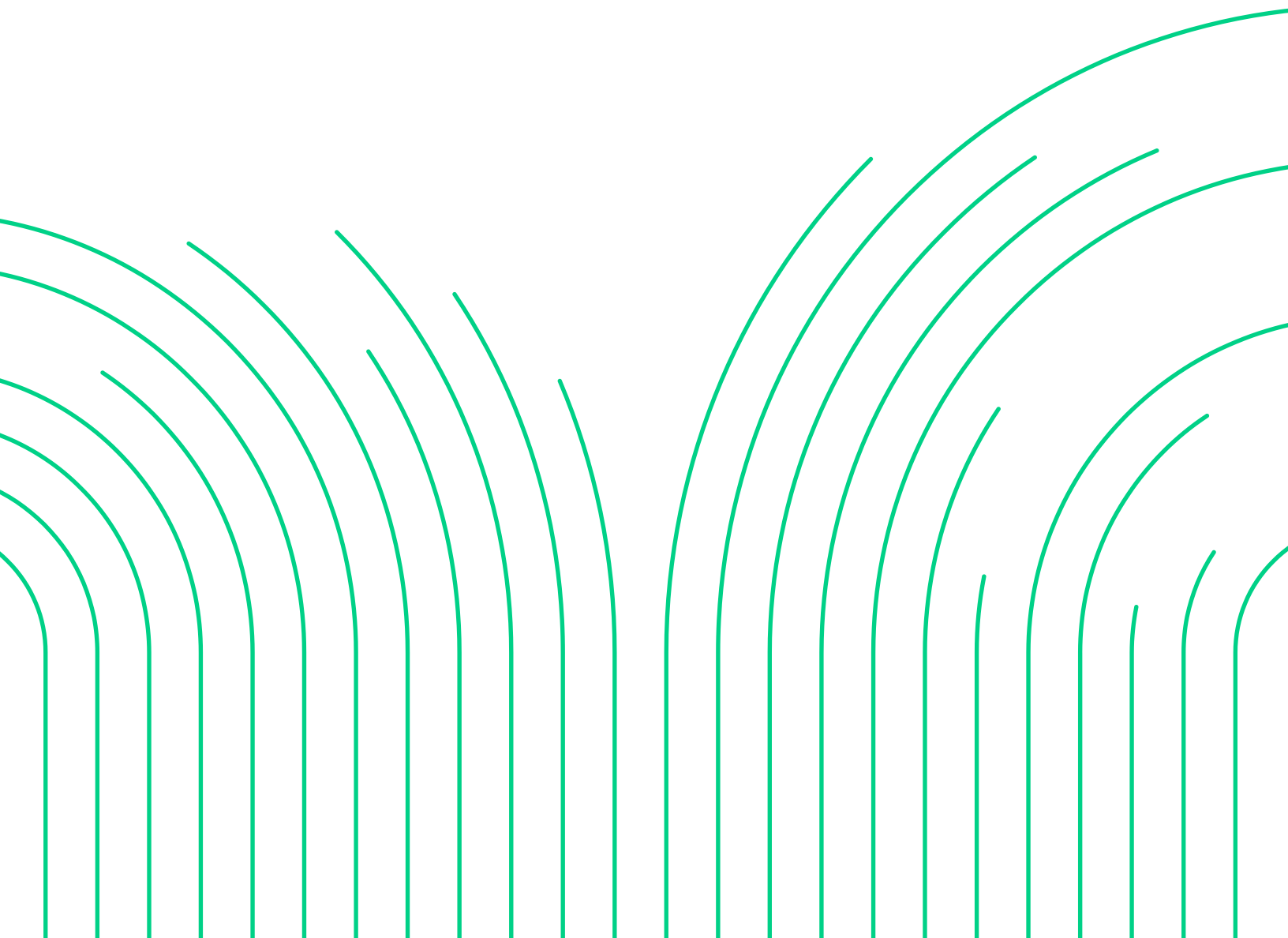




# Shopify

## Live Rating Setup Guide



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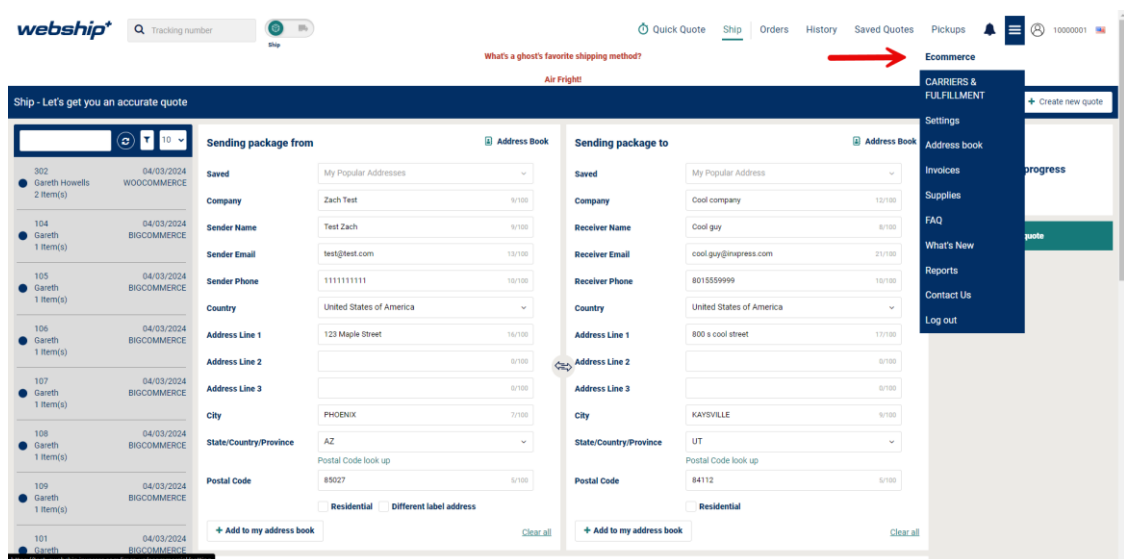
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# What is Live Rating?

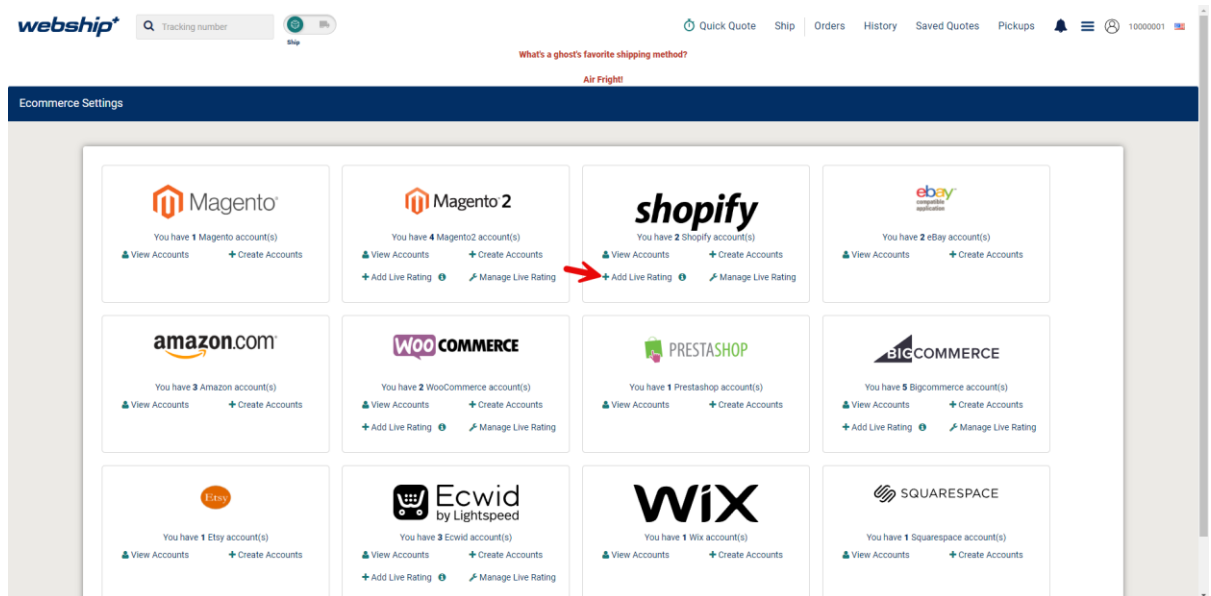
Integrated Live Rating is the ability to display your InXpress discounted shipping rates in your eCommerce platform's cart. This will provide your customers with accurate shipping rates when deciding between different shipping options.

## Shopify Application Installation from Webship+

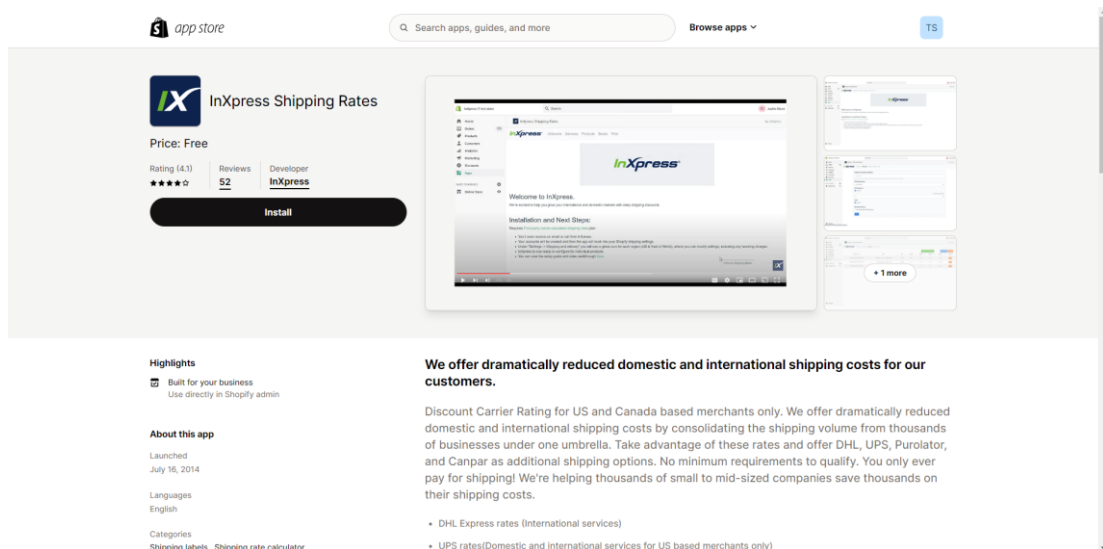
1. Log into [Webship+](#).
2. Hover over the hamburger menu and select Ecommerce.



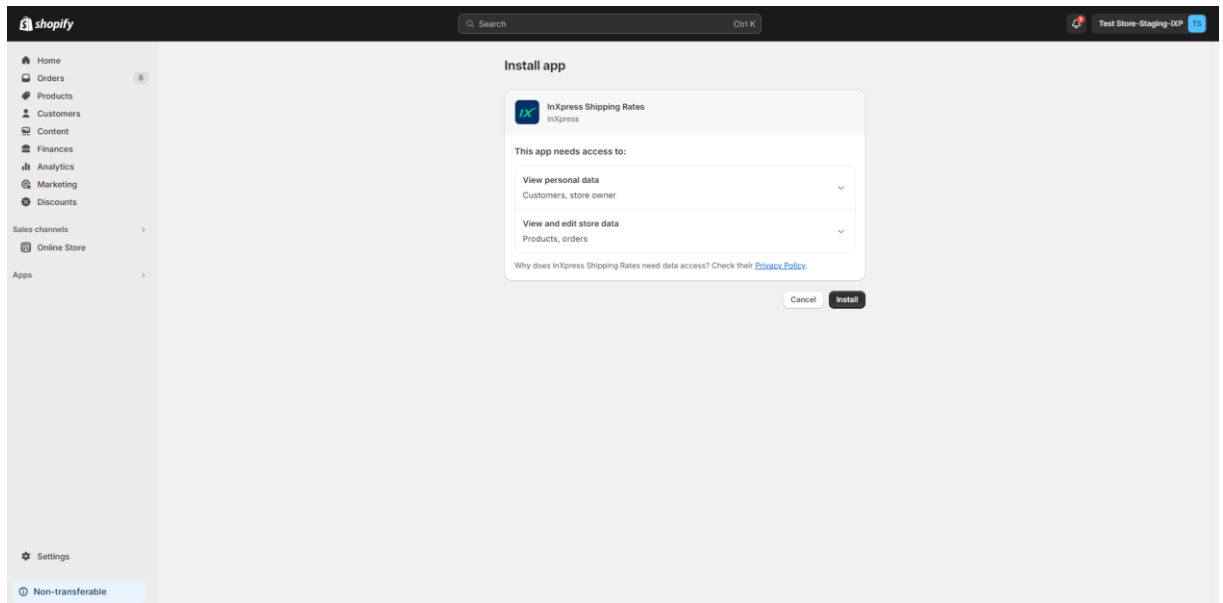
### 3. Select Add Live Rating.



### 4. Click the Install.



5. Click the Install.



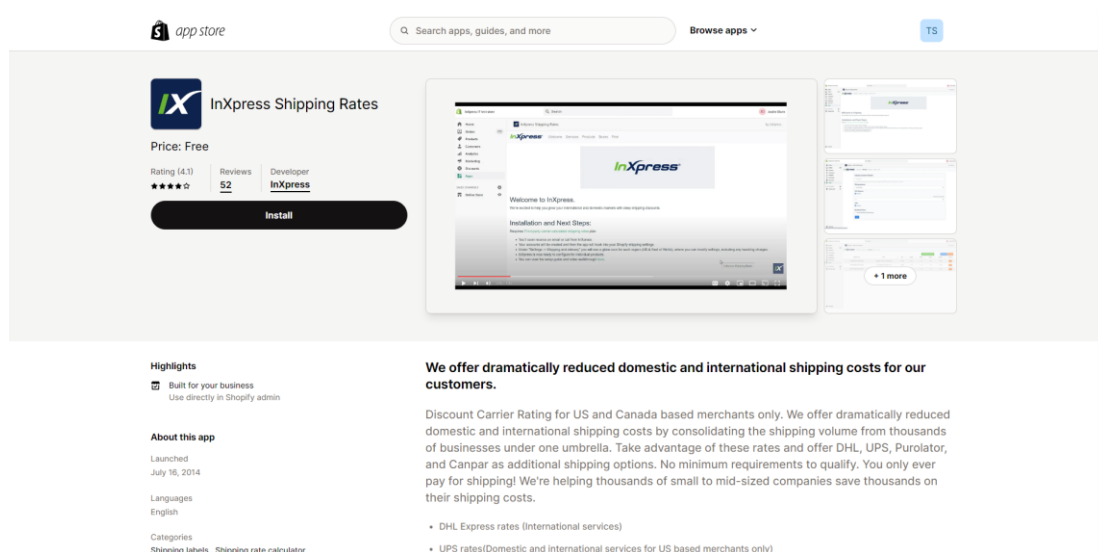
6. You will Install the app, once finished it will redirect back to your Shopify store.

## Shopify Application Installation from Shopify

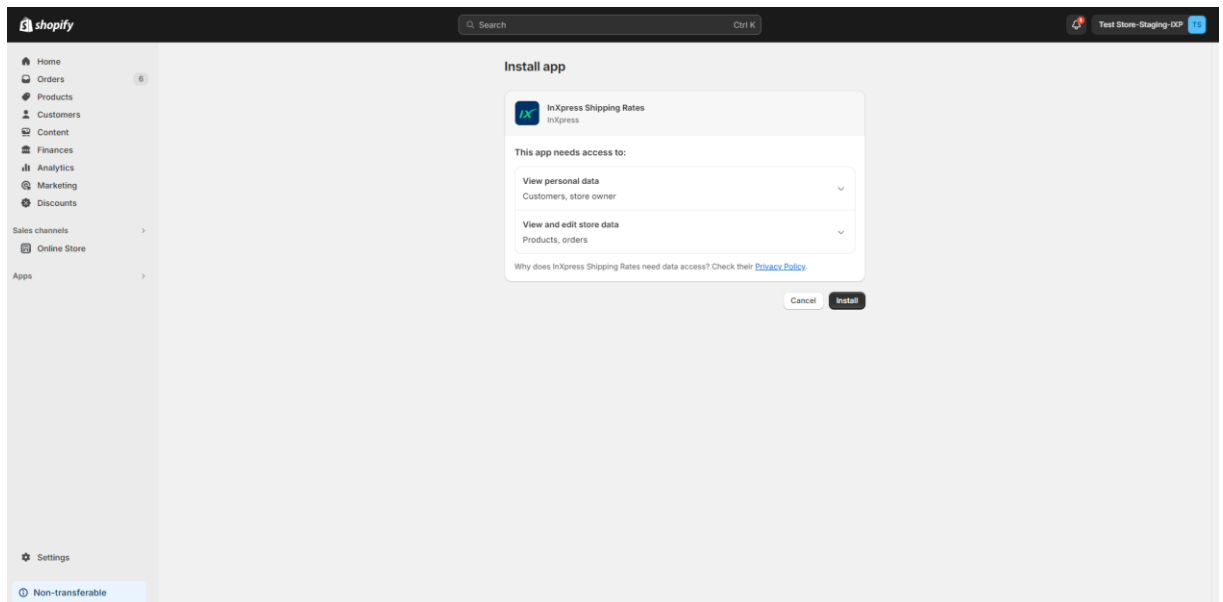
1. Navigate to the InXpress Shipping Rates App in Shopify's app store. Follow the link below or search "InXpress Shipping Rates" in the Shopify app store.

[https://apps.shopify.com/dhl-discounted-shipping-by-inxpress?st\\_source=autocomplete](https://apps.shopify.com/dhl-discounted-shipping-by-inxpress?st_source=autocomplete)

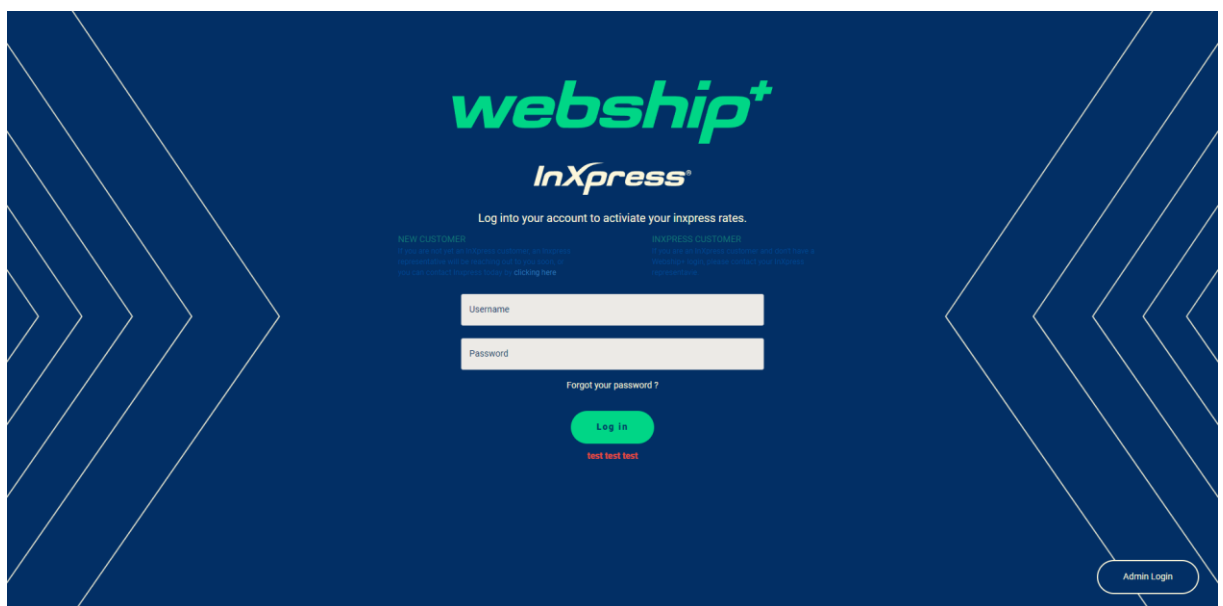
2. Click the Install.



3. Click the Install.



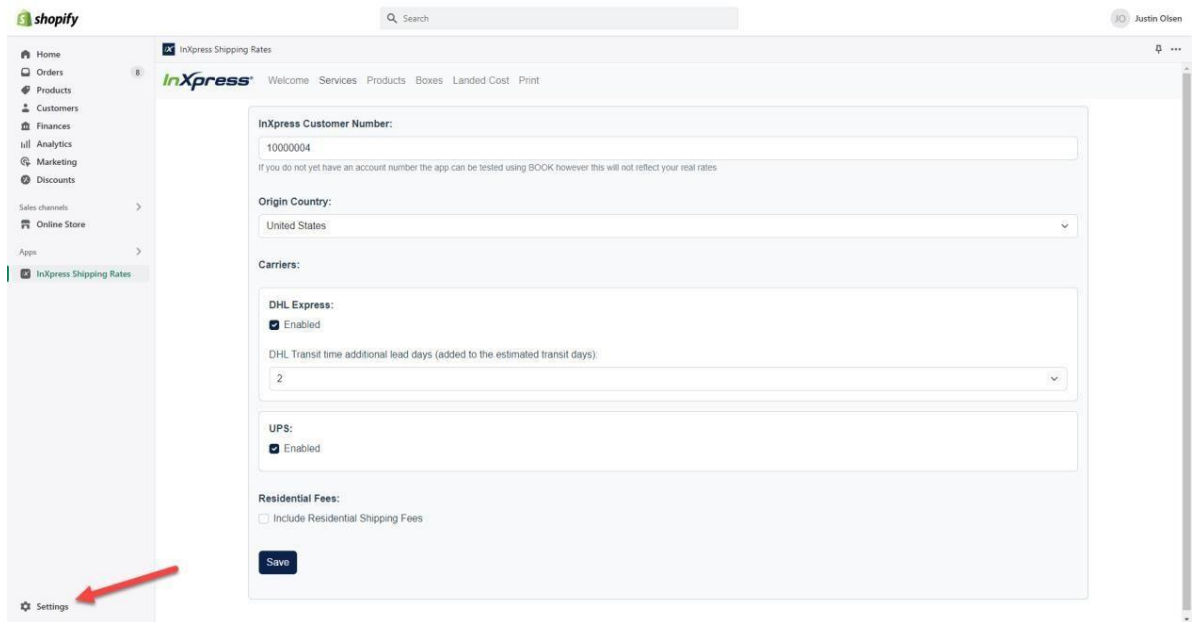
4. Log in to with your Webship+ credentials. If you do not know your credentials, please reach out to your InXpress representative.



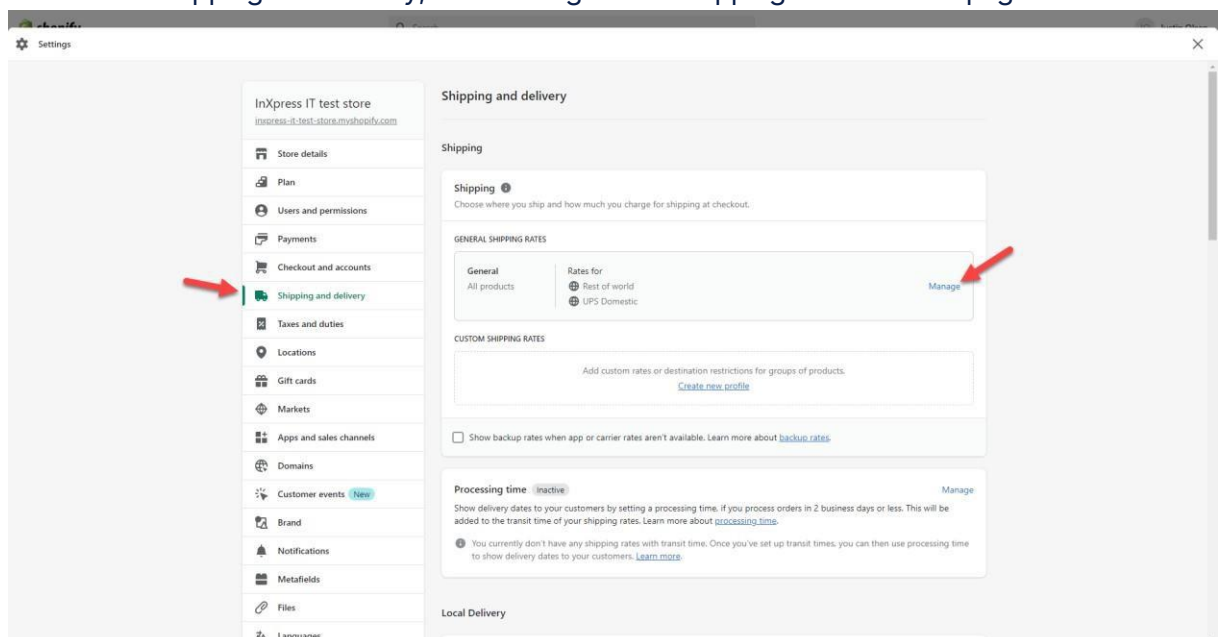
5. You will be redirected back to your Shopify store once the installation is successful.

# Enabling Shipping Zones in Shopify

1. Select Setting in the bottom left of your screen in your Shopify admin page.



2. Next select Shipping and delivery, then Manage in the Shipping section of the page.



- Here you will create shipping zones and enable carrier services in each zone. Select Create zone. Enter a name for your zone and then select the appropriate countries to apply to this zone.

For UPS Domestic, create US Zone. For DHL and UPS international, create a zone with foreign countries or the default 'Rest of the World' zone. For Canparand Purolator, create a CA only zone. Please see the example below:

Shipping from

9815 South Monroe Street  
9815 South Monroe Street, #306, Sandy Utah 84070, United States [Manage](#)

Shipping to [Create shipping zone](#)

**United States**  
United States ...

No rates. Customers in this zone won't be able to complete checkout.

[Add rate](#)

**Rest of world**  
Rest of World ...

No rates. Customers in this zone won't be able to complete checkout.

[Add rate](#)

[Discard](#) [Save](#)

- Select Add Rate for the zone you wish to enable InXpress services on.

Unsaved changes [Discard](#) [Save](#)

Apps and sales channels

Domains

Customer events [New](#)

Brand

Notifications

Metafields

Files

Languages

Policies

Shipping settings

Climbing Rope

To charge different rates for only certain products, create a new profile in [shipping settings](#).

Shipping from

9815 South Monroe Street  
9815 South Monroe Street, #306, Sandy Utah 84070, United States [Manage](#)

Shipping to [Create shipping zone](#)

**United States**  
United States ...

No rates. Customers in this zone won't be able to complete checkout.

[Add rate](#)

**Rest of world**  
Rest of World ...

No rates. Customers in this zone won't be able to complete checkout.

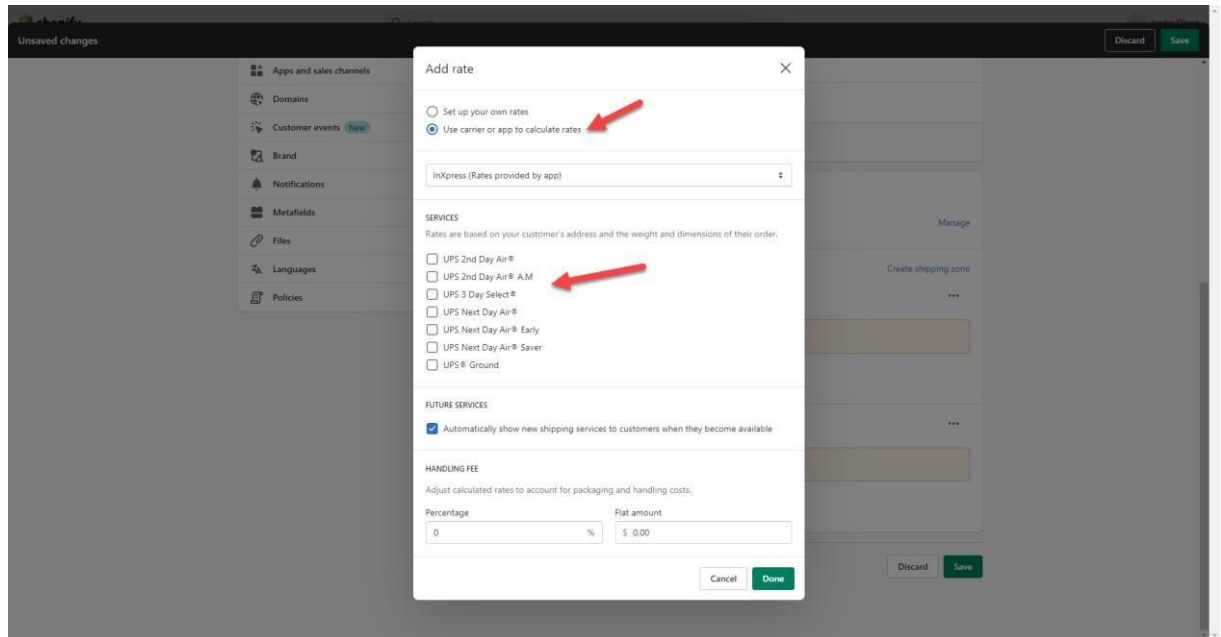
[Add rate](#)

[Discard](#) [Save](#)



5. Select Use carrier or app to calculate rates. Then select the services you wish to enable in your Shopify cart. You may also enable a percentage or flat markup for the shipping costs displayed in your Shopify cart. Select Done once finished.

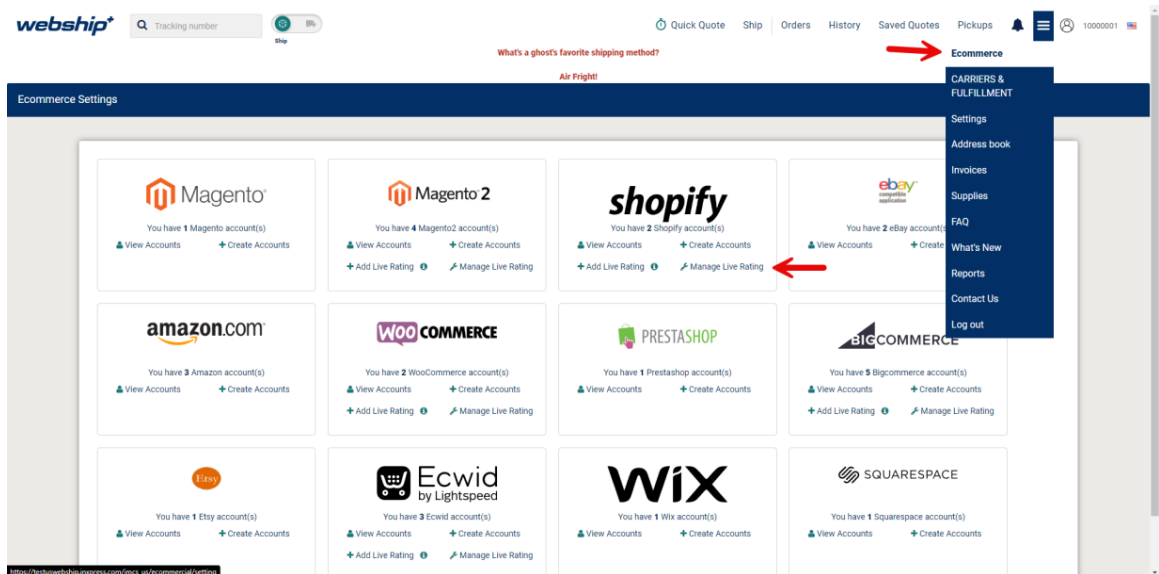
If you plan to use Landed Cost estimations, please ensure that FUTURE SERVICES is enabled.



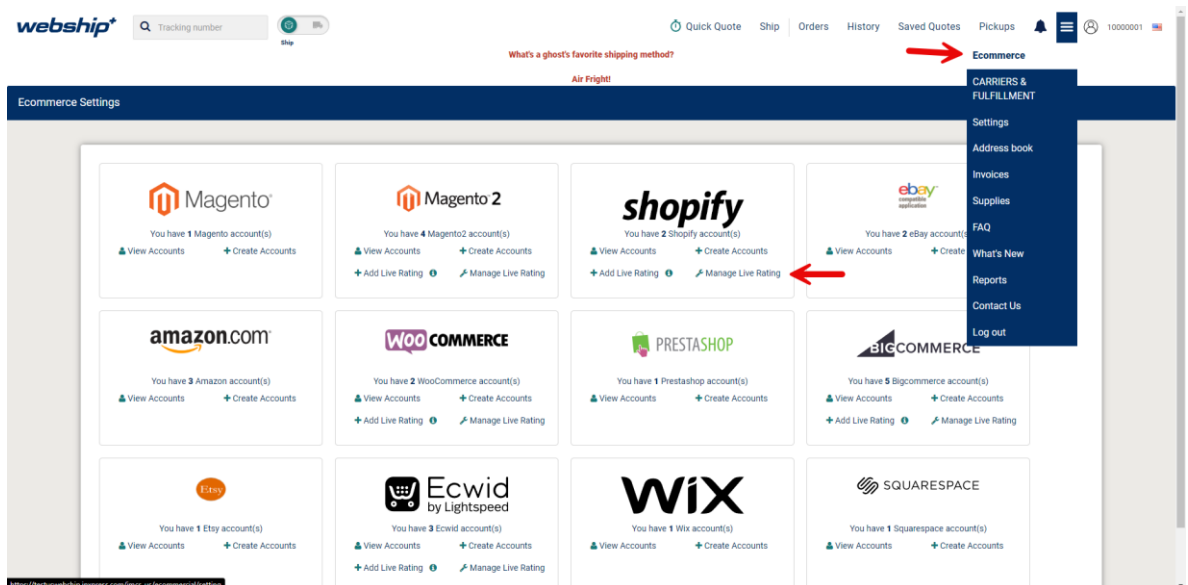
6. Once finished setting up your zones, select save. Your rates are now active in your Shopify cart.

## Enabling Shipping Rates InXpress App

1. Navigate to your Webship+ Account. Log in. Hover over the hamburger menu and select Ecommerce. Select Manage Live Rating for Shopify.



2. Select Edit for the store you wish to make changes to.
3. You will see all available InXpress carriers for your Shopify store. Here you can enable or disable these carriers at any time.



4. Enable Residential Shipping Fees if you wish to quote Residential surcharges on your shipments. Please note that this is a blanket surcharge and will be applied to all orders.
5. Once all selections are made, select the Save button.

# Products Setup and Box Packing

Because Shopify doesn't include dimensional information for products, we have created the Product section in the InXpress App. This can give you the ability to receive live rates in your eCommerce cart that are based on dimensional weight if dimensional weight is higher than actual weight. Please note that not every store will need to utilize dimensional values.

Box Packing allows rates to be calculated based on products fitting in box sizes that you can set up in the InXpress App when multiple products are added to the cart.

Please note that not every store will need to utilize this feature. The box packing strategy will depend on your products and how you ship them.

webship+

Tracking number

Ship

Quick Quote

Ship

Orders

History

Saved Quotes

Pickups

10000001

What's a ghost's favorite shipping method?

Air Freight!

SHOPIFY ACCOUNT LIST

Back to Live Rating Account List

InXpress

Services

Products

Boxes

Landed Cost

STORE: oktoberfest-4.myshopify.com

Search Products by title, SKU, or Platform ID

10

Sync Shopify Products

kg

lb

cm

in

Download

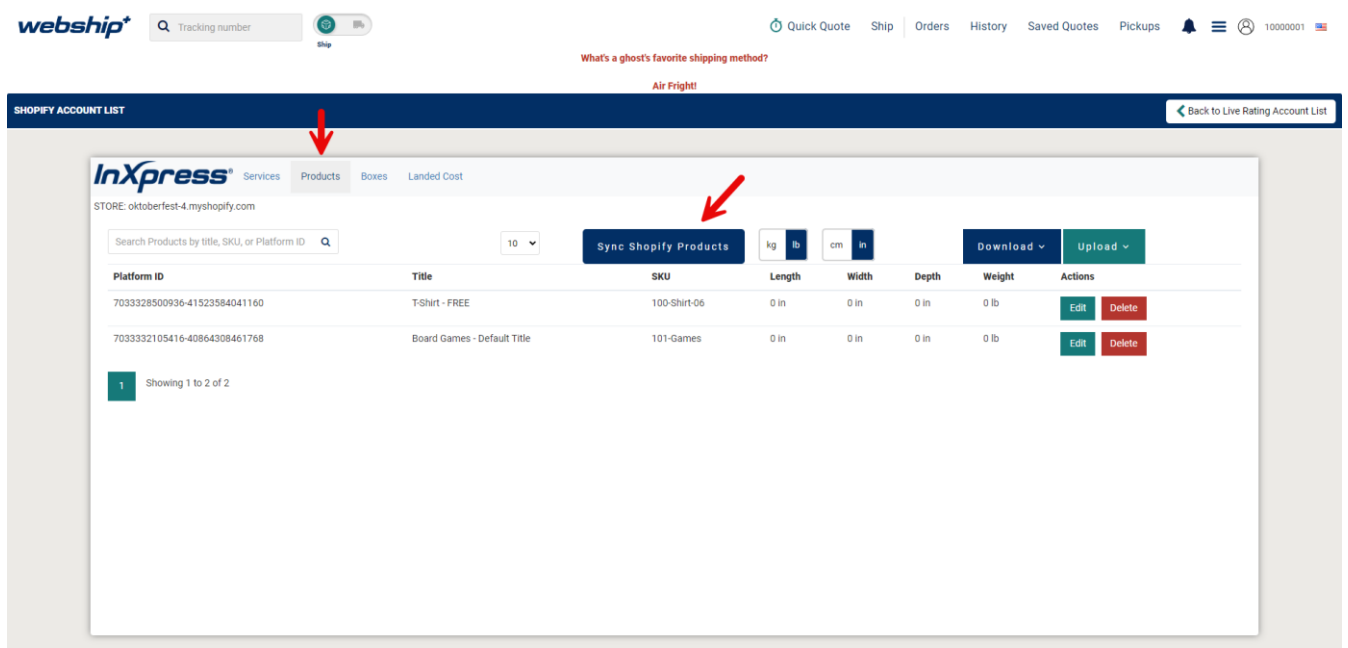
Upload

Platform ID	Title	SKU	Length	Width	Depth	Weight	Actions
7033328500936-41523584041160	T-Shirt - FREE	100-Shirt-06	0 in	0 in	0 in	0 lb	<div>Edit</div> <div>Delete</div>
7033332105416-40864308461768	Board Games - Default Title	101-Games	0 in	0 in	0 in	0 lb	<div>Edit</div> <div>Delete</div>

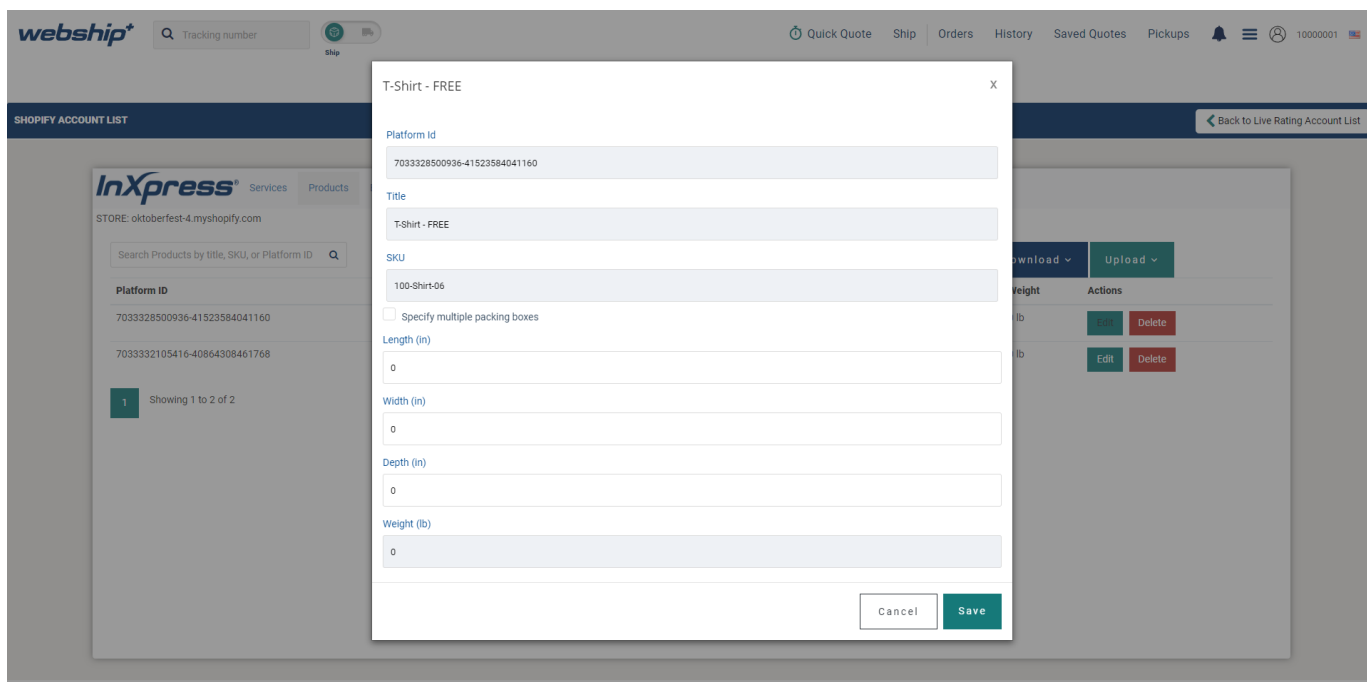
Showing 1 to 2 of 2

# Product Configuration Steps

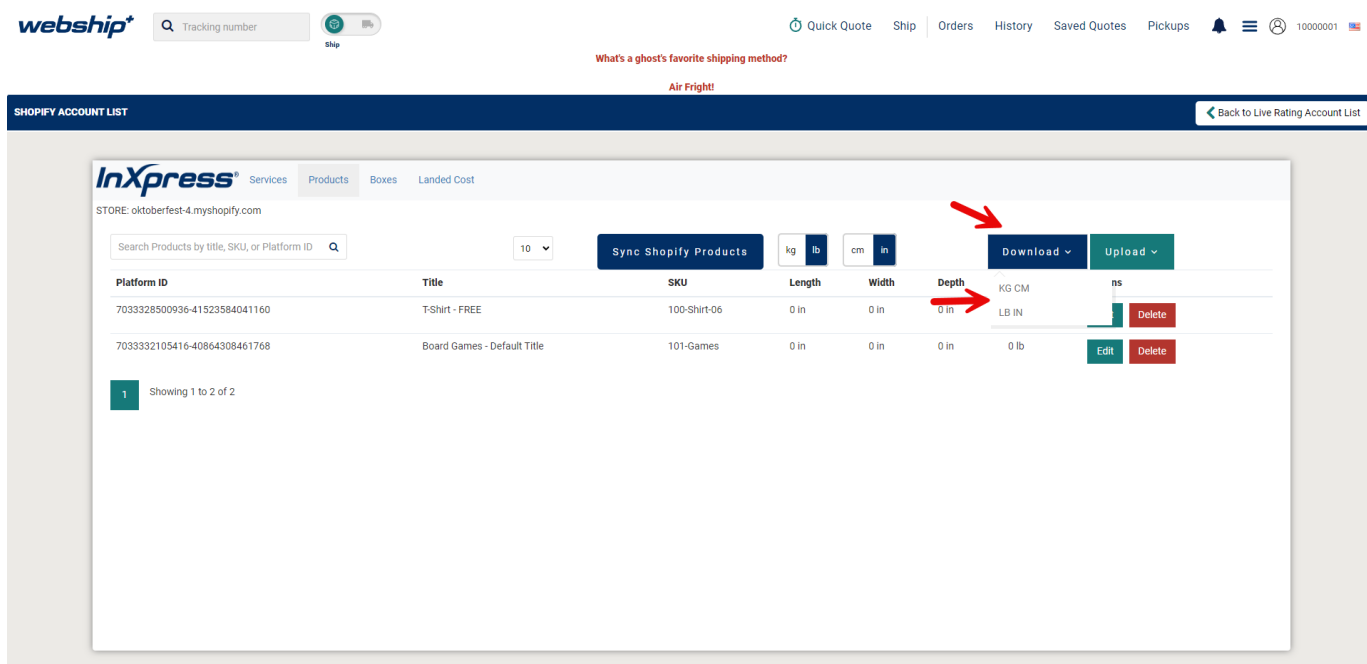
1. Select the Products section in the InXpress app.
2. All active Shopify products will have been imported into the InXpress app. If not, select the Sync Shopify Products button and this will pull your products into the InXpress app.
  - a. Please note that the weights are pulled from the products section in Shopify.
  - b. If you add or change products in Shopify, the new/changed product will be synchronized to the InXpress app automatically every 24 hours. If products need to synchronize sooner, click the Sync Shopify Products button.




3. To add dimensions to individual products, select the Edit button. After adding dimensions, select Save Changes.







- To add dimensions to all products, select the Download. This will download a CSV file of all products in the InXpress app. Select the dimensional units.



- Once the dimensional values are entered, save the CSV file. Next select Upload, select the unit of measure used, and import the file back into the InXpress app

**webship\***  

[Quick Quote](#) [Ship](#) [Orders](#) [History](#) [Saved Quotes](#) [Pickups](#)    10000001 


What's a ghost's favorite shipping method?  
**Air Freight!**

**SHOPIFY ACCOUNT LIST** [Back to Live Rating Account List](#)

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**InXpress®** [Services](#) [Products](#) [Boxes](#) [Landed Cost](#)

STORE: oktoberfest-4.myshopify.com



Platform ID	Title	SKU	Length	Width	Depth	Weight	/	KG CM
7033328500936-41523584041160	T-Shirt - FREE	100-Shirt-06	0 in	0 in	0 in	0 lb		LB IN
7033332105416-40864308461768	Board Games - Default Title	101-Games	0 in	0 in	0 in	0 lb		<input type="button" value="Edit"/> <input type="button" value="Delete"/>

Showing 1 to 2 of 2

# Multi-Box Products

Multi-box is for individual products that need to be packaged in multiple boxes. Please note that these products will ignore any box packing that is configured in your store.

Configure Multi-Box:

1. Navigate to the Products tab in the InXpress portal.
2. Find the product for which you wish to enable multi-box. Select Edit.

The screenshot shows the InXpress web portal interface. A modal window titled 'T-Shirt - FREE' is open, displaying the product details. The 'Specify multiple packing boxes' checkbox is checked, and two rows of dimensions and weights are entered. A red arrow points to the checkbox. The background shows a list of products with a search bar and a 'Back to Live Rating Account List' button.

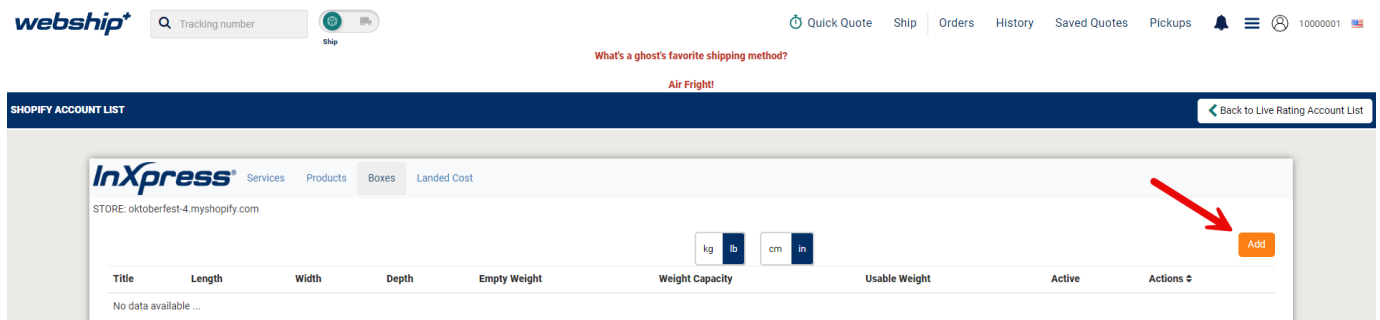
3. Click the `Specify multiple packaging boxes` toggle. Click the `Add a box` button to add multiple boxes for this product.
4. Once finished, click the `Save changes` button.

## Configure Box Packing

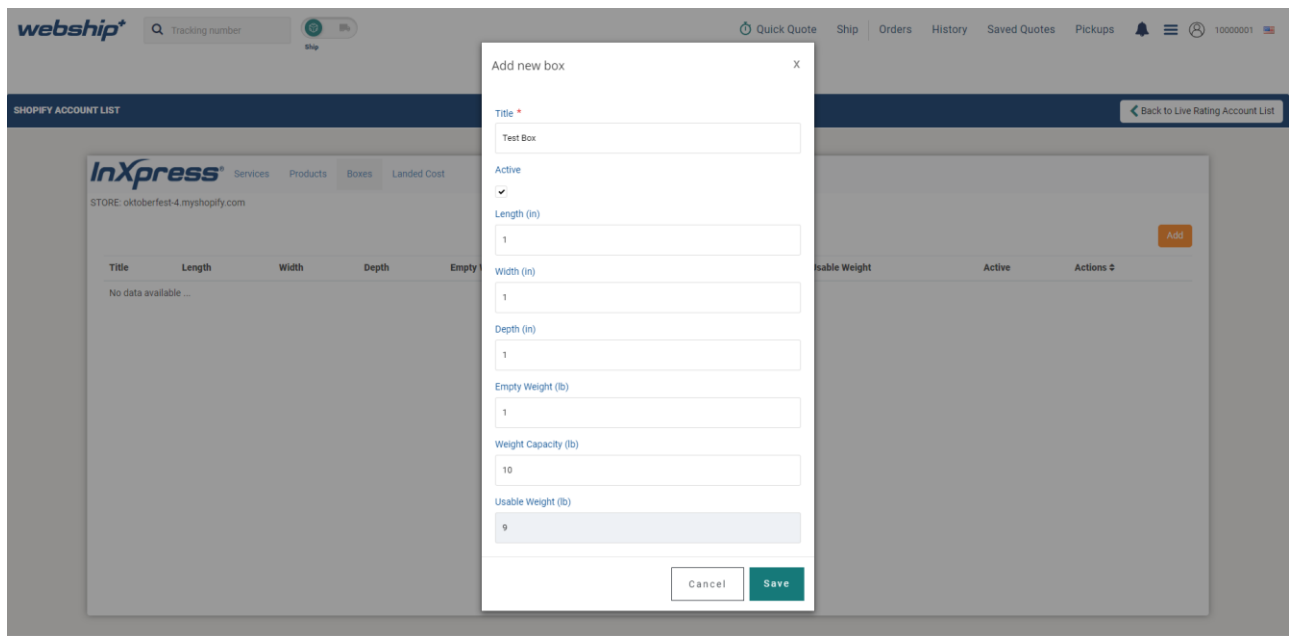
To utilize box packing, you will need to have both boxes and products (with dimensions and weights) set up in the InXpress app. The InXpress app will fit products for an order into the most appropriate box. The box a product is packed in is based on the products' weight and dimensions and the boxes max weight and dimensions. For best results, please ensure all products are fully set up with dimensional information in the Products section of the InXpress app.

## Configuring Boxes:

1. Select the Box Tab in the InXpress Portal.
2. Select Add.



3. Enter the dimensional and weight information for the box you are setting up.
  - a. Empty weight is the weight of the box.
  - b. Empty Capacity is the total maximum weight the box can hold.
  - c. Usable weight is the total usable weight in the box. It is calculated automatically by the InXpress app (Empty Capacity – Empty Weight = Usable weight).





# Zonos Landed Cost Setup

This service will need to be enabled in the InXpress Shipping Rates app in your Shopify store. Select Apps > InXpress Shipping Rates.

The screenshots show the InXpress Shipping Rates app interface. The top screenshot shows the 'Landed Cost' tab selected, with a red arrow pointing to it. The bottom screenshot shows the 'Landed Cost' tab selected, with the 'Landed Cost' checkbox checked and the 'DDP' dropdown set to 'Stacked (Shipping only, Shipping plus DDP)'.

**Shopify** InXpress Shipping Rates

Welcome Services Products Boxes Landed Cost Print

### Landed Cost Setup

**Disclaimer:**

By checking this box and using the landed cost service in the InXpress Shipping Rates app you agree to the following:

1. You are responsible to provide accurate information when setting up the landed cost service in the InXpress Shipping Rates app to ensure the most accurate estimate of the landed cost.
2. The landed cost quoted through the InXpress Shipping Rates app is an estimate only and the actual landed cost may be higher or lower than the estimate provided.
3. You are responsible of informing your customers that the landed cost displayed is only an estimate and that the actual landed cost may be higher or lower than the estimate provided.
4. InXpress and its landed cost provider, Zonos, are not responsible for any additional costs incurred BY you, or your customers, should the actual landed cost be higher than the estimated landed cost displayed via the InXpress Shipping Rates app.
5. INXPRESS MAKES NO WARRANTY WHATSOEVER WITH RESPECT TO THE APP OR THE SERVICES PROVIDED THEREUNDER, INCLUDING WITHOUT LIMITATION ANY WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE OR WARRANTY AGAINST INFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS OF A THIRD PARTY, WHETHER EXPRESS OR IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE OR OTHERWISE.

☐ Accept  
Accepted: 1/6/2022  
You must accept the disclaimer to enable Landed Cost

**Landed Cost**  
☒ Enabled

**DDP**  
Stacked (Shipping only, Shipping plus DDP)

**Default HS Code\*\***  
Search for HS Code  
4202390000

**Default Country of Origin\*\***  
United States

**Shopify** InXpress Shipping Rates

Welcome Services Products Boxes Landed Cost Print

estimated landed cost displayed via the InXpress Shipping Rates app

5. INXPRESS MAKES NO WARRANTY WHATSOEVER WITH RESPECT TO THE APP OR THE SERVICES PROVIDED THEREUNDER, INCLUDING WITHOUT LIMITATION ANY WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE OR WARRANTY AGAINST INFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS OF A THIRD PARTY, WHETHER EXPRESS OR IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE OR OTHERWISE.

☐ Accept  
Accepted: 1/6/2022  
You must accept the disclaimer to enable Landed Cost

**Landed Cost**  
☒ Enabled

**DDP**  
DDP only

**Default HS Code\*\***  
Search for HS Code  
6110900092

**Default Country of Origin\*\***  
United States

**Landed Cost Display**  
☒ Suppress Landed Cost detail that appears below Shipping Label in quote

\*\* Required to enable landed cost

Save

1. Select the Landed Cost tab in the InXpress app.
2. Read the Disclaimer and Accept. You must accept the disclaimer to enable Landed Cost.
3. Enable the Landed Cost after accepting the Disclaimer.
4. Select one of the 3 options for DDP (Disabled, Stacked, DDP only). This is how the

Landed Cost will be displayed in your Shopify cart. There will be examples for each option at the end of this guide.

5. Default HS Code is a required selection. Enter in the default HS Code you wish to use when estimating your Landed Cost. You may use the search to find the most appropriate HS Code for your store.
6. Default Country of Origin is a required selection. Select your default country of origin for estimating your Landed Cost in your Shopify cart.
7. Select the Suppress Landed Cost detail, if you don't want to display a breakout of shipping costs and landed costs.
8. Click Save once all selections are entered.

## DDP – Disabled

- This option gives you the Landed Cost Breakout but does not add the Landed Cost to the Shipping total.
- Please note that Suppressing Landed Cost does not affect this setting.

### InXpress IT test store

Cart > Information > Shipping > Payment

Contact: gwhowells2008@gmail.com [Change](#)  
Ship to: 123 test, Apt 1, Sydney NSW 2001, Australia [Change](#)

#### Shipping method

☒ DHL Express **\$4,254.55**  
7 business days  
\$4,254.55 Shipping, \$2,868.23 Est. Duties & Taxes

[Return to information](#)

[Continue to payment](#)

All rights reserved InXpress IT test store

 Training Guide	\$15,000.00
Subtotal	\$15,000.00
Shipping	\$4,254.55
Total	USD <b>\$19,254.55</b>

## DDP – DDP Only

- This option gives the Landed Cost breakout and adds the Landed Cost to your Shipping total.

### InXpress IT test store

Cart > Information > Shipping > Payment

Contact: gwhowells2008@gmail.com [Change](#)  
Ship to: 123, Apt 1, Sydney NSW 2001, Australia [Change](#)

#### Shipping method

☒ DHL Express Duties and Taxes Included **\$7,141.48**  
7 business days  
\$4,271.55 Shipping, \$2,869.93 Est. Duties & Taxes

[Return to information](#)

[Continue to payment](#)

All rights reserved InXpress IT test store

 Training Guide	\$15,000.00
Subtotal	\$15,000.00
Shipping	\$7,141.48
Total	USD <b>\$22,141.48</b>

## DDP – DDP Only Landed Cost Suppressed

- This option does not show the Landed Cost breakout but adds the Landed Cost to the shipping total.

InXpress IT test store

Cart > Information > Shipping > Payment


Contact	gwhowells2008@gmail.com	Change
Ship to	123 test, Sydney NSW 2001, Australia	Change

Shipping method

<input checked="" type="radio"/> DHL Express Duties and Taxes Included 7 business days	\$7,141.48
---	------------

[< Return to information](#) [Continue to payment](#)

All rights reserved InXpress IT test store

 Training Guide	\$15,000.00
<hr/>	
Subtotal	\$15,000.00
Shipping	\$7,141.48
<hr/>	
Total	USD \$22,141.48

## DDP – Stacked

- This option gives a stacked display of each Shipping service. Standard shipping charges without Landed Cost. Standard shipping charges with Landed Cost and Landed Cost breakout.

InXpress IT test store

Cart > Information > Shipping > Payment


Contact	gwhowells2008@gmail.com	Change
Ship to	1234 test, Sydney NSW 2001, Australia	Change

Shipping method

<input checked="" type="radio"/> DHL Express 7 business days	\$4,271.55
<input type="radio"/> DHL Express Duties and Taxes Included 7 business days \$4,271.55 Shipping, \$2,869.93 Est. Duties & Taxes	\$7,141.48

[< Return to information](#) [Continue to payment](#)

All rights reserved InXpress IT test store

 Training Guide	\$15,000.00
<hr/>	
Subtotal	\$15,000.00
Shipping	\$4,271.55
<hr/>	
Total	USD \$19,271.55

## DDP – Stacked and Suppressed Landed Cost

- This option gives a stacked display of each shipping service.
  - Standard shipping charges without Landed Cost.
  - Standard shipping charges with Landed Cost, but without Landed Cost breakout.

### InXpress IT test store

Cart > Information > Shipping > Payment

Contact:	gwhowells2008@gmail.com	Change
Ship to:	12344 test, Sydney NSW 2001, Australia	Change


#### Shipping method

<input checked="" type="radio"/> DHL Express 7 business days	\$4,271.55
<input type="radio"/> DHL Express Duties and Taxes Included 7 business days	\$7,141.48

< Return to information

Continue to payment

All rights reserved InXpress IT test store

 Training Guide	\$15,000.00
Subtotal	\$15,000.00
Shipping	\$4,271.55
Total	USD \$19,271.55