



# Webship+

Shopify Live Rating

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## What is Live Rating?

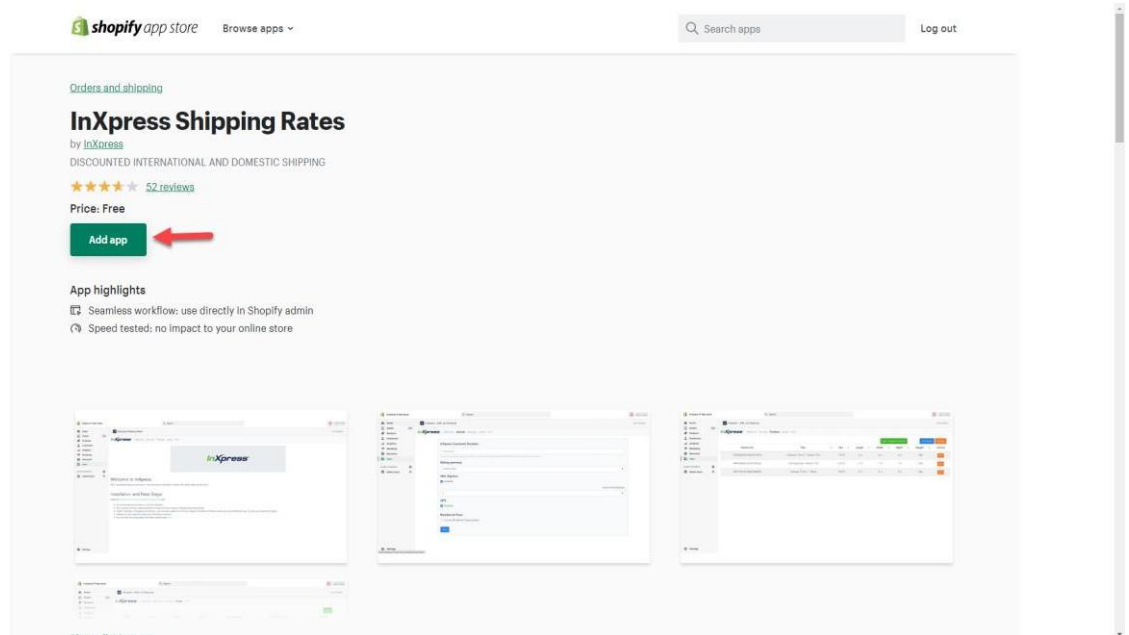
Integrated Live Rating is the ability to display your InXpress discounted shipping rates in your eCommerce platform's cart. This will provide your customers with accurate shipping rates when deciding between different shipping options.

## Shopify Application Installation

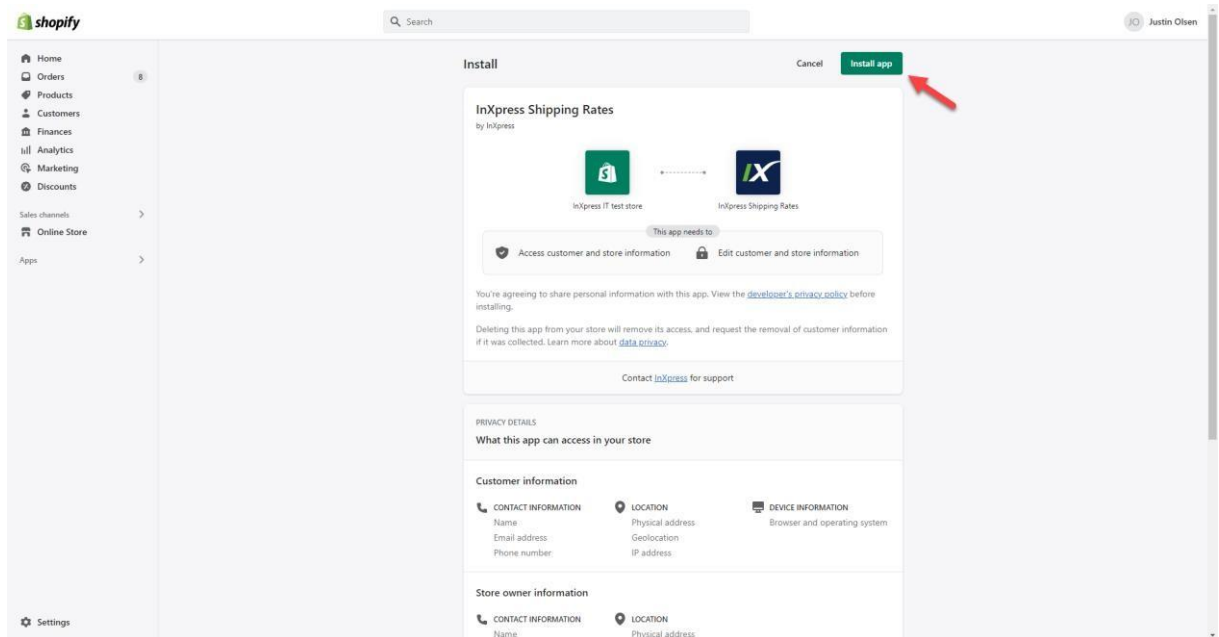
1. Navigate to the InXpress Shipping Rates App in Shopify's app store. Follow the link below or search "InXpress Shipping Rates" in the Shopify app store.

[https://apps.shopify.com/dhl-discounted-shipping-by-inxpress?st\\_source=autocomplete](https://apps.shopify.com/dhl-discounted-shipping-by-inxpress?st_source=autocomplete)

2. Click the `Add app` button.



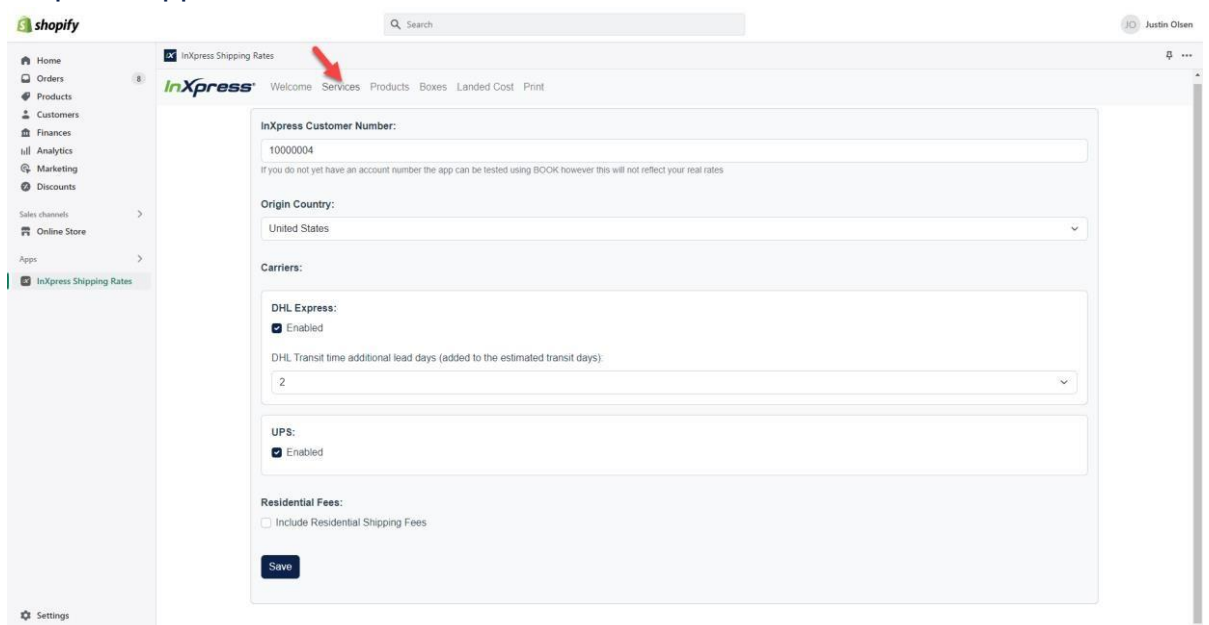
### 3. Click the 'Install app' button.



### 4. You should now see the InXpress App Welcome page inside your Shopify store admin. At this point, please reach out to your InXpress representative so that your store can be activated in the InXpress system.

## Enabling Shipping Rates InXpress App

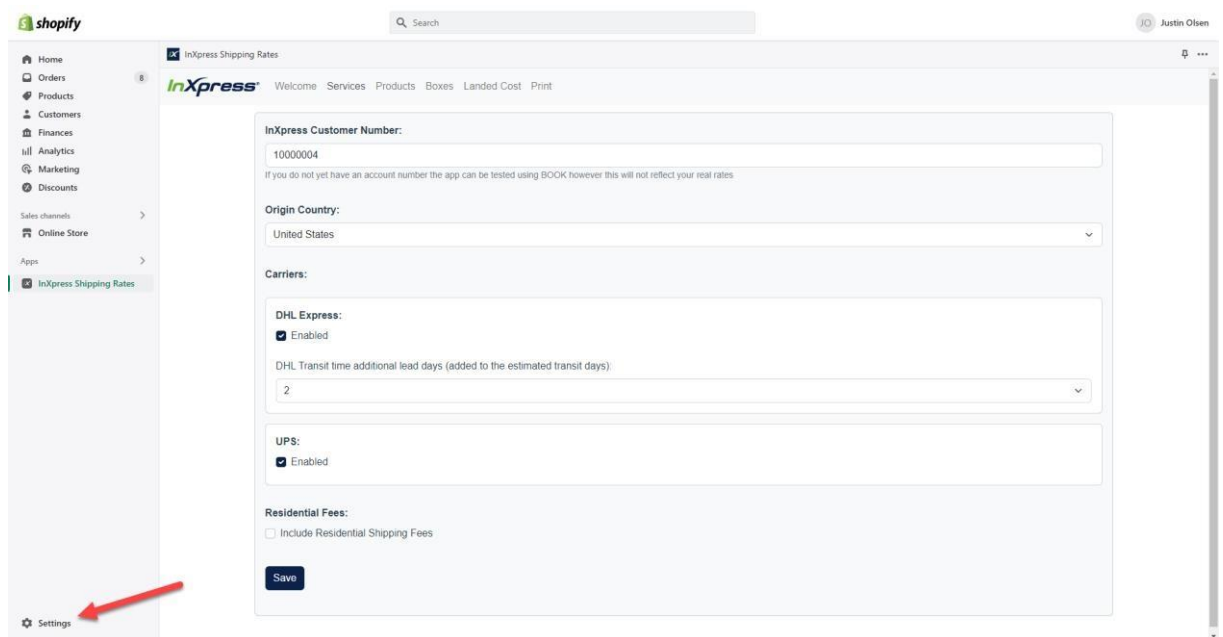
### 1. Once activation has been confirmed by email, click on the services tab in the InXpress App.



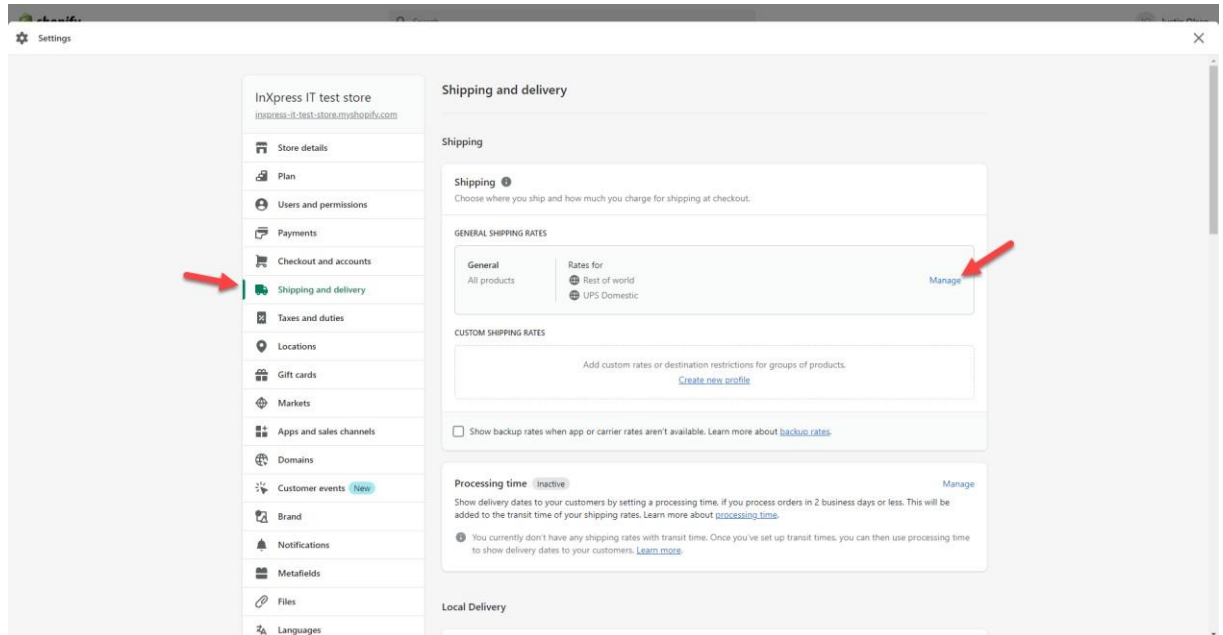
2. Select your origin country (where you are shipping from).
3. You will see all available InXpress carriers for your Shopify store. Here you can enable or disable these carriers at any time.
4. Enable Residential Shipping Fees if you wish to quote Residential surcharges on your shipments. Please note that this is a blanket surcharge and will be applied to all orders.
5. Once all selections are made, select the Save button.

## Enabling Shipping Zones in Shopify

1. Select Setting in the bottom left of your screen in your Shopify admin page.



2. Next select Shipping and delivery, then Manage in the Shipping section of the page.



3. Here you will create shipping zones and enable carrier services in each zone. Select Create zone. Enter a name for your zone and then select the appropriate countries to apply to this zone.

For UPS Domestic, create US Zone. For DHL and UPS international, create a zone with foreign countries or the default `Rest of the World` zone. For Canparand Purolator, create a CA only zone. Please see the example below:

**Shipping from**

9815 South Monroe Street  
9815 South Monroe Street, #306, Sandy Utah 84070, United States [Manage](#)

---

**Shipping to** [Create shipping zone](#)

**United States**  
United States ...

No rates. Customers in this zone won't be able to complete checkout.

[Add rate](#)

---

**Rest of world**  
Rest of World ...

No rates. Customers in this zone won't be able to complete checkout.

[Add rate](#)

[Discard](#) [Save](#)

4. Select Add Rate for the zone you wish to enable InXpress services on.

Unsaved changes [Discard](#) [Save](#)

Apps and sales channels

Domains

Customer events [New](#)

Brand

Notifications

Metafields

Files

Languages

Policies

---

**Shipping from**

9815 South Monroe Street  
9815 South Monroe Street, #306, Sandy Utah 84070, United States [Manage](#)

---

**Shipping to** [Create shipping zone](#)

**United States**  
United States ...

No rates. Customers in this zone won't be able to complete checkout.

[Add rate](#)

---

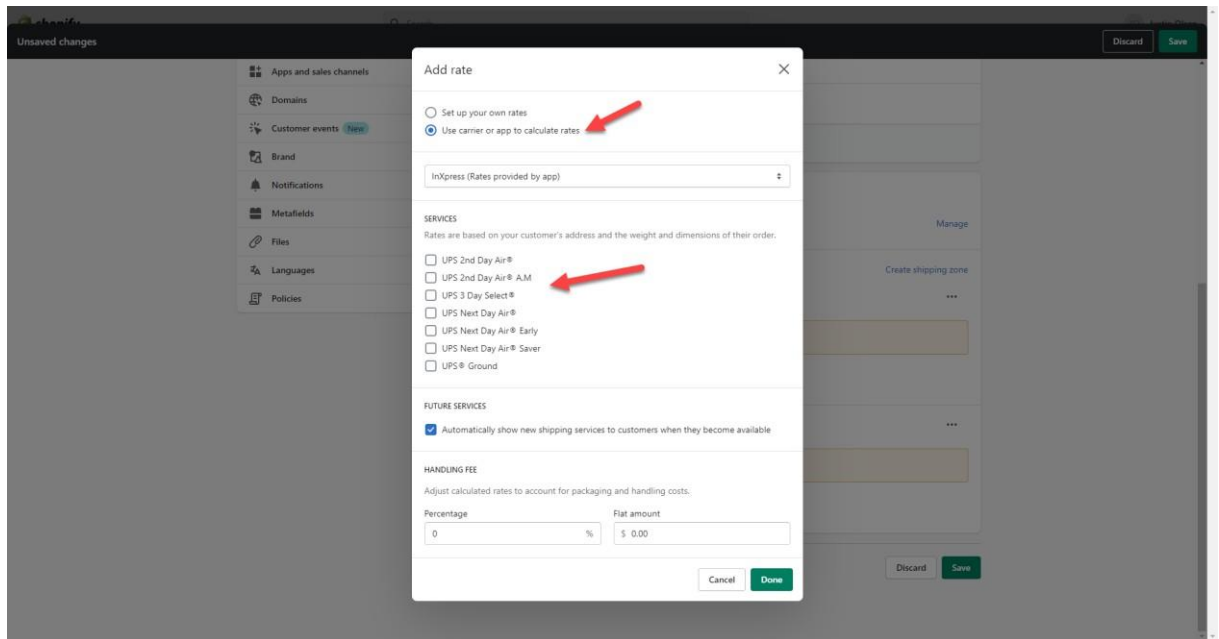
**Rest of world**  
Rest of World ...

No rates. Customers in this zone won't be able to complete checkout.

[Add rate](#)

[Discard](#) [Save](#)

5. Select Use carrier or app to calculate rates. Then select the services you wish to enable in your Shopify cart. You may also enable a percentage or flat markup for the shipping costs displayed in your Shopify cart. Select Done once finished.



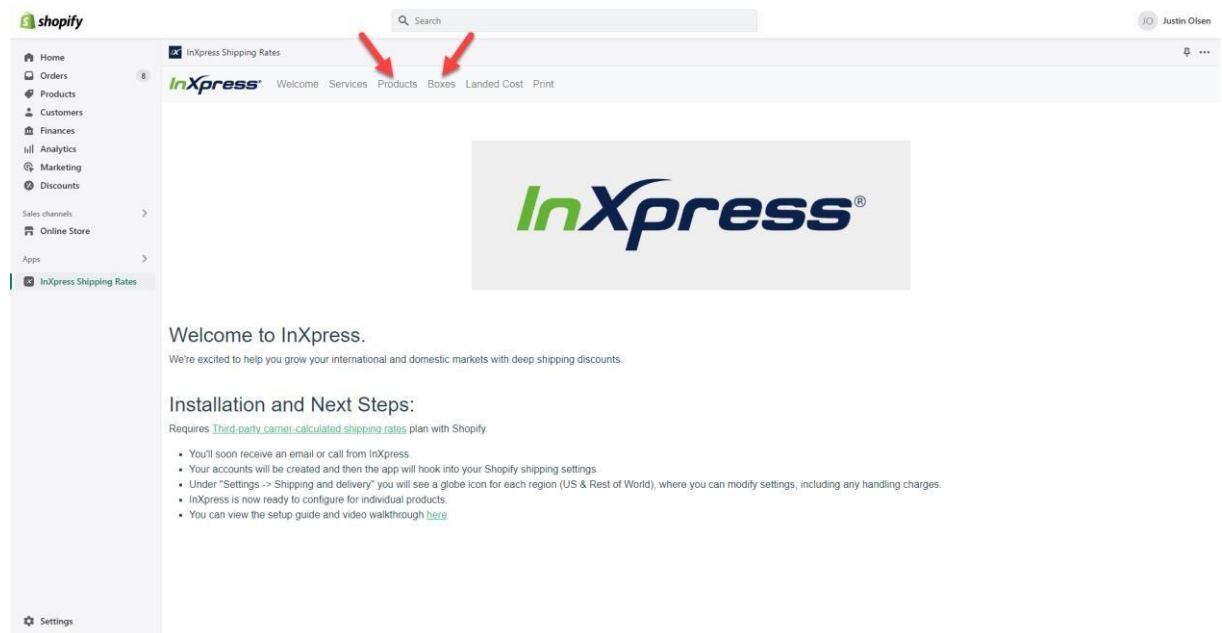
6. Once finished setting up your zones, select save. Your rates are now active in your Shopify cart.



## Products Setup and Box Packing

Because Shopify doesn't include dimensional information for products, we have created the Product section in the InXpress App. This can give you the ability to receive live rates in your eCommerce cart that are based on dimensional weight if dimensional weight is higher than actual weight. Please note that not every store will need to utilize dimensional values.

Box Packing allows rates to be calculated based on products fitting in box sizes that you can set up in the InXpress App when multiple products are added to the cart. Please note that not every store will need to utilize this feature. The box packing strategy will depend on your products and how you ship them.



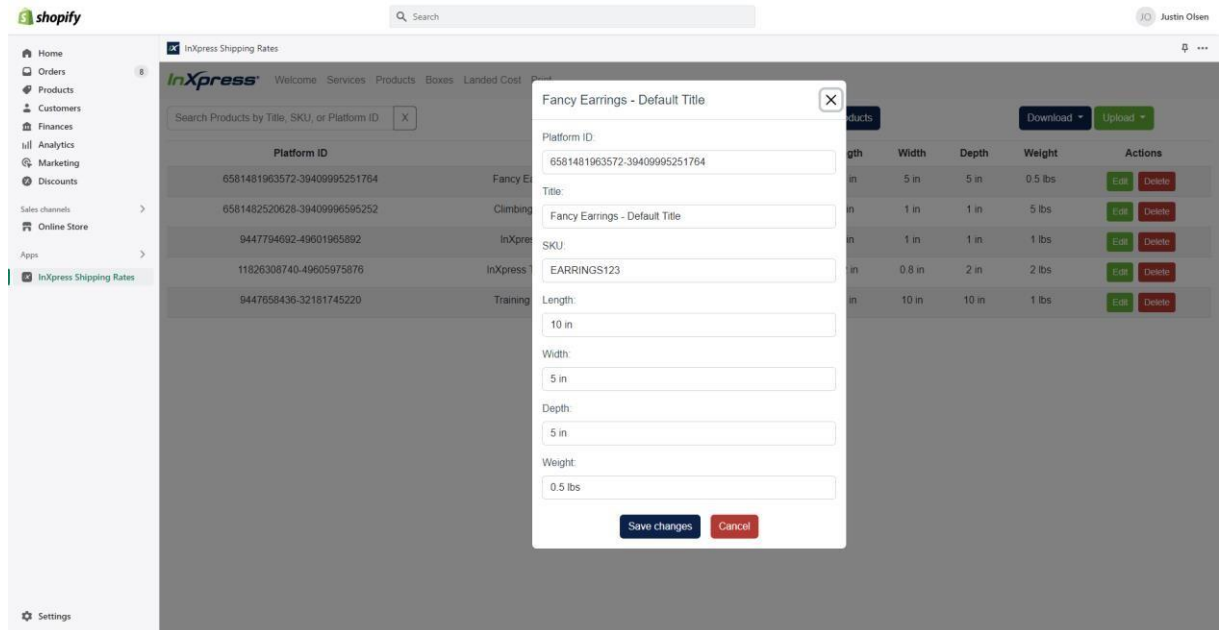
## Product Configuration Steps

1. Select the Products section in the InXpress app.
2. All active Shopify products will have been imported into the InXpress app. If not, select the Sync Shopify Products button and this will pull your products into the InXpress app.
  - a. Please note that the weights are pulled from the products section in Shopify.
  - b. If you add or change products in Shopify, the new/changed product will be synchronized to the InXpress app automatically every 24 hours. If products need to synchronize sooner, click the Sync Shopify Products button.

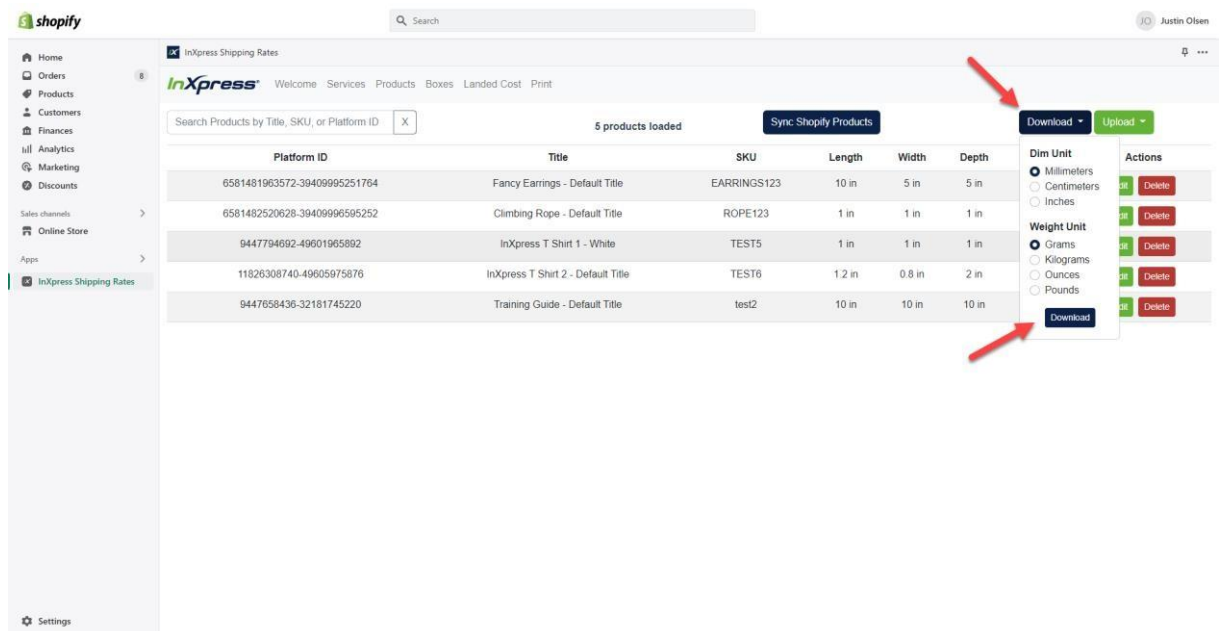
The screenshot shows the InXpress Shipping Rates app interface. On the left is a Shopify sidebar with navigation options: Home, Orders, Products, Customers, Finances, Analytics, Marketing, Discounts, Sales channels, Online Store, Apps, and InXpress Shipping Rates. The main content area is titled 'InXpress Shipping Rates' and includes a search bar, a 'Sync Shopify Products' button, and a table of 5 products loaded. The table has columns for Platform ID, Title, SKU, Length, Width, Depth, Weight, and Actions. Two red arrows point to the 'Products' tab in the top navigation and the 'Sync Shopify Products' button.

Platform ID	Title	SKU	Length	Width	Depth	Weight	Actions
6581481963572-39409995251764	Fancy Earrings - Default Title	EARRINGS123	10 in	5 in	5 in	0.5 lbs	<a href="#">Edit</a> <a href="#">Delete</a>
6581482520628-39409995251764	Climbing Rope - Default Title	ROPE123	1 in	1 in	1 in	5 lbs	<a href="#">Edit</a> <a href="#">Delete</a>
9447794092-40601965892	InXpress T Shirt 1 - White	TEST5	1 in	1 in	1 in	1 lbs	<a href="#">Edit</a> <a href="#">Delete</a>
11826308740-49605975876	InXpress T Shirt 2 - Default Title	TEST6	1.2 in	0.8 in	2 in	2 lbs	<a href="#">Edit</a> <a href="#">Delete</a>
9447858436-32181745220	Training Guide - Default Title	test2	10 in	10 in	10 in	1 lbs	<a href="#">Edit</a> <a href="#">Delete</a>

- To add dimensions to individual products, select the Edit button. After adding dimensions, select Save Changes.



- To add dimensions to all products, select the Download. This will download a CSV file of all products in the InXpress app. Select the dimensional units.



The screenshot shows the InXpress Shipping Rates interface within a Shopify admin. The left sidebar contains navigation links for Home, Orders, Products, Customers, Finances, Analytics, Marketing, Discounts, Sales channels, Online Store, Apps, and Settings. The main content area displays the InXpress Shipping Rates page with a search bar and a table of 5 products loaded. The table columns are Platform ID, Title, SKU, Length, Width, Depth, and Weight. The products listed are:

Platform ID	Title	SKU	Length	Width	Depth	Weight
6581481963572-39409995251764	Fancy Earrings - Default Title	EARRINGS123	10 in	5 in	5 in	0.5 lbs
6581482520628-39409995252	Climbing Rope - Default Title	ROPE123	1 in	1 in	1 in	5 lbs
9447794692-49601965892	InXpress T Shirt 1 - White	TEST5	1 in	1 in	1 in	1 lbs
11826308740-49605975876	InXpress T Shirt 2 - Default Title	TEST6	1.2 in	0.8 in	2 in	2 lbs
9447658436-32161745220	Training Guide - Default Title	test2	10 in	10 in	10 in	1 lbs

On the right side of the interface, there are buttons for 'Sync Shopify Products', 'Download', and 'Upload'. The 'Upload' button is highlighted with a red arrow. A dropdown menu is open next to the 'Upload' button, showing options for 'Dim Unit' (Millimeters, Centimeters, Inches) and 'Weight Unit' (Grams, Kilograms, Ounces, Pounds). The 'Pounds' option under 'Weight Unit' is highlighted with a red arrow.

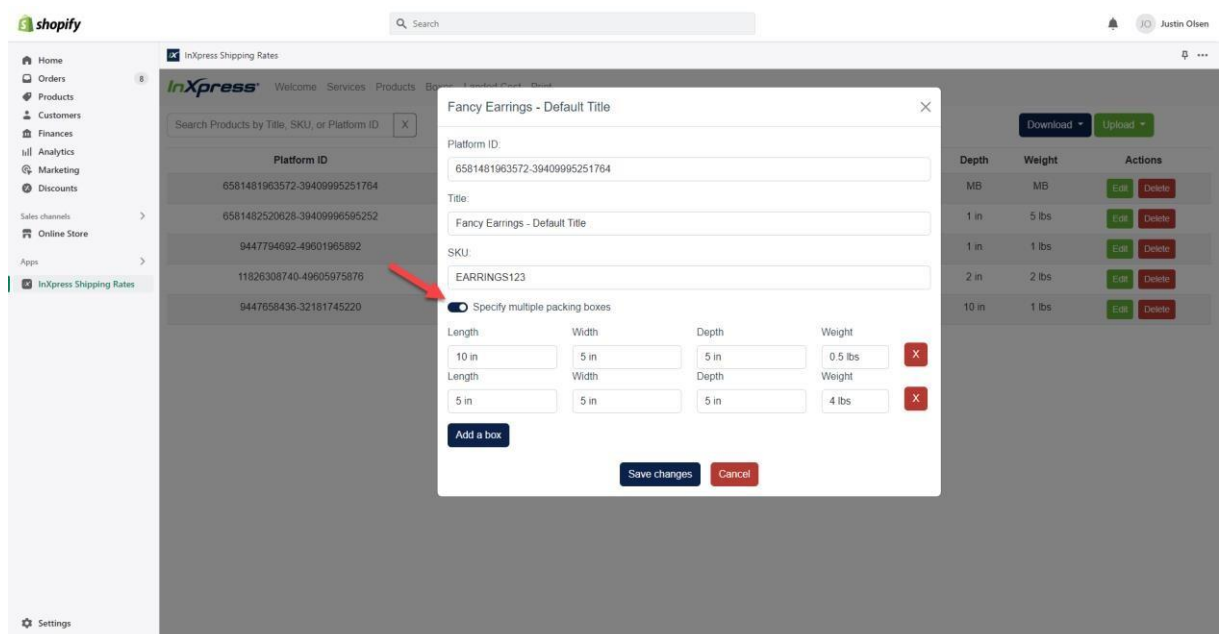
- Once the dimensional values are entered, save the CSV file. Next select Upload, select the unit of measure used, and import the file back into the InXpress ap

## Multi-Box Products

Multi-box is for individual products that need to be packaged in multiple boxes. Please note that these products will ignore any box packing that is configured in your store.

Configure Multi-Box:

1. Navigate to the Products tab in the InXpress portal.
2. Find the product for which you wish to enable multi-box. Select Edit.



3. Click the 'Specify multiple packaging boxes' toggle. Click the 'Add a box' button to add multiple boxes for this product.
4. Once finished, click the 'Save changes' button.

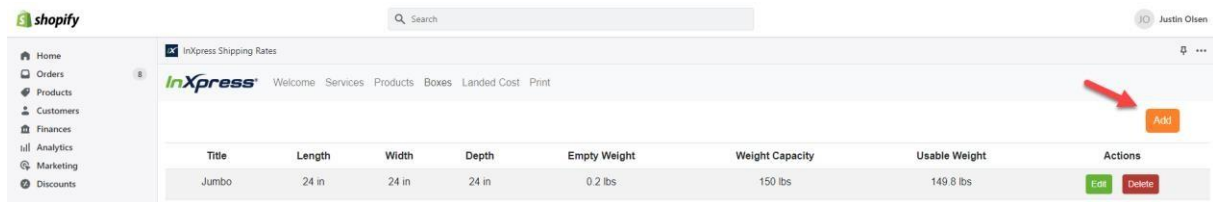
## Configure Box Packing

To utilize box packing, you will need to have both boxes and products (with dimensions and weights) set up in the InXpress app. The InXpress app will fit products for an order into the most appropriate box. The box a product is packed in is based on the products' weight and dimensions and the boxes max weight and

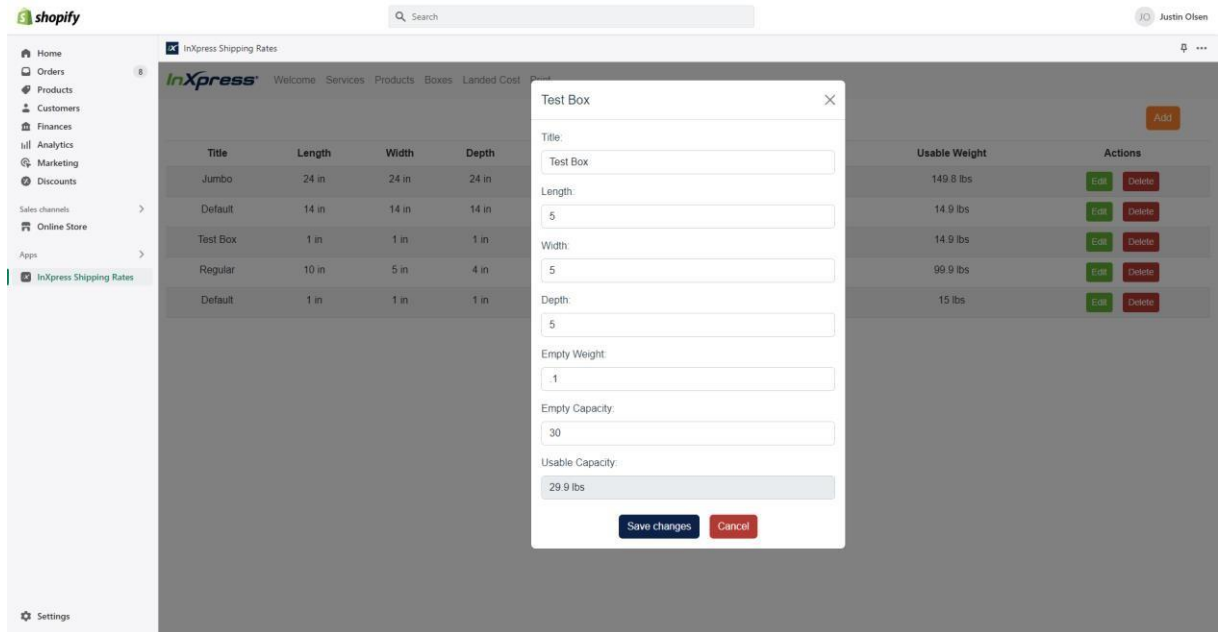
dimensions. For best results, please ensure all products are fully set up with dimensional information in the Products section of the InXpress app.

### Configuring Boxes:

1. Select the Box Tab in the InXpress Portal.
2. Select Add.



3. Enter the dimensional and weight information for the box you are setting up.
  - a. Empty weight is the weight of the box.
  - b. Empty Capacity is the total maximum weight the box can hold.
  - c. Usable weight is the total usable weight in the box. It is calculated automatically by the InXpress app (Empty Capacity – Empty Weight = Usable weight).



4. Click `Save changes` once done.

## Zonos Landed Cost Setup

1. Select the Landed Cost tab in the InXpress app.

The screenshots show the InXpress Shipping Rates app interface within a Shopify admin. The top screenshot shows the 'Landed Cost' tab selected, with a red arrow pointing to the 'Landed Cost' link in the top navigation bar. The bottom screenshot shows the same interface with the 'Landed Cost' tab active, displaying the disclaimer, acceptance status, and configuration options for Landed Cost, DDP, HS Code, and Country of Origin.

**Shopify Admin:** Home, Orders, Products, Customers, Finances, Analytics, Marketing, Discounts, Sales channels, Online Store, Apps, InXpress Shipping Rates, Settings.

**InXpress Shipping Rates App:** Welcome, Services, Products, Boxes, Landed Cost, Print.

**Landed Cost Setup**

**Disclaimer:**  
By checking this box and using the landed cost service in the InXpress Shipping Rates app you agree to the following:

1. You are responsible to provide accurate information when setting up the landed cost service in the InXpress Shipping Rates app to ensure the most accurate estimate of the landed cost.
2. The landed cost quoted through the InXpress Shipping Rates app is an estimate only and the actual landed cost may be higher or lower than the estimate provided.
3. You are responsible of informing your customers that the landed cost displayed is only an estimate and that the actual landed cost may be higher or lower than the estimate provided.
4. InXpress and its landed cost provider, Zonos, are not responsible for any additional costs incurred BY you, or your customers, should the actual landed cost be higher than the estimated landed cost displayed via the InXpress Shipping Rates app.
5. INXPRESS MAKES NO WARRANTY WHATSOEVER WITH RESPECT TO THE APP OR THE SERVICES PROVIDED THEREUNDER, INCLUDING WITHOUT LIMITATION ANY WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE OR WARRANTY AGAINST INFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS OF A THIRD PARTY, WHETHER EXPRESS OR IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE OR OTHERWISE.

☐ Accept  
Accepted: 1/6/2022  
You must accept the disclaimer to enable Landed Cost

**Landed Cost**  
☒ Enabled

**DDP**  
Stacked (Shipping only, Shipping plus DDP)

**Default HS Code\*\***  
Search for HS Code  
4202390000

**Default Country of Origin\*\***  
United States

**Shopify Admin:** Home, Orders, Products, Customers, Finances, Analytics, Marketing, Discounts, Sales channels, Online Store, Apps, InXpress Shipping Rates, Settings.

**InXpress Shipping Rates App:** Welcome, Services, Products, Boxes, Landed Cost, Print.

**Landed Cost Setup**

**Disclaimer:**  
By checking this box and using the landed cost service in the InXpress Shipping Rates app you agree to the following:

5. INXPRESS MAKES NO WARRANTY WHATSOEVER WITH RESPECT TO THE APP OR THE SERVICES PROVIDED THEREUNDER, INCLUDING WITHOUT LIMITATION ANY WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE OR WARRANTY AGAINST INFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS OF A THIRD PARTY, WHETHER EXPRESS OR IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE OR OTHERWISE.

☐ Accept  
Accepted: 1/6/2022  
You must accept the disclaimer to enable Landed Cost

**Landed Cost**  
☒ Enabled

**DDP**  
DDP only

**Default HS Code\*\***  
Search for HS Code  
6110900092

**Default Country of Origin\*\***  
United States

**Landed Cost Display**  
☒ Suppress Landed Cost detail that appears below Shipping Label in quote

**\*\* Required to enable landed cost**  
**Save**

2. Read the Disclaimer and Accept. You must accept the disclaimer to enable Landed Cost.
3. Enable the Landed Cost after accepting the Disclaimer.
4. Select one of the 3 options for DDP (Disabled, Stacked, DDP only). This is how the Landed Cost will be displayed in your Shopify cart. There will be examples



for each option at the end of this guide.

5. Default HS Code is a required selection. Enter in the default HS Code you wish to use when estimating your Landed Cost. You may use the search to find the most appropriate HS Code for your store.
6. Default Country of Origin is a required selection. Select your default country of origin for estimating your Landed Cost in your Shopify cart.
7. Select the Suppress Landed Cost detail, if you don't want to display a breakout of shipping costs and landed costs.
8. Click Save once all selections are entered.

## DDP – Disabled

- This option gives you the Landed Cost Breakout but does not add the Landed Cost to the Shipping total.
- Please note that Suppressing Landed Cost does not affect this setting.

### InXpress IT test store

Cart > Information > Shipping > Payment

Contact	gwhowells2008@gmail.com	Change
Ship to	123 test, Apt 1, Sydney NSW 2001, Australia	Change


#### Shipping method

<input checked="" type="radio"/> DHL Express 7 business days \$4,254.55 Shipping, \$2,868.23 Est. Duties & Taxes	\$4,254.55
--	------------

< Return to information

Continue to payment

All rights reserved InXpress IT test store

 Training Guide	\$15,000.00
Subtotal	\$15,000.00
Shipping	\$4,254.55
Total	USD \$19,254.55

## DDP – DDP Only

- This option gives the Landed Cost breakout and adds the Landed Cost to your Shipping total.

### InXpress IT test store

Cart > Information > Shipping > Payment

Contact	gwhowells2008@gmail.com	Change
Ship to	123 test, Apt 1, Sydney NSW 2001, Australia	Change


#### Shipping method

<input checked="" type="radio"/> DHL Express Duties and Taxes Included 7 business days \$4,271.55 Shipping, \$2,868.93 Est. Duties & Taxes	\$7,141.48
--	------------

< Return to information

Continue to payment

All rights reserved InXpress IT test store

 Training Guide	\$15,000.00
Subtotal	\$15,000.00
Shipping	\$7,141.48
Total	USD \$22,141.48

## DDP – DDP Only Landed Cost Suppressed

- This option does not show the Landed Cost breakout but adds the Landed Cost to the shipping total.

InXpress IT test store

Cart > Information > **Shipping** > Payment


Contact	gwhowells2008@gmail.com	<a href="#">Change</a>
Ship to	123 test, Sydney NSW 2001, Australia	<a href="#">Change</a>

Shipping method

<input checked="" type="radio"/> DHL Express Duties and Taxes Included 7 business days	\$7,141.48
---	------------

[< Return to information](#) [Continue to payment](#)

All rights reserved InXpress IT test store

 Training Guide	\$15,000.00
Subtotal	\$15,000.00
Shipping	\$7,141.48
Total	USD \$22,141.48

## DDP – Stacked

- This option gives a stacked display of each Shipping service. Standard shipping charges without Landed Cost. Standard shipping charges with Landed Cost and Landed Cost breakout.

InXpress IT test store

Cart > Information > **Shipping** > Payment


Contact	gwhowells2008@gmail.com	<a href="#">Change</a>
Ship to	1234 test, Sydney NSW 2001, Australia	<a href="#">Change</a>

Shipping method

<input checked="" type="radio"/> DHL Express 7 business days	\$4,271.55
<input type="radio"/> DHL Express Duties and Taxes Included 7 business days \$4,271.55 Shipping, \$2,869.93 Est. Duties & Taxes	\$7,141.48

[< Return to information](#) [Continue to payment](#)

All rights reserved InXpress IT test store

 Training Guide	\$15,000.00
Subtotal	\$15,000.00
Shipping	\$4,271.55
Total	USD \$19,271.55

## DDP – Stacked and Suppressed Landed Cost

- This option gives a stacked display of each shipping service.
  - Standard shipping charges without Landed Cost.
  - Standard shipping charges with Landed Cost, but without Landed Cost breakout.

### InXpress IT test store

Cart > Information > Shipping > Payment

Contact	gwhowell2008@gmail.com	Change
Ship to	12344 test, Sydney NSW 2001, Australia	Change


#### Shipping method

<input checked="" type="radio"/> DHL Express 7 business days	\$4,271.55
<input type="radio"/> DHL Express Duties and Taxes Included 7 business days	\$7,141.48

< Return to information

Continue to payment

All rights reserved InXpress IT test store

 Training Guide	\$15,000.00
Subtotal	\$15,000.00
Shipping	\$4,271.55
Total	USD \$19,271.55