InXpress®

Webship+

WooCommerce Live Rating

# Table of Contents

What is Live Rating?

Live Rating is simply a way to display your InXpress rates in your e-commerce cart during checkout. This will provide your customers with accurate costs when deciding between different shipping options using the InXpress partner carriers.

WooCommerce InXpress App Installation

1. Log into your WooCommerce site.

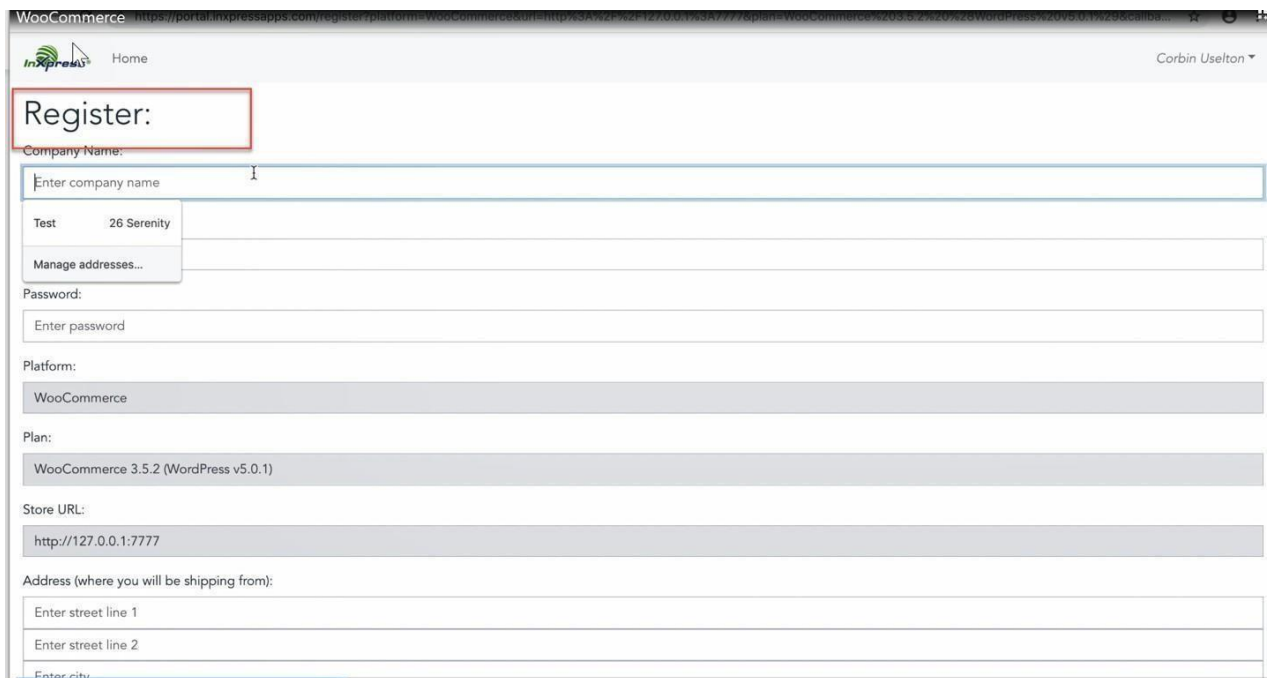2. Select Plugins and then Add New.
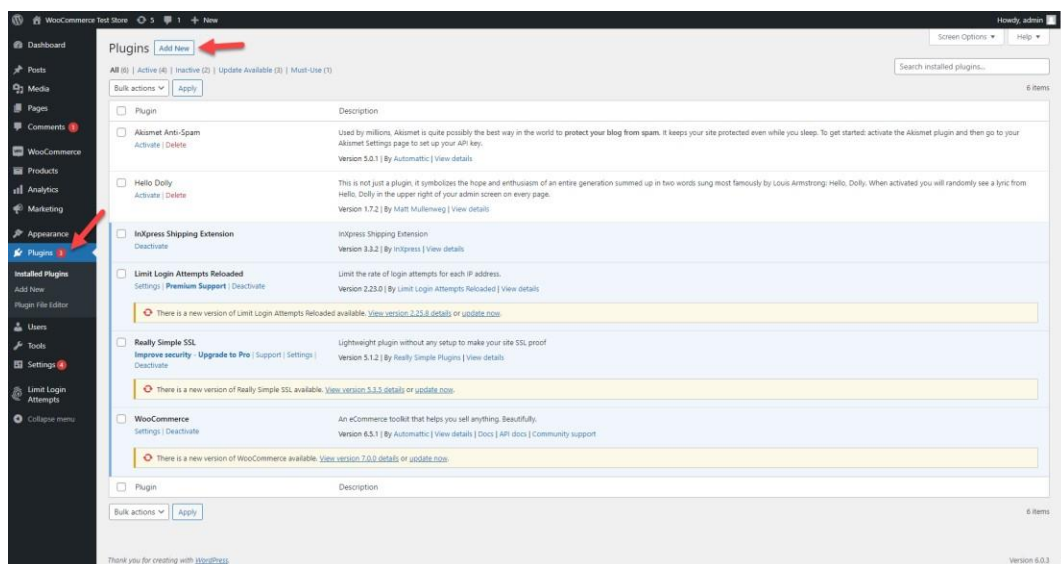
3. Search for InXpress and select Install Now once you see the InXpress-Shipping-Extension. Next select Activate.
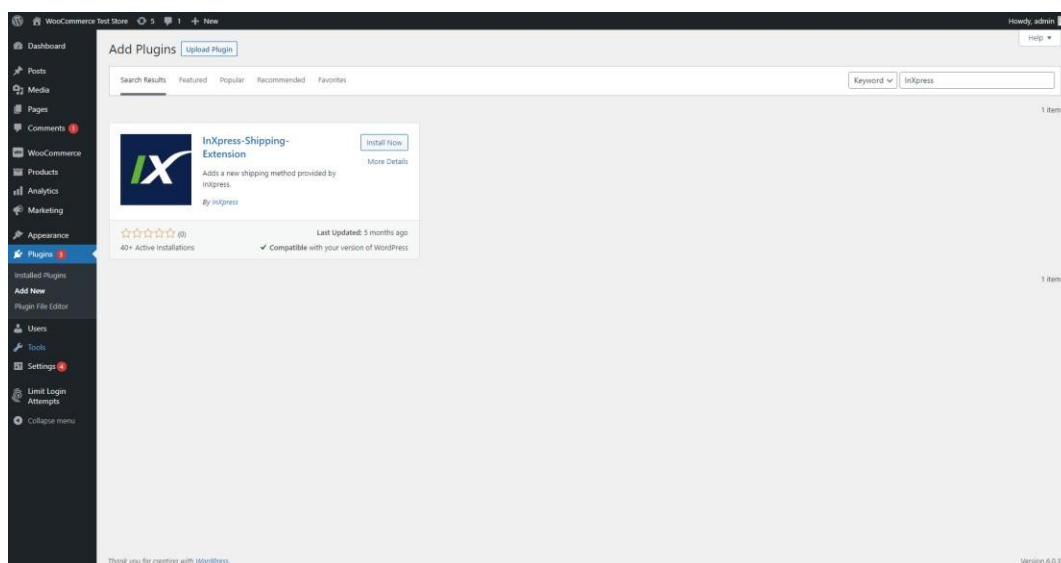
Registering on InXpress Portal

1. Select WooCommerce and then InXpress Portal.

2. The next screen will prompt you to register for the InXpress Portal.

3. After filling out the form, select Submit to complete the registration.

4. Reach out to your InXpress representative once the app is installed and you have finished registering in the InXpress Portal. We will finish the connection on our side and let you know once the connection is active.
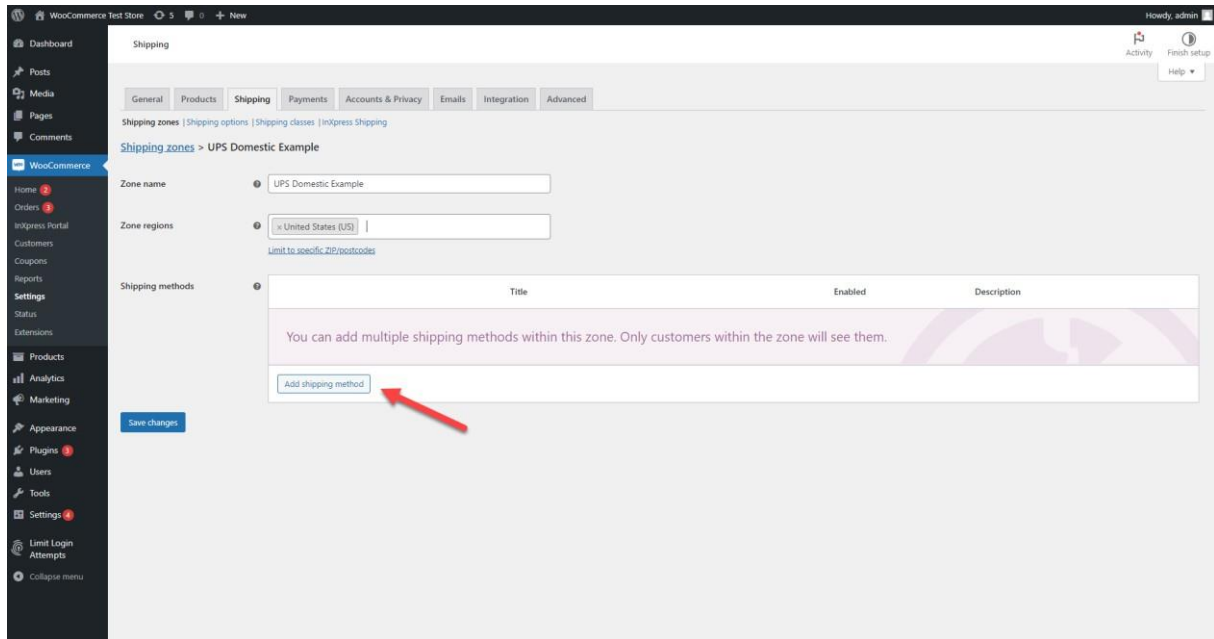
Configure Shipping Zone

1. Navigate to the InXpress Shipping section of WooCommerce. Select WooCommerce > Settings > Shipping > InXpress Shipping. Enter your InXpress account number in the Account Number field. Select the country your store ships from for Gateway. If you do not know your account number, please reach out to your InXpress representative.
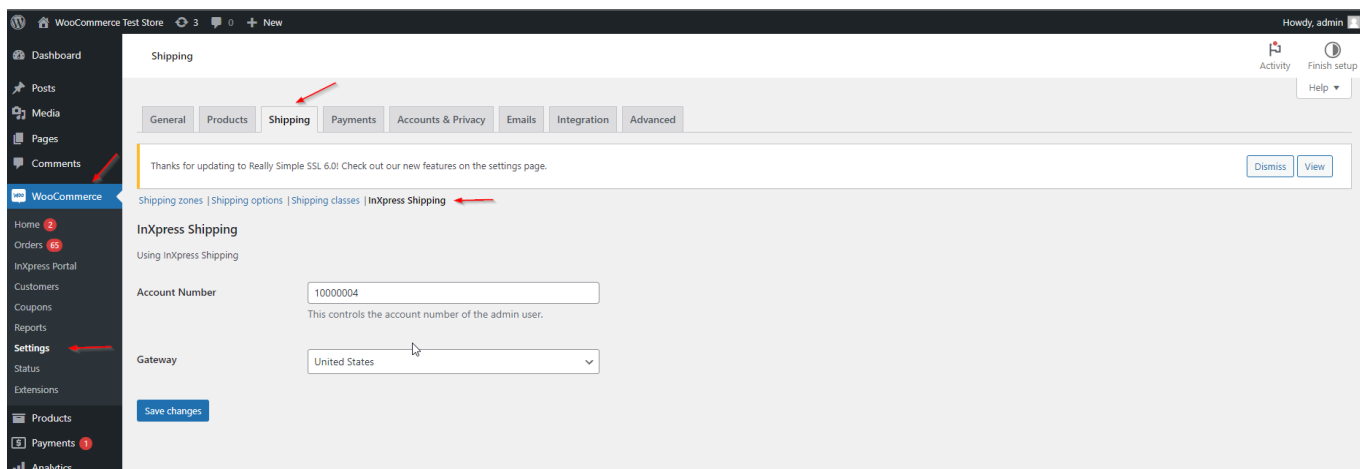
2. Click on WooCommerce > Settings > Shipping. Select Add Shipping Zone.
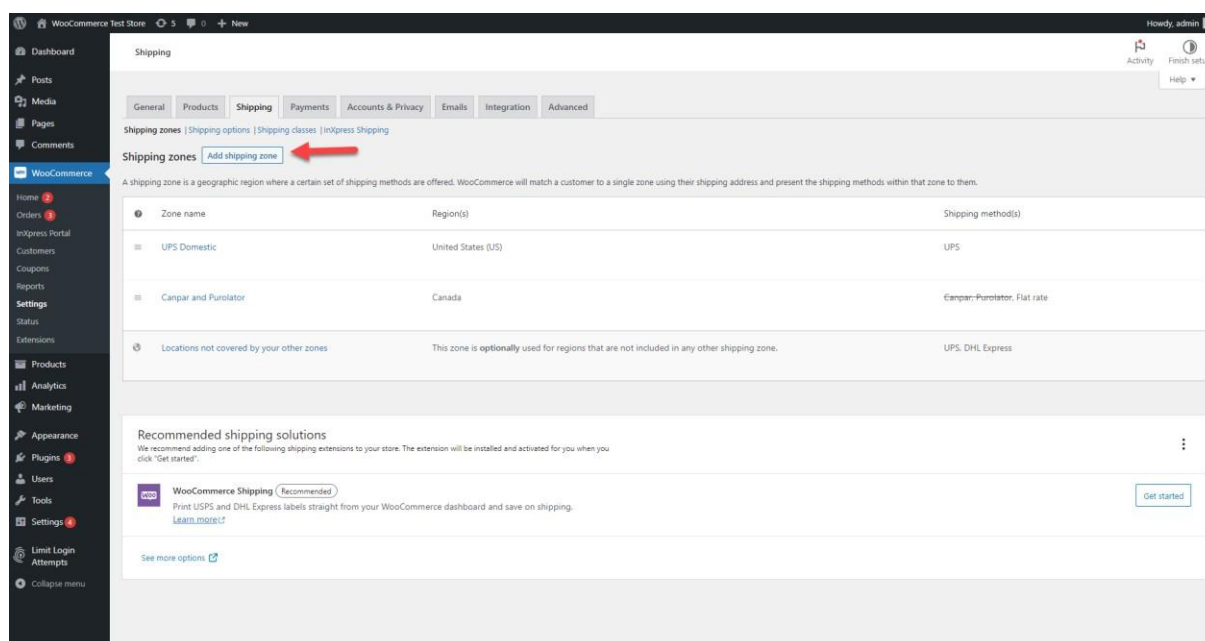
3. If you have not set up your zones in your WooCommerce store, select Add Shipping Zone.
    a. For UPS Domestic, create a US only zone.
    b. For UPS international and DHL Express, create a zone with international countries or utilize Locations not covered by your other zones.
    c. For Canpar and Purolator, create a CA only zone.

4. Enter in a Zone name and the country or countries you wish to set up for the zone. Next select Add Shipping Method.

5. Select the Carrier you wish to enable for the newly created zone. Then select Add shipping Method.
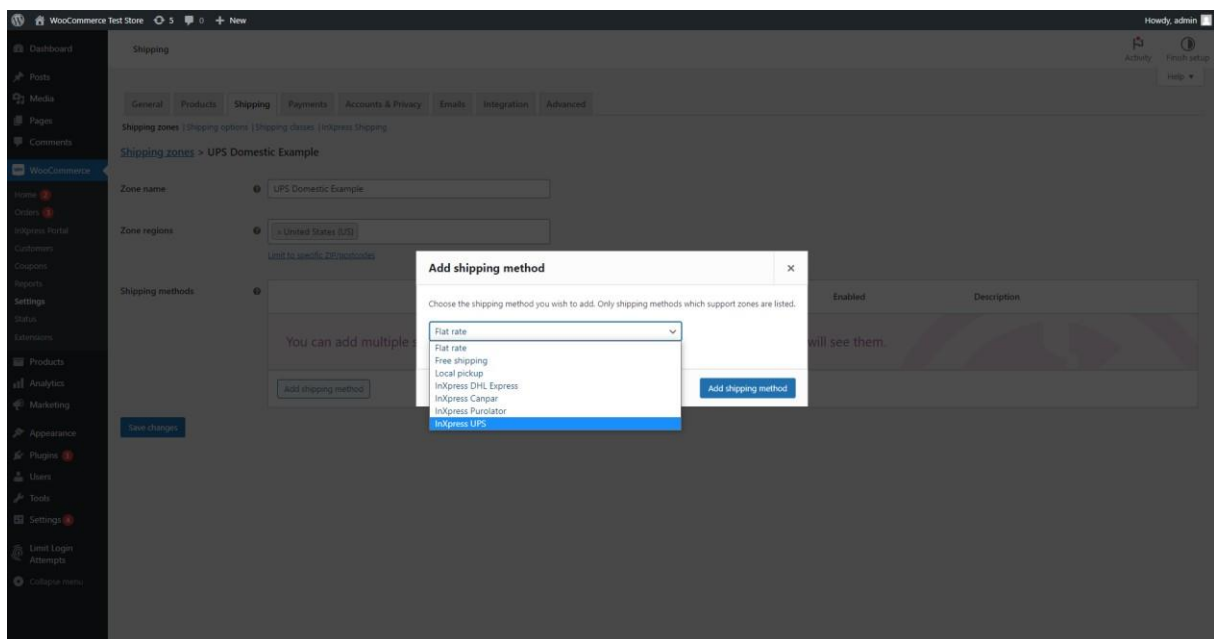

6. Once zones are configured, you will now be able to receive rates in your WooCommerce cart.

Configure InXpress App

Configure Products

The product section of the InXpress App can be used to maintain your product section in WooCommerce. You do not have to use this section and can maintain your products in the WooCommerce product section, due to WooCommerce supporting dimensional and weight values.

1. Navigate to the products section of the InXpress app.
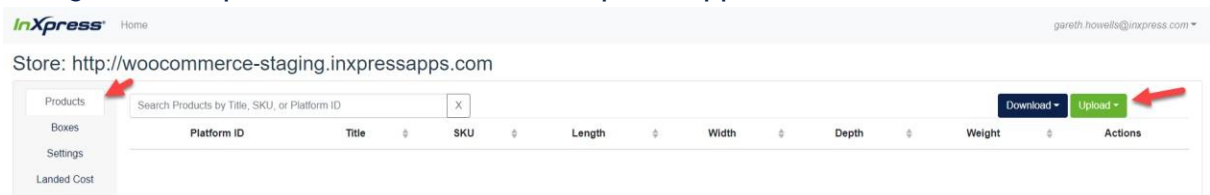
2. Export your products out of the WooCommerce product section.

3. Select Upload. Select file with products.

Configure Box Packing

Box packing will fit your BigCommerce products into the most appropriate box, based off the products dims and weights and the Box's dims and max weight.

1. Select the Box tab in the InXpress app.
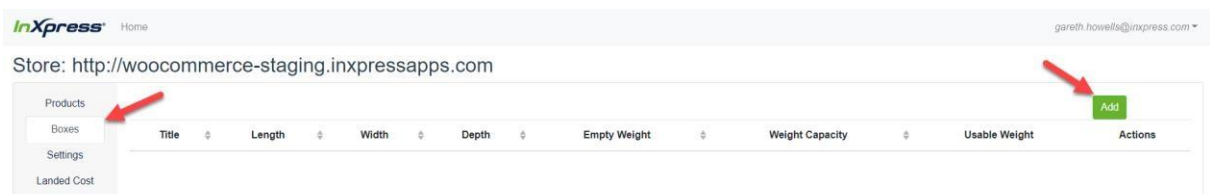
2. Enter the dimensional and weight information for the box you are setting up.

    a. Empty weight is the weight of the box.

    b. Empty Capacity is the total maximum weight the box can hold.

    c. Usable weight is the total usable weight in the box. It is calculated automatically by the InXpress app (Empty Capacity – Empty Weight = Usable weight).

3. Click `Save changes` once done.

4. elect Save changes once all information is entered.

Settings

In the settings section you can turn on the option to add the residential surcharge to quotes in your WooCommerce cart. Please note that this is a blanket application of the surcharge and will apply to all orders!

1. Navigate to the Settings section of the InXpress App

2. Select the check box for Include Residential Shipping Fees.
3. Select Save.

Landed Cost Setup

IMPORTANT – Before setting up your Landed Cost settings for your WooCommerce store, you will need to utilize the Shipment Tracking Module. The Shipment Tracking module costs 49$ per year and can be found using this link - Shipment Tracking - WooCommerce. Once this module is installed, proceed with the below steps.

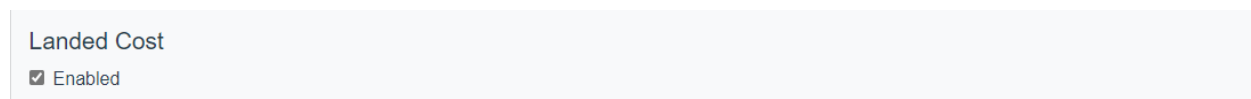1. Select the Landed Cost tab in the InXpress portal.

2. Read the disclaimer and accept the disclaimer to enable Landed Cost.
3. To enable Landed Cost, select the check box labeled "Enable".

4. Select how you would like to display the DDP charges in your Shopify cart.

   For more details on the display differences, please reference the DDP Display section of this guide.

DDP

Disabled

5. Enter your Default HS Code. You may use the search option to find the most appropriate HS code.

Default HS Code**

Search for HS Code

4202390000

6. Select the Default Country of Origin for your products

Default Country of Origin**

United States

7. If you wish to suppress your Landed Cost detail that appears below the Shipping Rates in your cart, select the check box.

Landed Cost Display

☐ Suppress Landed Cost detail that appears below Shipping Label in quote

** Required to enable landed cost

Save

8. For the Admin URL. Enter in the Admin URL like below.

Admin URL**

https://woocommerce-staging.inxpressapps.com/wp-admin

WooCommerce API key**

ck_0f7e118d580648f2e2de8c63a8886cdca06b13a9

WooCommerce API secret**

cs_1152c168f13059944f303aeb0c085a7c0e069af5

** Required to enable landed cost

Landed Cost Display

☐ Suppress Landed Cost detail that appears below Shipping label in quote

9. For the WooCommerce API key and WooCommerce API secret, navigate to WooCommerce admin page and select WooCommerce > Settings

10. Next, select Advanced > Rest API.

11. Select Add Key if you have not created a consumer key or secret.
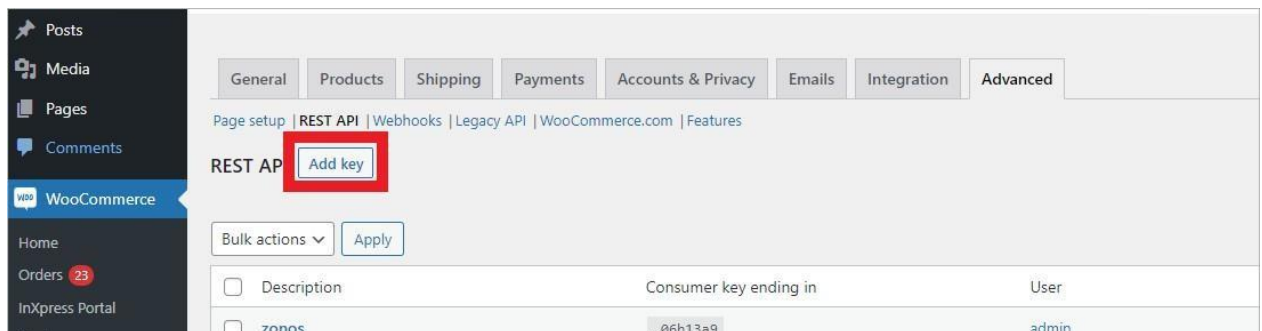
12. Enter in the name for the description field. Select the user for the key. Set Permissions to Read/Write. Then select Generate API Key.

13. Once done, copy the API key and secret into the landed cost fields of the InXpress App.

14. If you wish to suppress your Landed Cost detail that appears below Shipping rates in you eCommerce cart, select this box.

Landed Cost Display

☐ Suppress Landed Cost detail that appears below Shipping label in quote

[Save]

DDP – Disabled

- This option gives you the Landed Cost breakout but does not add the Landed Cost costs to the shipping total.
- Please note that Suppressing Landed Cost does not affect this setting.

DDP – DDP Only

- This option gives the Landed Cost breakout and adds the Landed Cost costs to the shipping total.

DDP – Stacked

- This option gives a stacked display of each shipping service.
  - Standard shipping charges without Landed Cost
  - Standard shipping charges with Landed Cost and Landed Cost breakout.

DDP – Stacked and Suppressed Landed Cost

- This option gives a stacked display of each shipping service.
  - Standard shipping charges without Landed Cost
  - Standard shipping charges with Landed Cost and without Landed Cost Breakout