

# Shopify

# **Live Rating Setup Guide**

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# What is Live Rating?

Integrated Live Rating is the ability to display your InXpress discounted shipping rates in your eCommerce platform's cart. This will provide your customers with accurate shipping rates when deciding between different shipping options.

# **Shopify Application Installation from Webship+**

1. Log into Webship+.

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			۷	/hat's a ghost's	favor	ite shipping method?		$\rightarrow$	Ecommerce	
Ship - Let's get you a	an accurate quote				Air Fr	right!			CARRIERS & FULFILLMENT	+ Create new quote
-									Settings	
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104 Gareth	04/03/2024 BIGCOMMERCE	Sender Name	Test Zach	9/100		Receiver Name	Cool guy	8/100	FAQ	
1 Item(s)	DIOCOMMENCE	Sender Email	test@test.com	13/100		Receiver Email	cool.guy@inxpress.com	21/100	What's New	
105 Garath	04/03/2024 RICCOMMERCE	Sender Phone	111111111	10/100		Receiver Phone	8015559999	10/100	Reports	
1 Item(s)	DIGCOMMENCE	Country	United States of America	~		Country	United States of America	~	Contact Us	
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107 Gareth	04/03/2024 BIGCOMMERCE	Address Line 3		0/100		Address Line 3		0/100		
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108 Garath	04/03/2024 BIGCOMMERCE	State/Country/Province	AZ	~		State/Country/Province	UT	~		
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101 Gareth	04/03/2024 BIGCOMMERCE	+ Add to my address book		Clear	all	+ Add to my address book		<u>Clear al</u>		

2. Hover over the hamburger menu and select Ecommerce.

### 3. Select Add Live Rating.

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## 4. Click the Install.

app store	Q Search apps, guides, and more Browse apps ~	TS
InXpress Shipping Rates         Price: Free         Rating (4.1)       Reviews         52       InXpress         InXpress         InXpress		
Highlights Built for your business Use directly in Shopfly admin About this app Launched July 16, 2014 Languages English Categories Shipping labels , Shipping rate catoulator	We offer dramatically reduced domestic and international shipp customers. Discount Carrier Rating for US and Canada based merchants only. We off domestic and international shipping costs by consolidating the shipping v of businesses under one umbrella. Take advantage of these rates and off and Campar as additional shipping options. No minimum requirements to o pay for shipping! We're helping thousands of small to mid-sized companie their shipping costs. • DHL Express rates (International services) • UPS rates(Domestic and international services for US based merchants only)	ing costs for our er dramatically reduced olume from thousands er DHL, UPS, Purolator, uglify. You only ever es save thousands on

5. Click the Install.

<b>B</b> shopify		Q. Search	Ctrl K		\$ Test Store-S
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<ul><li>Products</li><li>Customers</li></ul>			InXpress Shipping Rates		
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Analytics     Analytics     Marketing     Discounts		View Cust	ew personal data ustomers, store owner	~	
Sales channels	>	View Prod	ew and edit store data oducts, orders	~	
Apps	>	Why do	does InXpress Shipping Rates need data access? Check their Privacy Policy.		
			Cancel	Install	
Settings					
Non-transferable					

6. You will Install the app, once finished it will redirect back to your Shopify store.

# **Shopify Application Installation from Shopify**

1. Navigate to the InXpress Shipping Rates App in Shopify's app store. Follow the link below or search "InXpress Shipping Rates" in the Shopify app store.

https://apps.shopify.com/dhl-discounted-shipping-by-
inxpress?st_source=autocomplete

2. Click the Install.

	s app store	Q. Search apps, guides, and more Browse apps ~ 13	
	InXpress Shipping Rate         Price: Free         Rating (4.1)       Breviews         52       InXpress         Interviews       Developer         Interviews       Interviews         Interviews       Developer         Interviews       Interviews         Restault       Interviews         Interviews       Developer         Interviews       Interviews         Interviews       Developer         Interviews       Interviews		
	Highlights Built for your business Use directly in Shopify admin	We offer dramatically reduced domestic and international shipping costs for our customers.	
	About this app Launched July 16, 2014 Languages Languages	Discount Carrier Rating for US and Canada based merchants only. We offer dramatically reduced domestic and international shipping costs by consolidating the shipping volume from thousands of businesses under one umbrella. Take advantage of these rates and offer DHL, UPS, Purolator, and Canpar as additional shipping options. No minimum requirements to qualify. You only ever pay for shipping! We're helping thousands of small to mid-sized companies save thousands on their shipping costs.	
	Categories	DHL Express rates (international services)	
	Shipping labels , Shipping rate calculator	UPS rates(Domestic and international services for US based merchants only)	
ebship+		Shopify Live Rating	Page 4 of 21
		Version: 62	

## 3. Click the Install.

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Home	6	In	nstall app													
<ul><li>Products</li><li>Customers</li></ul>			InXpress Shipping Rates													
Content			This app needs access to:													
Analytics     Marketing     Discounts			View personal data Customers, store owner	~												
Sales channels	>		View and edit store data Products, orders	~												
Apps	>		Why does InXpress Shipping Rates need data access? Check their <u>Privacy Policy</u> .													
			Cance	el Install	1											
🕸 Settings																
① Non-transferable																

4. Log in to with your Webship+ credentials. If you do not know your credentials, please reach out to your InXpress representative.

webship <sup>+</sup>	
Log into your account to activitate your inxpress rates. EXECUTION THE ADD INFORMATION INFORMATION THE ADD	
Log in Institution	Admin Login

5. You will be redirected back to your Shopify store once the installation is successful.

# **Enabling Shipping Zones in Shopify**

1. Select Setting in the bottom left of your screen in your Shopify admin page.

shopify		Q s	iearch	JO Justin Olsen
A Home		InXpress Shipping Rates		ą
Orders  Products	8	InXpress Welcome Services Products	Boxes Landed Cost Print	
Customers  Finances		InXpress Customer Number:		
III Analytics		10000004		
<ul> <li>Marketing</li> <li>Discounts</li> </ul>		If you do not yet have an account numb	ber the app can be tested using BOOK however this will not reflect your real rates	
Sales channels	>	Origin Country:		
nonline Store		United States		*
Apps	>	Carriers:		
InXpress Shipping Rates		ounitio.		
		DHL Express: Enabled		
		DHL Transit time additional lead	days (added to the estimated transit days).	
		2		<u> </u>
		UPS: Enabled		
		Residential Fees:	ees	
		Save		
Settings				

2. Next select Shipping and delivery, then Manage in the Shipping section of the page.

InXpress IT test store inspress-it-test-store.myshopify.com	Shipping and delivery		
Store details	Shipping		
A Plan	Shipping 📵		
Users and permissions	Choose where you ship and how much you ch	sarge for shipping at checkout.	
Payments	GENERAL SHIPPING RATES		
Checkout and accounts	General Rates for		
Shipping and delivery	All products   Rest of world  UPS Domest	s Sc	Manage
Taxes and duties	CUSTOM SHIPPING RATES		
Locations			
Gift cards	Add custom	rates or destination restrictions for groups of products. Create new profile	
Markets			
#+ Apps and sales channels	Show backup rates when app or carrier ra	ites aren't available. Learn more about backup rates	
Domains			
Customer events New	Processing time Inactive Show delivery dates to your customers by set	ting a processing time, if you process orders in 2 business days or le	Manage sss. This will be
Brand	added to the transit time of your shipping rat	es. Learn more about processing time.	
Notifications	You currently don't have any shipping rat to show delivery dates to your customers	es with fransit time. Once you've set up transit times, you can then u Learn more.	ise processing time
Metafields			
@ Files	Local Delivery		
RA, Languages			

3. Here you will create shipping zones and enable carrier services in each zone. Select Create zone. Enter a name for your zone and then select the appropriate countries to apply to this zone.

For UPS Domestic, create US Zone. For DHL and UPS international, create a zone with foreign countries or the default `Rest of the World` zone. For Canparand Purolator, create a CA only zone. Please see the example below:

Shipping from         9815 South Monroe Street         9815 South Monroe Street, #306, Sandy Utah 84070, United States	Manage
Shipping to	Create shipping zone
United States United States	•••
1 No rates. Customers in this zone won't be able to complete checkout.	
Add rate	
Rest of world Rest of World	
In this some won't be able to complete checkout.	
Add rate	
	Discard

4. Select Add Rate for the zone you wish to enable InXpress services on.

a chanify	0	Genth		and heat
Unsaved changes				Discard
	## Apps and sales channels	11		
	Domains	Climbing Rope		
	Customer events (New)			
	Brand	to charge different rates for only certain products, create a new profile in <u>ahipping.settings</u> .		
	A Notifications	Shipping from		
	Metafields	9815 South Monroe Street	Manage	
	Ø Files	<ul> <li>9815 South Monroe Street, #306, Sandy Utah 84070, United States</li> </ul>		
	式A Languages	Shipping to	Create shipping zone	
	E Policies	United States		
		Add rate		
		Rest of world Rest of World		
		No rates. Customers in this zone won't be able to complete checkout.		
		Add rate		
			Discard Save	

5. Select Use carrier or app to calculate rates. Then select the services you wish to enable in your Shopify cart. You may also enable a percentage or flat markup for the shipping costs displayed in your Shopify cart. Select Done once finished.

If you plan to use Landed Cost estimations, please ensure that FUTURE SERVICES is enabled.

Ca chanily	0.0		and America Olivers
Unsaved changes		Dis	icard Save!
	Apps and sales channels	Add rate X	
	Domains		
	😽 Customer events (New)	Set up your own rates     Use carrier or app to calculate rates	
	Brand		
	A Notifications	InXpress (Rates provided by app)	
	Metafields	SERVICES	
	@ Files	Rates are based on your customer's address and the weight and dimensions of their order.	
	A Languages	UPS 2nd Day Air® UPS 2nd Day Air® Create shipping zone	
	F Policies	UPS 3 Day Select #	
		UFS Next Day Air® Early     UFS Next Day Air® Early     UFS Next Day Air® Early     UFS Next Day Air® Saver     UFS © Ground	
		FUTURE SERVICES	
		HANDLING FEE	
		Adjust calculated rates to account for packaging and handling costs.	
		Percentage Hat amount	
		Cancel Done Discard Sove	

6. Once finished setting up your zones, select save. Your rates are now active in your Shopify cart.

## **Enabling Shipping Rates InXpress App**

1. Navigate to your Webship+ Account. Log in. Hover over the hamburger menu and select Ecommerce. Select Manage Live Rating for Shopify.

webship	Tracking number		O Quick Quote Ship	Orders History Saved Quotes	Pickups 🔺 🗮 🛞 10000001 🖼
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	You have 3 Antazon account(s) View Accounts + Create Accounts	Vou have 2 WooCommerce account(s) 2 View Accounts + Create Accounts + Add Live Rating 0 / Annage Live Rating	You have 1 Prestastion account(s) ▲ View Accounts + Create Accounts	You have \$ Bigcommerce acce Vou have \$ Bigcommerce acce ♦ View Accounts + Create + Add Live Rating 0 ≯ Mana	Contact Us Log out Performance Log out Performance Log out Performance Log out
https://testuswebshipinxpres	Vou have 1 Etey account(s) & View Accounts	Vou hare 3 Ecvid account() View Accounts + Create Accounts + Add Live Rating 0 Anamage Live Rating	Vou have 1 Vitx account(s) Vou have 1 Vitx account(s) View Accounts + Create Accounts	You have 1 Squarespace acco View Accounts + Create	CE nunt(s) > Accounts

- 2. Select Edit for the store you wish to make changes to.
- 3. You will see all available InXpress carriers for your Shopify store. Here you can enable or disable these carriers at any time.

webship*	Q Tracking number	<b>()</b>		O Quick Quote Ship	Orders History Saved Quotes	Pickups 🔺 📃 🛞 10000001 🖬
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_						Address book
						Invoices
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	You have 1 Magento account(s)		You have 4 Magento2 account(s)	You have 2 Shopify account(s)	You have 2 eBay account(	FAQ
	View Accounts     + Create Acc	counts	View Accounts     + Create Accounts	View Accounts     Foreate Accounts	View Accounts     + Create	What's New
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						Contact Us
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	You have 3 Amazon account(s) View Accounts + Create Ac	counts	You have 2 WooCommerce account(s) View Accounts + Create Accounts	You have 1 Prestashop account(s) View Accounts + Create Accounts	You have 5 Bigcommerce acco View Accounts + Create	e Accounts
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	You have 1 Etsy account(s)		You have 3 Ecwid account(s)	You have 1 Wix account(s)	You have 1 Squarespace acco	unt(s)
	View Accounts     + Create Ac	counts	View Accounts     + Create Accounts	View Accounts     + Create Accounts	View Accounts     + Create	Accounts
https://testuswebship.inxpress.co	om/imcs_us/ecommercial/setting		Add Live Rating      P Manage Live Rating     P			

- 4. Enable Residential Shipping Fees if you wish to quote Residential surcharges on your shipments. Please note that this is a blanket surcharge and will be applied to all orders.
- 5. Once all selections are made, select the Save button.

Webship+

# **Products Setup and Box Packing**

Because Shopify doesn't include dimensional information for products, we have created the Product section in the InXpress App. This can give you the ability to receive live rates in your eCommerce cart that are based on dimensional weight if dimensional weight is higher than actual weight. Please note that not every store will need to utilize dimensional values.

Box Packing allows rates to be calculated based on products fitting in box sizes that you can set up in the InXpress App when multiple products are added to the cart.

Please note that not every store will need to utilize this feature. The box packing strategy will depend on your products and how you ship them.

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Like Fight           COUNT LIS             Count List             Search Products by title, SKU, or Platform ID          Our min Our								?	te shipping metho	What's a ghost's				Ship		
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## **Product Configuration Steps**

- 1. Select the Products section in the InXpress app.
- 2. All active Shopify products will have been imported into the InXpress app. If not, select the Sync Shopify Products button and this will pull your products into the InXpress app.
  - a. Please note that the weights are pulled from the products section in Shopify.
  - b. If you add or change products in Shopify, the new/changed product will be synchronized to the InXpress app automatically every 24 hours. If products need to synchronize sooner, click the Sync Shopify Products button.

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	7033332105416-40864308461768		Board Games - Default Title	101-Games	0 in	0 in	0 in	0 lb	Edit Delete		
	1 Showing 1 to 2 of 2										

3. To add dimensions to individual products, select the Edit button. After adding dimensions, select Save Changes.

webship* Q Tracking number		🛈 Quick Quote Sł	nip Orders	History S	aved Quotes Pickup	s 🔺 🗮 🙁	10000001 📟
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1 Showing 1 to 2 of 2	Width (in)						
_	0						
	Depth (in)						
	0						
	Weight (lb)						
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		Can	cel Save				

4. To add dimensions to all products, select the Download. This will download a CSV file of all products in the InXpress app. Select the dimensional units.

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		Air Fright!						
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5. Once the dimensional values are entered, save the CSV file. Next select Upload, select the unit of measure used, and import the file back into the InXpress app

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1 Showing 1 to 2 of 2									

# **Multi-Box Products**

Multi-box is for individual products that need to be packaged in multiple boxes. Please note that these products will ignore any box packing that is configured in your store.

Configure Multi-Box:

- 1. Navigate to the Products tab in the InXpress portal.
- 2. Find the product for which you wish to enable multi-box. Select Edit.

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	T-Shirt - FREE				х	
ACCOUNT LIST	Platform Id					Sack to Live Rating
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InXpress <sup>®</sup> Services Products	Title					
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	Add a box					
	_					
				Cancel	Save	
					_	_

- 3. Click the `Specify multiple packaging boxes` toggle. Click the `Add a box` button to add multiple boxes for this product.
- 4. Once finished, click the `Save changes` button.

## **Configure Box Packing**

To utilize box packing, you will need to have both boxes and products (with dimensions and weights) set up in the InXpress app. The InXpress app will fit products for an order into the most appropriate box. The box a product is packed in is based on the products' weight and dimensions and the boxes max weight and dimensions. For best results, please ensure all products are fully set up with dimensional information in the Products section of the InXpress app.

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### Configuring Boxes:

- 1. Select the Box Tab in the InXpress Portal.
- 2. Select Add.

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			Ship			What's a ghost's favorite shipping method	?							
						Air Fright!								
SHOPIFY ACCOU	INT LIST											K Back t	o Live Rating	Account List
	InX	Dress <sup>®</sup> Service	s Products	Boxes Landed	Cost								_	
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						kg lb cm	in						Add	
	Title	Length	Width	Depth	Empty Weight	Weight Capacity	Usa	ble Weight	,	Active	Actions \$			
	No data	available												

- 3. Enter the dimensional and weight information for the box you are setting up.
  - a. Empty weight is the weight of the box.
  - b. Empty Capacity is the total maximum weight the box can hold.
  - c. Usable weight is the total usable weight in the box. It is calculated automatically by the InXpress app (Empty Capacity – Empty Weight = Usable weight).

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SHOPIFY ACCOU	NT LIST		Title *						Kenter Back to Live Rat	ing Account List
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			Depth (in)							
			1							
			Empty Weight (lb)							
			1							
			Weight Capacity (lb)							
			10							
			Usable Weight (lb)							
			9							
				Cancel Save						

# **Zonos Landed Cost Setup**

This service will need to be enabled in the InXpress Shipping Rates app in your Shopify store. Select Apps > InXpress Shipping Rates.

shopify	Q, Search	JO Justin Olsen
A Home	Inforess Shipping Rates	<b>₽</b>
Orders  Products  B	InXpress Welcome Services Products Boxes Landed Cost Print	
<ul> <li>Customers</li> <li>         Inflances         IIII Analytics         III Analytics         IIII Analytics         &lt;</li></ul>	Landed Cost Setup         Disclaimer:         Wide responsible to provide accurate information when setting up the landed cost service in the InXpress Shipping Rates app you agree to the following:         1. You are responsible to provide accurate information when setting up the landed cost service in the InXpress Shipping Rates app is an estimate only and the actual landed cost may be higher or lower than the estimate provided.         3. You are responsible to frowigh the InXpress Shipping Rates app is an estimate only and the actual landed cost may be higher or lower than the estimate provided.         4. InXpress and is landed cost growider. Zonon, are not responsible to any additional costs incurred BY you, or your curstomers, should the actual landed cost the bigher than the estimated provided.         6. INXPRESS MARKES NO WARRANTY WARRANTY WARRANTY WARRANTY WARRANTY MAGAINST INFERIMEGEMENT OF INTELLECTUAL PROPERTY RIGHTS OF A THIRD PARTY, wWARRANTY OF FITNESS FOR A PARTICULAR PURPOSE OF WARRANTY AGAINST INFERIMEGEMENT OF INTELLECTUAL PROPERTY RIGHTS OF A THIRD PARTY, wWARRANTY WARRANTY	
🗱 Settings	Default Country of Origin**	
Shopify	Q, Search	JO Justin Olsen
A Home	X InXpress Shipping Rates	ą
Orders     Orders     Orders     Customers     Granders     Infrances     Infrances     Infrances     Infrances     Infrances     Orders     Orders	Welcome Services Products Boxes Landed Cost Print         Issuitated sandau cost uspaged waithe incipress serging reales app.         INTPRESS MAKES NO WARRANTY WHATSOEVER WITH RESPECT TO THE APP OR THE SERVICES PROVIDED THERELECTUAL PROPERTY RIGHTS OF A THIRD PARTY, WHETHER EXPRESS OR MPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE OR OTHERWISE.         Incoded       Coopt         Incoded Cost       Incoded Cost         Incoded       DDP         DDP only       Default HS Code**         Issuin for HS Code       Intodecond         Intoded Cost Display       Unred States         Indoded       Enabled         DDP       Default HS Code**         Issuin for HS Code       Intodecond         Intel States       Intel Lecture States         Intel States       Intel Lecture States	

- 1. Select the Landed Cost tab in the InXpress app.
- 2. Read the Disclaimer and Accept. You must accent the disclaimer to enable Landed Cost.
- 3. Enable the Landed Cost after accepting the Disclaimer.
- 4. Select one of the 3 options for DDP (Disabled, Stacked, DDP only). This is how the

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Landed Cost will be displayed in your Shopify cart. There will be examples for each option at the end of this guide.

- Default HS Code is a required selection. Enter in the default HS Code you wish to use when estimating your Landed Cost. You may use the search to find the most appropriate HS Code for your store.
- 6. Default Country of Origin is a required selection. Select your default country of origin for estimating your Landed Cost in your Shopify cart.
- 7. Select the Suppress Landed Cost detail, if you don't want to display a breakout of shipping costs and landed costs.
- 8. Click Save once all selections are entered.

#### DDP-Disabled

- This option gives you the Landed Cost Breakout but does not add the Landed Cost to the Shipping total.
- Please note that Suppressing Landed Cost does not affect this setting.

NXpress IT test store		Training Guide	\$15,000.00
Contact gwhowells2008@gmail.com	Change	Subtotal	\$15,000.00
Ship to 123 test, Apt 1. Sydney NSW 2001, Australia	Change	Shipping	\$4,254.55
hipping method		Total	uso \$19,254.55
<ul> <li>DHL Express</li> <li>7 business days</li> <li>\$4,254,35 Shipping, \$2,868,23 Est, Duties &amp; Taxes</li> </ul>	\$4.254.55		
< Return to information	tinue to payment		
ill rights reserved InXpress (7 test store			

#### DDP-DDP Only

• This option gives the Landed Cost breakout and adds the Landed Cost to your Shipping total.

InXpress IT test store		Training Guide	\$15.000.00
Cart > Information > Shipping > Payment			
Contact gwhowells2008@gmail.com	Change	Subtotal	\$15,000.00
Ship to 123. Apt 1. Sydney NSW 2001. Australia	Change	Shipping	\$7,141.48
Shipping method		Total	USD \$22,141.48
<ul> <li>DHL Express Duties and Taxes Included 7 business days 54,271.55 Shipping, 52,869.93 Est. Duties &amp; Taxes</li> </ul>	\$7,141.48		
< Return to information	Continue to payment		
All rights reserved inXpress IT test, store			

DDP-DDP Only Landed Cost Suppressed

• This option does not show the Landed Cost breakout but adds the Landed Cost to the shipping total.

Contact gwhowells2008@gmail.com	Change	Subtotal	\$15 000 00	
Ship to 123 test, Sydney NSW 2001, Australia	Change	Shipping	\$7,141.48	
Shipping method		Total	USD \$22,141.48	
DHL Express Duties and Taxes Included	\$7,141.48			
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7 Pauliers days	Continue to payment			

DDP-Stacked

• This option gives a stacked display of each Shipping service. Standard shipping charges without Landed Cost. Standard shipping charges with Landed Cost and Landed Cost breakout.

art > Information > Shipping > Payment		Training Guide	\$15,000.00
Contact gwhowells2008@gmail.com	Change	Subtotal	\$15,000.00
Ship to 1234 test, Sydney NSW 2001, Australia	Change	Shipping	\$4,271.55
Shipping method		Total	uso \$19,271.55
DHL Express     7 business days	\$4,271.55		
DHL Express Duties and Taxes Included 7-business days \$4,271.35 Shipping, \$2,869.93 Est. Duties & Taxes	\$7,141.48		

DDP - Stacked and Suppressed Landed Cost

- This option gives a stacked display of each shipping service.
  - Standard shipping charges without Landed Cost.
  - Standard shipping charges with Landed Cost, but without Landed Cost breakout.

Cart > Information > Shipping > Payment		Training Guide	\$15,000.00
Contact gwhowells2008@gmail.com	Change	Subtotal	\$15,000.00
Ship to 12344 test, Sydney NSW 2001, Australia	Change	Shipping	\$4,271.55
Shipping method		Total	uso \$19,271.55
OHL Express 7 business days	\$4,271.55		
O DHL Express Duties and Taxes Included 7 business days	\$7,141.48		
< Return to information	ontinue to payment		
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