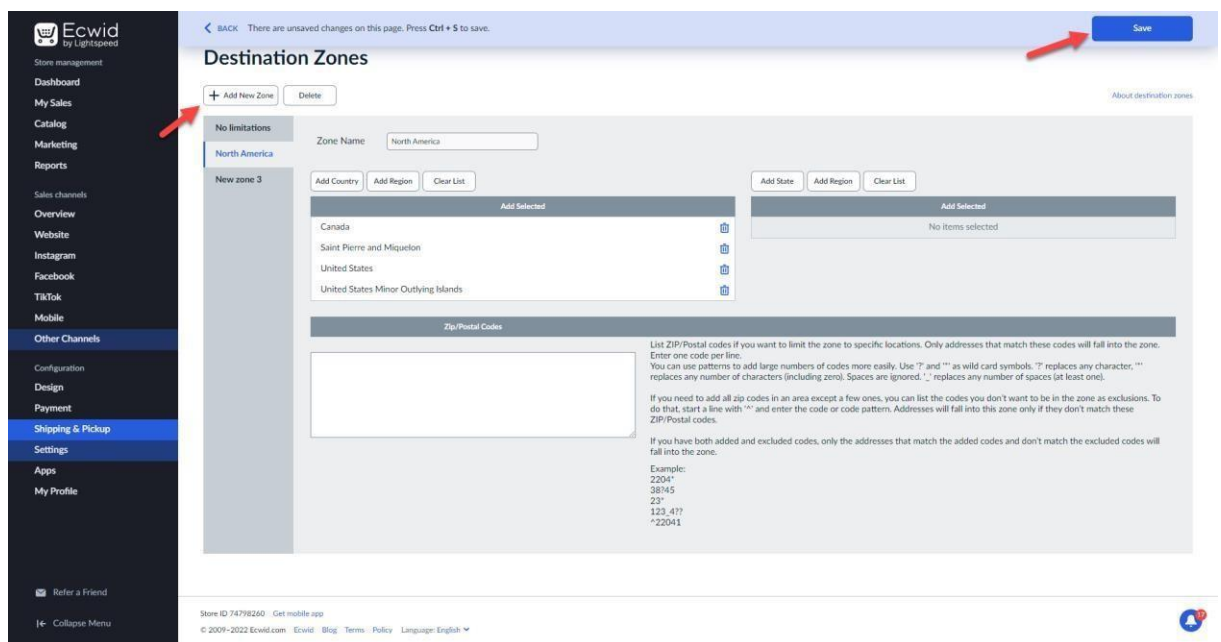
The Shipping Region setting will allow you to specify which countries your store will be able to ship to. By default, Ecwid has the setting set to No Limitations. This will allow quotes to all countries globally.

1. If you wish to specify which countries your store is allowed to ship to, select Advanced Settings. Then select create new zone.

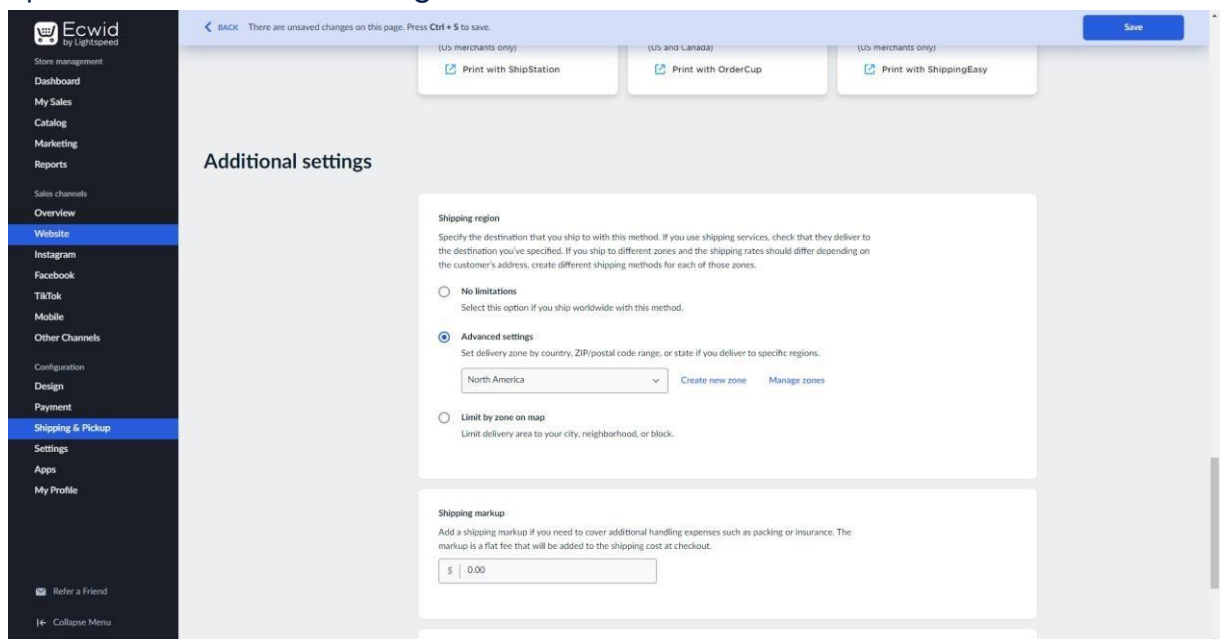


The screenshot shows the 'Additional settings' page in the Ecwid dashboard. The left sidebar contains navigation links: Store management, Dashboard, My Sales, Catalog, Marketing, Reports, Sales channels, Overview, Website, Instagram, Facebook, TikTok, Mobile, Other Channels, Configuration, Design, Payment, Shipping & Pickup, Settings, Apps, and My Profile. The main content area is titled 'Additional settings' and has a 'Save' button in the top right. A blue banner at the top indicates 'There are unsaved changes on this page. Press Ctrl + S to save.' The 'Shipping region' section is active, with a red arrow pointing to the 'Advanced settings' radio button. Below it, a dropdown menu is set to 'No limitations', and another red arrow points to the 'Create new zone' link. The 'Shipping markup' section has a text input field set to '\$ 0.00'. The 'Minimum order subtotal' section also has a text input field set to '\$ 0.00'.

2. Select Add New Zone. Name the Zone. Add countries to your zone. Once finished, select Save.



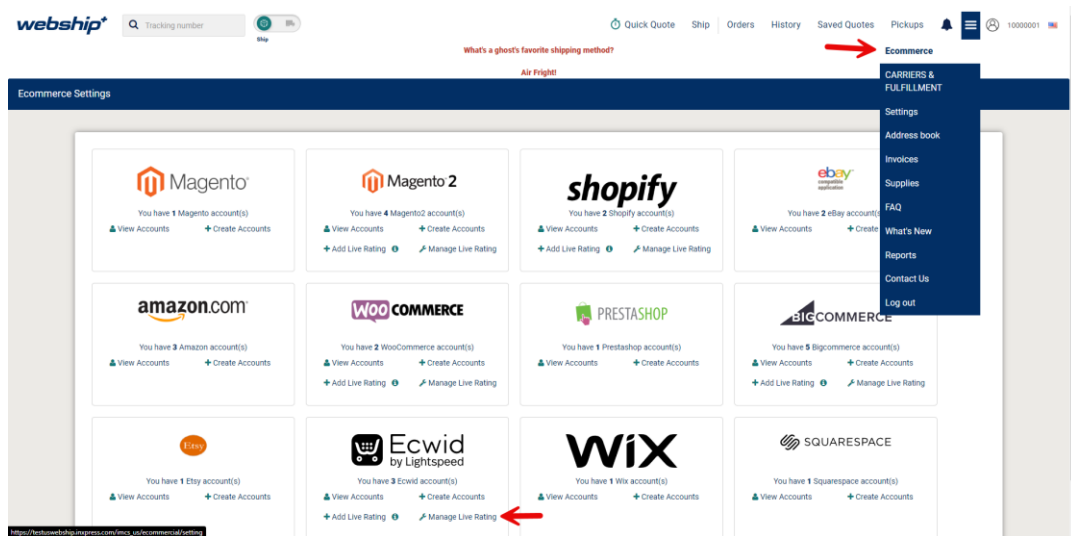
3. Select Back and then select your newly created zone from the drop down option under Advanced settings. Then select Save.



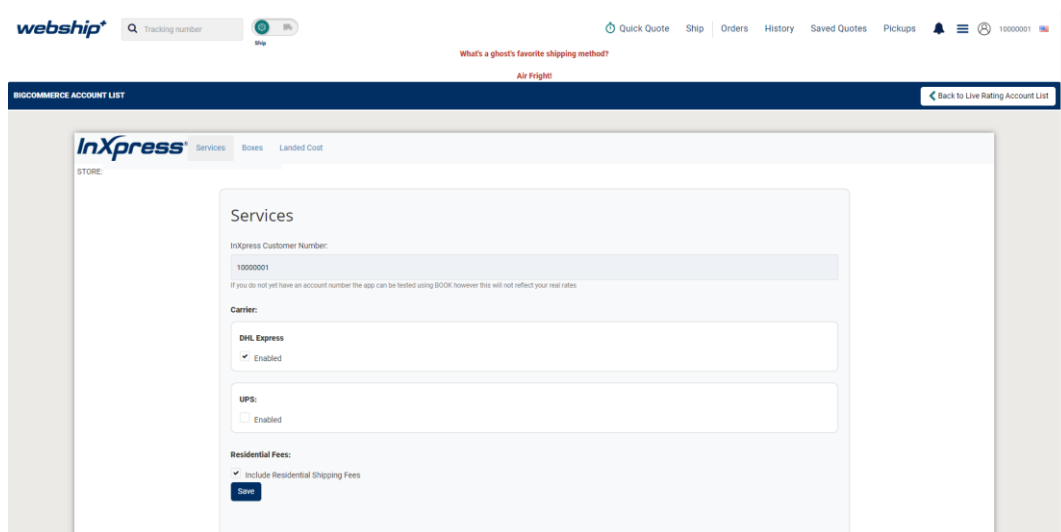
4. You can add a flat markup to your shipping costs in your Ecwid store in the Shipping Markup field.

InXpress App Setup

1. Navigate to your Webship+ Account. Log in. Hover over the hamburger menu and select Ecommerce. Select Manage Live Rating for Ecwid.



2. Select Edit for the store you wish to make changes to.
3. You will see all available InXpress carriers for your Ecwid store. Here you can enable or disable these carriers at any time.



4. Enable Residential Shipping Fees if you wish to quote Residential surcharges on your shipments. Please note that this is a blanket surcharge and will be applied to all orders.

5. Once all selections are made, select the Save button.

Configure Box Packing

Box Packing allows rates to be calculated based on products fitting in box sizes that you can set up in the InXpress App when multiple products are added to the cart.

Please note that not every store will need to utilize this feature. The box packing strategy will depend on your products and how you ship them.

1. Scroll down in the InXpress app until you see the Boxes section.
2. Select Add.

The screenshot shows the Webship+ interface with the InXpress app open. A modal titled 'Add new box' is displayed over a table of boxes. The modal contains the following fields:

- Title *: Test Box
- Active: ☒
- Length (in): 1
- Width (in): 1
- Depth (in): 1
- Empty Weight (lb): 1
- Weight Capacity (lb): 10
- Usable Weight (lb): 9

At the bottom of the modal are 'Cancel' and 'Save' buttons. The background table has columns: Title, Length, Width, Depth, Empty Weight, Usable Weight, Active, and Actions. The first row is empty, and the second row contains the data from the modal.

3. Enter the dimensional and weight information for each box.
 - a. Empty Weight is the weight of the box.
 - b. Empty Capacity is the total maximum weight it can hold.
 - c. Usable weight is the total usable weight in the box. It is calculated automatically by the InXpress app (Empty Capacity – Empty Weight = Usable weight).
4. Select Save changes once all information is entered.

Landed Cost Setup

1. Navigate to your Ecwid store. Select Apps > InXpress Shipping Rates. Scroll down to the Configure Landed Cost section in the InXpress App.

The screenshot shows the Ecwid InXpress Shipping Rates app configuration page. A modal window is open for adding a new landed cost entry. The modal contains the following fields:

- Title: Default
- Height: [Empty field]
- Width: [Empty field]
- Depth: [Empty field]
- Empty Weight: [Empty field]
- Weight Capacity: [Empty field]
- Usable Weight: [Empty field]

Below the fields are two buttons: **Save** and **Cancel**.

The background shows the 'Landed Cost' configuration section. It includes a disclaimer, a list of steps, and a 'Landed Cost' toggle switch set to 'Enabled'.

2. Read and accept the Landed Cost disclaimer. Please note that the disclaimer must be accepted to enable Landed Cost to show in your Ecwid cart.
3. Next turn on Landed Cost by checking the enabled check box.
4. Select one of the 3 drop down options under DDP. You will be able to choose between 3 options on how you would like to display Landed Cost in your cart. There will be an example of each at the end of the guide.
5. Enter in your default HS Code. This code will be used in estimating your landed cost. Please choose the most appropriate code for your store's products. Please not that this is a required selection.
6. Select your default country of origin. Please note this is a required selection.
7. Landed Cost Display, check the box for Suppress Landed Cost detail if you wish to not show the landed cost breakout below your shipping options.

8. Select Save once all selections have been made.

The screenshot shows the Ecwid by Lightspeed dashboard with the 'Shipping & Pickup' menu item selected. The main content area displays the 'Landed Cost' configuration page. A modal window is open for editing a Landed Cost entry. The modal contains the following fields:

- Title: Default
- Height: [Input field]
- Width: [Input field]
- Depth: [Input field]
- Empty Weight: [Input field]
- Weight Capacity: [Input field]
- Usable Weight: [Input field]

At the bottom of the modal are 'Save' and 'Cancel' buttons. In the background, the 'Landed Cost' configuration page is visible, showing a disclaimer section with a list of conditions and a checkbox for 'Accept'. The 'Landed Cost' section has a checkbox for 'Enabled' which is checked. The 'DDP' section is also visible at the bottom.

DDP – Disabled

This option gives you the Landed Cost breakout but does not add the Landed Cost to the shipping total.

Please note that suppressing landed cost does not affect this setting.

123 test

Apartment/Suite/Building (Optional)

City

Hamilton

Country

Canada

State/Province

Ontario

Postal Code

L8L 0C3

☒ My billing address is the same as my shipping address.

Shipping Method

☒ InXpress Carrier (DHL Express)

\$53.14 Shipping, \$156.00 Est. Duties & Taxes

\$53.14

Order Comments

CONTINUE

3

Billing

4

Payment

DDP – DDP Only

This option gives the Landed Cost breakout and adds the Landed Cost to the shipping total.

123 test

Apartment/Suite/Building (Optional)

City

Hamilton

Country

Canada

State/Province

Ontario

Postal Code

L8L 0C3

☒ My billing address is the same as my shipping address.

Shipping Method

☒ InXpress Carrier (DHL Express Duties And Taxes Included)

\$70.14 Shipping, \$260.00 Est. Duties & Taxes

\$330.14

Order Comments

CONTINUE

3

Billing

4

Payment

DDP – DDP Only Landed Cost Suppressed

This option adds the Landed Cost amount to the shipping total but does not display the Landed Cost breakout.

Address

123 test 123

Apartment/Suite/Building (Optional)

City

Hamilton

Country

Canada

State/Province

Ontario

Postal Code

L8L 0C3

☒ My billing address is the same as my shipping address.

Shipping Method

☐ InXpress Carrier (DHL Express Duties And Taxes Included)
2-5 Business Days

\$330.14

Order Comments

CONTINUE

3 Billing

DDP – Stacked

This option displays two shipping options for each service. The first option will be regular shipping charges without Landed Cost added to the total. The second option will be the shipping charges with the Landed Cost amount added to the total.

Company Name (Optional)

Phone Number (Optional)

Address

24 apple

Apartment/Suite/Building (Optional)

City

Hamilton

Country

Canada

State/Province

Ontario

Postal Code

L8L 0C3

☒ My billing address is the same as my shipping address.

Shipping Method

☐ InXpress Carrier (DHL Express)
2-5 Business Days

\$70.14

☒ InXpress Carrier (DHL Express Duties And Taxes Included)
\$70.14 Shipping, \$260.00 Est. Duties & Taxes

\$330.14

Order Comments

CONTINUE

Coupon/Gift Certificate

Total (USD)

\$2,330.14

DDP – Stacked Landed Cost Suppressed

This option displays two shipping options for each service. The first option will be regular shipping charges without Landed Cost added to the total. The second option will be the shipping charges with the Landed Cost amount added to the total. It does not show the Landed Cost breakout.

Company Name (Optional)		Coupon/Gift Certificate	
<input type="text"/>		Total (USD) \$2,330.14	
Phone Number (Optional)			
<input type="text"/>			
Address			
24 apple st			
Apartment/Suite/Building (Optional)			
<input type="text"/>			
City			
Hamilton			
Country			
Canada			
State/Province	Postal Code		
Ontario	L8L 0C3		
<input checked="" type="checkbox"/> My billing address is the same as my shipping address.			
Shipping Method			
<input type="radio"/>	InXpress Carrier (DHL Express) 2-5 Business Days	\$70.14	
<input type="radio"/>	InXpress Carrier (DHL Express Duties And Taxes Included) 2-5 Business Days	\$330.14	
Order Comments			
<input type="text"/>			
<input type="button" value="CONTINUE"/>			