



# Webship+

Ecwid Live Rating

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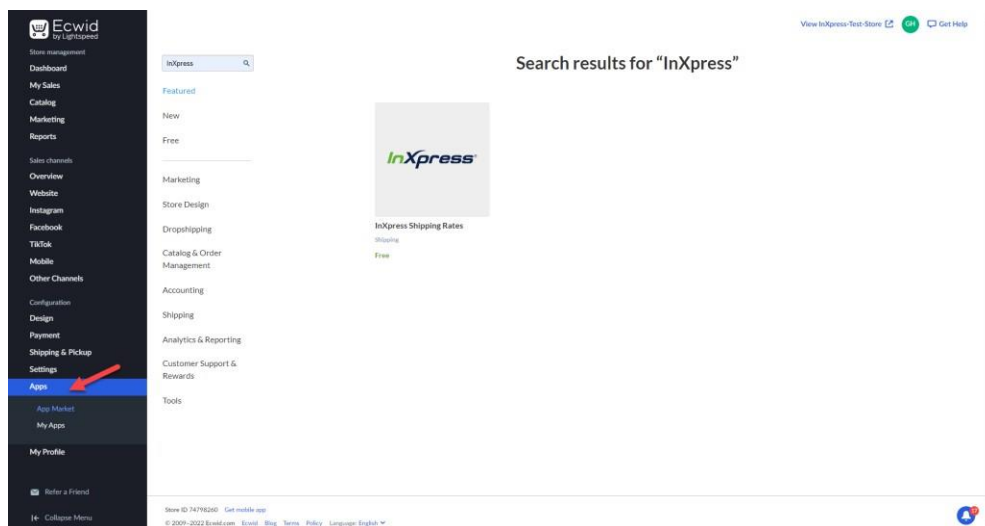
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## What is Live Rating?

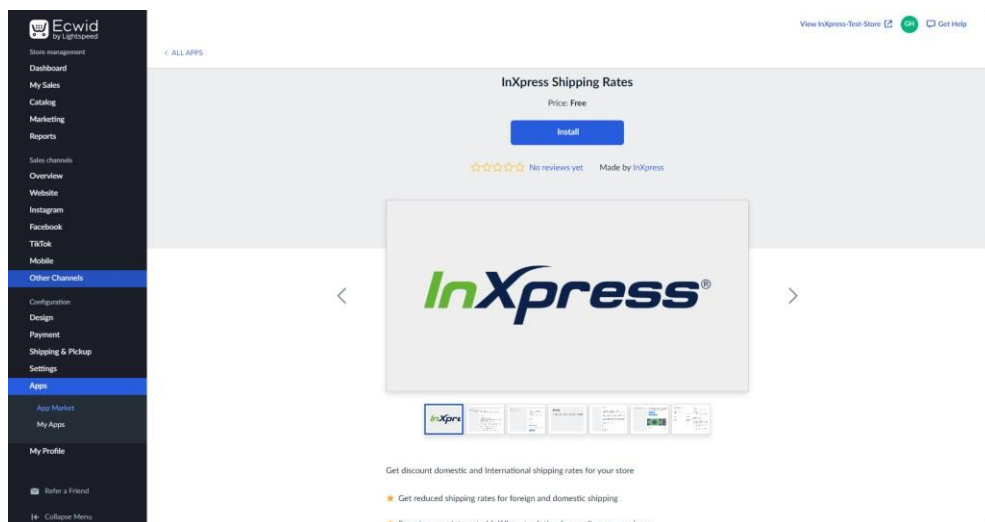
Integrated Live Rating is the ability to display your InXpress discounted shipping rates in your eCommerce platform's cart. This will provide your customers with accurate shipping rates when deciding between different shipping options.

## Ecwid InXpress App Installation

1. Log into your Ecwid site.
2. Select Apps and then App Market. Then search InXpress and you will see InXpress Shipping Rates App. Select the InXpress app.



3. Select Install. Select Install Again.

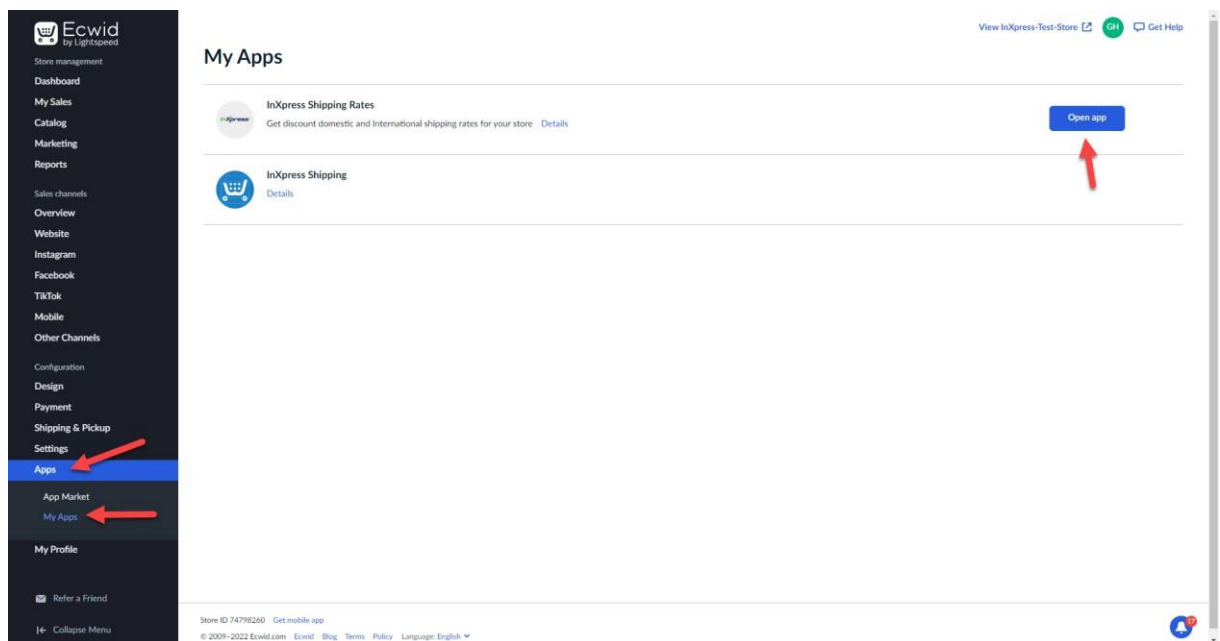


4. At this point, please reach out to your InXpress representative so that your store can be activated in the InXpress system.

## InXpress App Setup

### Settings

1. Once activation has been confirmed by email, select Apps and then My Apps. Then select Open app for InXpress Shipping Rates.



2. Scroll down until you reach the Settings section. Enter in your InXpress Customer Number if it isn't already there. If you do not know your InXpress Customer Number, reach out to your InXpress Representative.
3. Select the carriers you wish to enable in your Ecwid Shopping Cart.
4. Select Include Residential Shipping Fees if you wish to quote residential surcharges for your shipping quotes in your Ecwid shopping cart. Please note that this is a blanket application of the surcharge and will apply to all quotes.

**Ecwid**  
by Lightspeed

Store management

- Dashboard
- My Sales
- Catalog
- Marketing
- Reports
- Sales channels
- Overview
- Website
- Instagram
- Facebook
- TikTok
- Mobile
- Other Channels
- Configuration
- Design
- Payment
- Shipping & Pickup
- Settings
- Apps
- My Profile

Refer a Friend

⌵ Collapse Menu

## Settings

Set up the application

Set account number and select services

**InXpress Customer Number**

InXpress Customer Number  
10000001

You can get this from your InXpress Representative

**Carriers**

☒ DHL

☒ UPS

**Residential Fees**

☐ Include Residential Shipping Fees

Save

**Boxes**

Configure Boxes for Box Packing

+ Add

Title	Height	Width	Depth	Empty Weight	Weight Capacity	Usable Weight	Edit	Delete
-------	--------	-------	-------	--------------	-----------------	---------------	------	--------

**Landed Cost**

Configure Landed Cost

**Landed Cost Setup**

**Disclaimer:**

By checking this box and using the landed cost service in the InXpress Shipping Rates app you agree to the following:

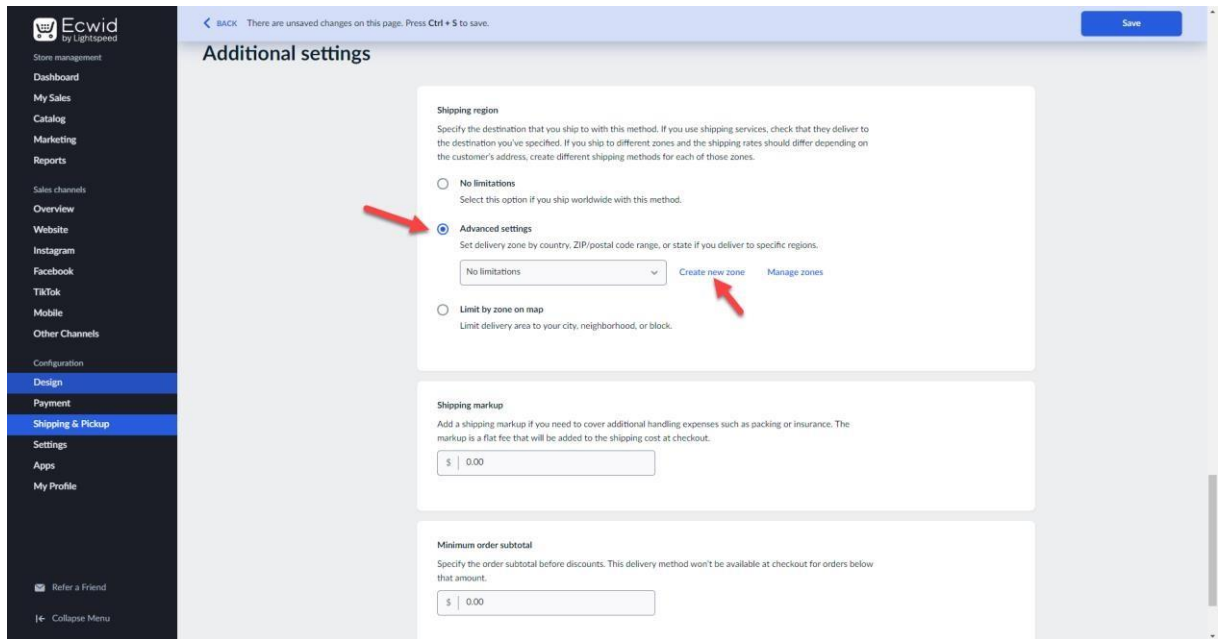
1. You are responsible to provide accurate information when setting up the landed cost service in the InXpress Shipping Rates app to ensure the most accurate estimate of the landed cost

## Additional Settings (Zones and Markups)

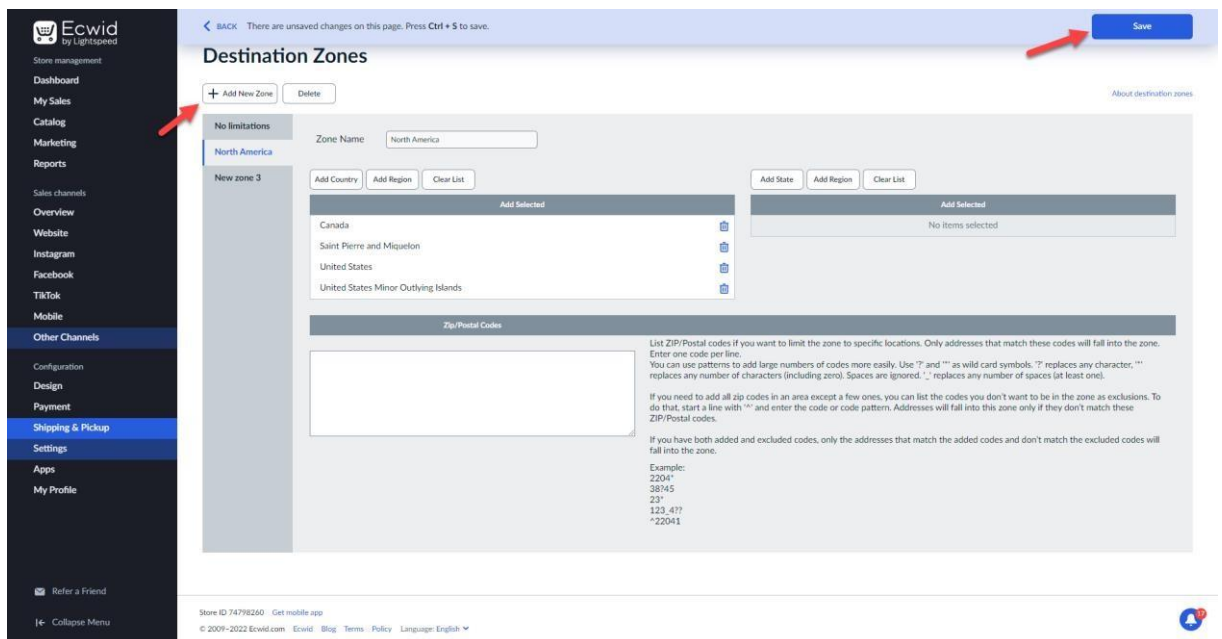
Scroll down until you see the Additional Settings section of the InXpress app. Here you will set your zones and shipping markups.

The Shipping Region setting will allow you to specify which countries your store will be able to ship to. By default, Ecwid has the setting set to No Limitations. This will allow quotes to all countries globally.

1. If you wish to specify which countries your store is allowed to ship to, select Advanced Settings. Then select create new zone.



2. Select Add New Zone. Name the Zone. Add countries to your zone. Once finished, select Save.



3. Select Back and then select your newly created zone from the drop down option under Advanced settings. Then select Save.

The screenshot displays the 'Additional settings' page for the 'Shipping & Pickup' section in the Ecwid dashboard. The left sidebar contains navigation links for Store management, Website, and various sales channels. The main content area is titled 'Additional settings' and includes three print buttons at the top: 'Print with ShipStation', 'Print with OrderCup', and 'Print with ShippingEasy'. Below these, the 'Shipping region' section allows users to specify the destination, with options for 'No limitations', 'Advanced settings' (selected), and 'Limit by zone on map'. The 'Advanced settings' section includes a dropdown menu for 'North America' and links to 'Create new zone' and 'Manage zones'. The 'Shipping markup' section at the bottom allows users to add a flat fee, with a field showing '\$ 0.00'.

Ecwid by Lightspeed

Store management

Dashboard

My Sales

Catalog

Marketing

Reports

Sales channels

Overview

Website

Instagram

Facebook

TikTok

Mobile

Other Channels

Configuration

Design

Payment

Shipping & Pickup

Settings

Apps

My Profile

Refer a Friend

Collapse Menu

BACK There are unsaved changes on this page. Press **Ctrl + S** to save.

(US merchants only) Print with ShipStation

(US and Canada) Print with OrderCup

(US merchants only) Print with ShippingEasy

Save

### Additional settings

**Shipping region**

Specify the destination that you ship to with this method. If you use shipping services, check that they deliver to the destination you've specified. If you ship to different zones and the shipping rates should differ depending on the customer's address, create different shipping methods for each of those zones.

☐ No limitations  
Select this option if you ship worldwide with this method.

☒ Advanced settings  
Set delivery zone by country, ZIP/postal code range, or state if you deliver to specific regions.

North America [Create new zone](#) [Manage zones](#)

☐ Limit by zone on map  
Limit delivery area to your city, neighborhood, or block.

**Shipping markup**

Add a shipping markup if you need to cover additional handling expenses such as packing or insurance. The markup is a flat fee that will be added to the shipping cost at checkout.

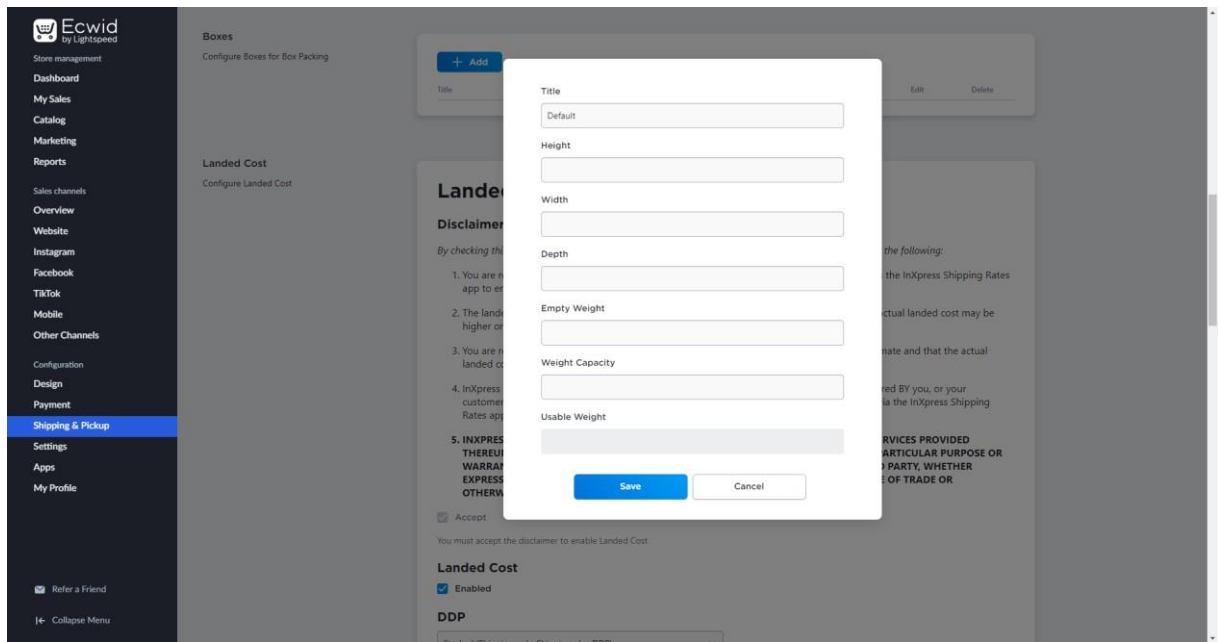
\$ 0.00

4. You can add a flat markup to your shipping costs in your Ecwid store in the Shipping Markup field.

## Configure Box Packing

Box Packing allows rates to be calculated based on products fitting in box sizes that you can set up in the InXpress App when multiple products are added to the cart. Please note that not every store will need to utilize this feature. The box packing strategy will depend on your products and how you ship them.

1. Scroll down in the InXpress app until you see the Boxes section.
2. Select Add.

The screenshot shows the Ecwid by Lightspeed dashboard. On the left is a dark sidebar with navigation links. The main content area is titled 'Boxes' and 'Configure Boxes for Box Packing'. A modal window is open in the center, allowing the user to add a new box. The modal has fields for 'Title' (with a 'Default' value), 'Height', 'Width', 'Depth', 'Empty Weight', 'Weight Capacity', and 'Usable Weight'. Below these fields are 'Save' and 'Cancel' buttons. In the background, the 'Landed Cost' section is visible, featuring a disclaimer and a checkbox labeled 'Enabled'.

3. Enter the dimensional and weight information for each box.
  - a. Empty Weight is the weight of the box.
  - b. Empty Capacity is the total maximum weight it can hold.
  - c. Usable weight is the total usable weight in the box. It is calculated automatically by the InXpress app (Empty Capacity – Empty Weight = Usable weight).
4. Select Save changes once all information is entered.



## Landed Cost Setup

1. Scroll down to the Configure Landed Cost section in the InXpress App.

The screenshot shows the Ecwid InXpress app interface. On the left is a dark sidebar with navigation links: Store management, Dashboard, My Sales, Catalog, Marketing, Reports, Sales channels, Overview, Website, Instagram, Facebook, TikTok, Mobile, Other Channels, Configuration, Design, Payment, Shipping & Pickup (highlighted), Settings, Apps, and My Profile. At the bottom of the sidebar are links for 'Refer a Friend' and 'Collapse Menu'. The main content area is titled 'Boxes' with a subtitle 'Configure Boxes for Box Packing'. Below this is a '+ Add' button and a table with columns 'Title', 'Height', 'Width', 'Depth', 'Empty Weight', 'Weight Capacity', and 'Usable Weight'. A modal window is open in the center, allowing configuration of these fields. The modal has a 'Title' field with 'Default' entered, and empty input fields for Height, Width, Depth, Empty Weight, Weight Capacity, and Usable Weight. At the bottom of the modal are 'Save' and 'Cancel' buttons. In the background, a 'Disclaimer' section is visible, followed by a list of terms and a checkbox labeled 'Accept'. Below the disclaimer, the 'Landed Cost' section has a checkbox labeled 'Enabled' which is checked. At the bottom, the 'DDP' section is partially visible.

2. Read and accept the Landed Cost disclaimer. Please note that the disclaimer must be accepted to enable Landed Cost to show in your Ecwid cart.
3. Next turn on Landed Cost by checking the enabled check box.
4. Select one of the 3 drop down options under DDP. You will be able to choose between 3 options on how you would like to display Landed Cost in your cart. There will be an example of each at the end of the guide.
5. Enter in your default HS Code. This code will be used in estimating your landed cost. Please choose the most appropriate code for your store's products. Please note that this is a required selection.
6. Select your default country of origin. Please note this is a required selection.
7. Landed Cost Display, check the box for Suppress Landed Cost detail if you wish to not show the landed cost breakout below your shipping options.

8. Select Save once all selections have been made.

The screenshot shows the Ecwid by Lightspeed dashboard. The left sidebar contains navigation links: Store management, Dashboard, My Sales, Catalog, Marketing, Reports, Sales channels, Overview, Website, Instagram, Facebook, TikTok, Mobile, Other Channels, Configuration, Design, Payment, Shipping & Pickup (highlighted), Settings, Apps, and My Profile. The main content area is titled 'Boxes' and 'Configure Boxes for Box Packing'. A modal window is open for configuring a box. The modal has the following fields: Title (Default), Height, Width, Depth, Empty Weight, Weight Capacity, and Usable Weight. Below the fields are 'Save' and 'Cancel' buttons. The background shows the 'Landed Cost' configuration page with a disclaimer and a 'Landed Cost' toggle switch.

**Boxes**  
Configure Boxes for Box Packing

**Landed Cost**  
Configure Landed Cost

**Disclaimer**  
By checking the box, I agree to the following:  
1. You are not responsible for the actual landed cost of the goods.  
2. The landed cost is higher or lower than the actual landed cost.  
3. You are not responsible for the actual landed cost of the goods.  
4. InXpress customer Rates apply.  
5. INXPRESS THEREUPON WARRANTY EXPRESS OTHERWISE.

**Landed Cost**  
You must accept the disclaimer to enable Landed Cost.  
☒ Enabled

**DDP**  
DDP (Delivered Duty Paid) is a shipping method where the seller is responsible for all costs, including shipping, insurance, and duties, up to the point of delivery to the customer.

## DDP – Disabled

This option gives you the Landed Cost breakout but does not add the Landed Cost to the shipping total.

Please note that suppressing landed cost does not affect this setting.

123 test

Apartment/Suite/Building (Optional)

City

Hamilton

Country

Canada

State/Province

Ontario

Postal Code

L8L 0C3

☒ My billing address is the same as my shipping address.

Shipping Method

☒ InXpress Carrier (DHL Express)

\$53.14 Shipping, \$156.00 Est. Duties & Taxes

\$53.14

Order Comments

CONTINUE

3 Billing

4 Payment

## DDP – DDP Only

This option gives the Landed Cost breakout and adds the Landed Cost to the shipping total.

123 test

Apartment/Suite/Building (Optional)

City

Hamilton

Country

Canada

State/Province

Ontario

Postal Code

L8L 0C3

☒ My billing address is the same as my shipping address.

Shipping Method

☒ InXpress Carrier (DHL Express Duties And Taxes Included)

\$70.14 Shipping, \$260.00 Est. Duties & Taxes

\$330.14

Order Comments

CONTINUE

3 Billing

4 Payment

## DDP – DDP Only Landed Cost Suppressed

This option adds the Landed Cost amount to the shipping total but does not display the Landed Cost breakout.

Address

123 test 123

Apartment/Suite/Building (Optional)

City

Hamilton

Country

Canada

State/Province

Ontario

Postal Code

L8L 0C3

☒ My billing address is the same as my shipping address.

Shipping Method

☐ InXpress Carrier (DHL Express Duties And Taxes Included)  
2-5 Business Days **\$330.14**

Order Comments

CONTINUE

3 Billing

## DDP – Stacked

This option displays two shipping options for each service. The first option will be regular shipping charges without Landed Cost added to the total. The second option will be the shipping charges with the Landed Cost amount added to the total.

Company Name (Optional)

Phone Number (Optional)

Address

24 apple

Apartment/Suite/Building (Optional)

City

Hamilton

Country

Canada

State/Province

Ontario

Postal Code

L8L 0C3

☒ My billing address is the same as my shipping address.

Shipping Method

☐ InXpress Carrier (DHL Express)  
2-5 Business Days **\$70.14**

☒ InXpress Carrier (DHL Express Duties And Taxes Included)  
\$70.14 Shipping, \$260.00 Est. Duties & Taxes **\$330.14**

Order Comments

CONTINUE

Coupon/Gift Certificate

Total (USD) **\$2,330.14**

## DDP – Stacked Landed Cost Suppressed

This option displays two shipping options for each service. The first option will be regular shipping charges without Landed Cost added to the total. The second option will be the shipping charges with the Landed Cost amount added to the total. It does not show the Landed Cost breakout.

Company Name (Optional)		Coupon/Gift Certificate	
<input type="text"/>		Total (USD) <b>\$2,330.14</b>	
Phone Number (Optional)			
<input type="text"/>			
Address			
24 apple st			
Apartment/Suite/Building (Optional)			
<input type="text"/>			
City			
Hamilton			
Country			
Canada			
State/Province	Postal Code		
Ontario	L8L 0C3		
<input checked="" type="checkbox"/> My billing address is the same as my shipping address.			
Shipping Method			
<input type="radio"/> InXpress Carrier (DHL Express) 2-5 Business Days		\$70.14	
<input type="radio"/> InXpress Carrier (DHL Express Duties And Taxes Included) 2-5 Business Days		\$330.14	
Order Comments			
<input type="text"/>			
<input type="button" value="CONTINUE"/>			