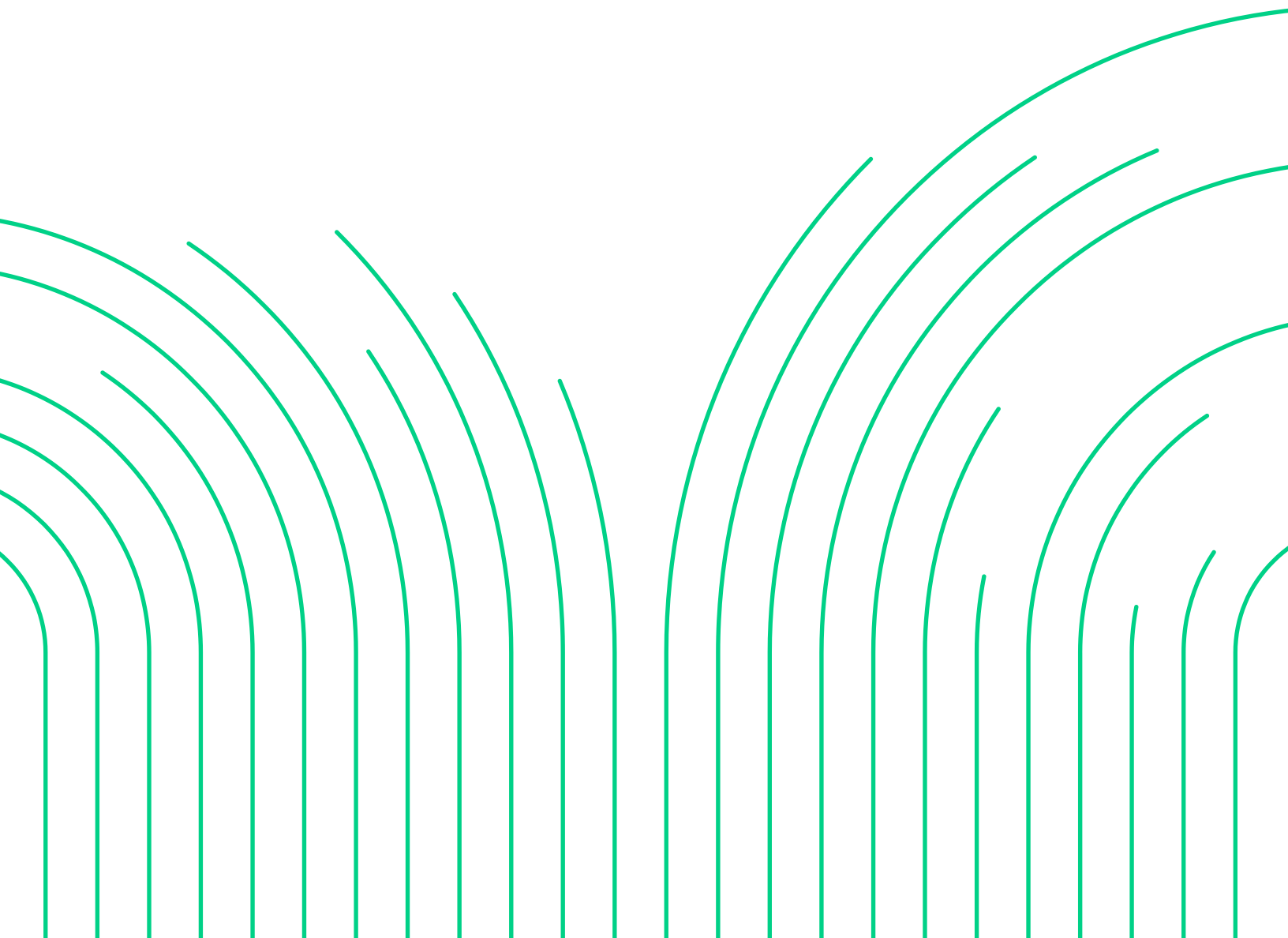




Shipstation

Setup Guide



What does this Integration do?

Once the setup steps are complete, you will be able to show your InXpress DHL Rates in your Shipstation account. This is only available for US customers and we are only able to provide DHL Rates. For UPS Rates, you will need to your UPS Account to Shipstation.o be read.



Setup

1. Register an account on [Register | DHL API Developer Portal](#). Once your account has been registered, you will receive an email from DHL that instructs you to update your newly created accounts password.
2. Once your account has been created, you will request access to MyDHL API Production environment. This will provide you with Key and Secret. (ID and Password).
3. Select APIs in the top right and then select Shipping in the side menu. Then select DHL Express – MyDHL API tile.


The screenshot shows the DHL API Developer Portal interface. At the top, there is a yellow header with the DHL logo and the text 'API Developer Portal'. On the right side of the header, there is a red arrow pointing to a dropdown menu labeled 'APIs'. Below the header, there is a search bar labeled 'Search API' and a 'clear all filters' button. The main content area is titled 'BROWSE APIS'. On the left side, there is a sidebar with a 'Service type' section containing a list of checkboxes: Advertising, Capability, Document, Duty and Tax, Label, Landed Cost, Location, Pickup, Products, Rating, **Shipping** (checked and highlighted with a red box), Tracking, Transportation, and Warehousing. The main content area displays three API tiles. The first tile is 'Deutsche Post International (Post & Parcel Germany)' with details about its best use for international mail and European business customers. The second tile, which is highlighted with a red border, is 'DHL Express - MyDHL API' with details about its best use for time-definite international shipments and globally available services. The third tile is 'DHL eCommerce Europe' with details about its best use for DHL Parcel Connect shipping and large business customers. A fourth tile, 'DHL Parcel DE Returns (Post & Parcel Germany)', is partially visible on the right.

4. Select Get Access.
5. Fill in information required on the provided form.
 - a. InXpress DHL Account Number. Reach out to your InXpress Representative if you do not know your DHL account number.
 - b. Requestor Company Details
 - c. Are the Requestor Details the same as the DHL Express Account Owner Details:
Select Yes

Account Details

DHL Express Account Number  

Requestor Company Details

Company Name*	<input type="text"/>	57 character(s) remaining
Contact Name*	<input type="text"/>	55 character(s) remaining
Address*	<input type="text"/>	46 character(s) remaining
Address Line 2	<input type="text"/>	64 character(s) remaining
Address Line 3	<input type="text"/>	64 character(s) remaining
City*	<input type="text"/>	58 character(s) remaining
Postal Code	<input type="text"/>	15 character(s) remaining
Suburb/County	<input type="text"/>	32 character(s) remaining
Country*	<div>United States </div>	
Email*	<input type="text"/>	
This email address will be related to the credentials.		
Phone Number*	<input type="text"/>	19 character(s) remaining

Are the Requestor Details the same as the DHL Express Account Owner details?*



☒ Yes ☐ No

6. Select "I require credentials to DHL Express – MyDHL API for an existing plugin/ecommerce platform/third-party solution."

7. Request Platform Name: Enter Shipstation

How would you like to use the API? *

☐ I wish to integrate directly to DHL Express – MyDHL API ☒ I require credentials to DHL Express – MyDHL API for an existing plugin/ecommerce platform/third-party solution

Requestor Platform Name   24 character(s) remaining

8. Select Rating and Shipment for Requested Services. Enter in the required fields for each section.
9. Select “I accept the DHL Express Terms of Use” and “I accept the DHL Express General Terms and Privacy Cookies Policy”. Select Submit.

Requested Services★

☒ Rating ?

Rating Details

Describe your usage for this service★

Transaction volume per month★

☐ Products ?

☒ Shipment ?

Create Shipment Details

Describe your usage for this service★

Transaction volume per month★

☐ Tracking ?

☐ Pickup ?

☐ Address validation ?

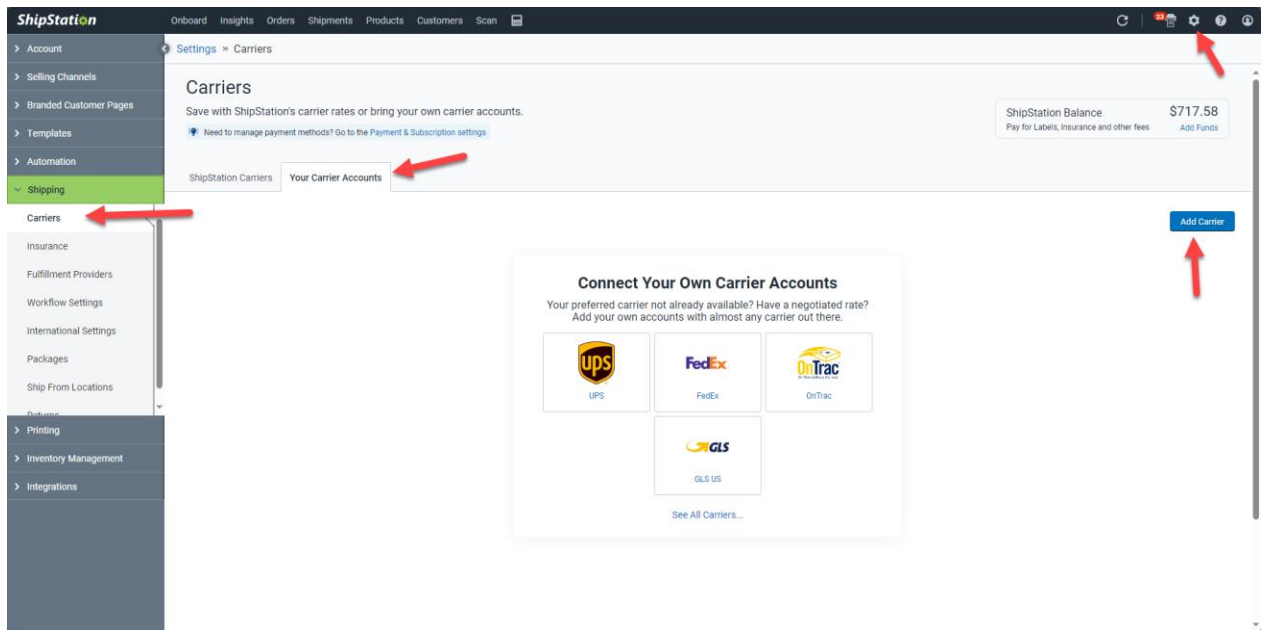
☐ I already have access/credentials for MyDHL API or XMLPI

☐ I would like to receive DHL information and promotional offers via mail

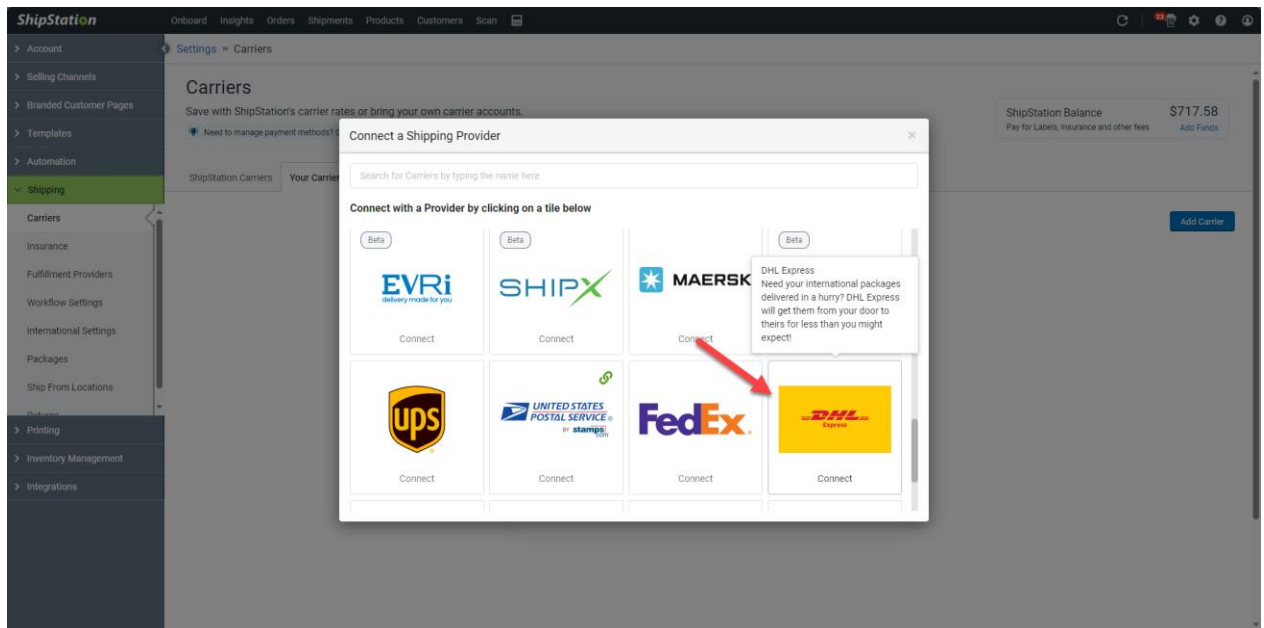
☒ I accept the DHL Express **Terms of Use**★

☒ I accept the DHL Express **General Terms** and **Privacy and Cookies Policy**★

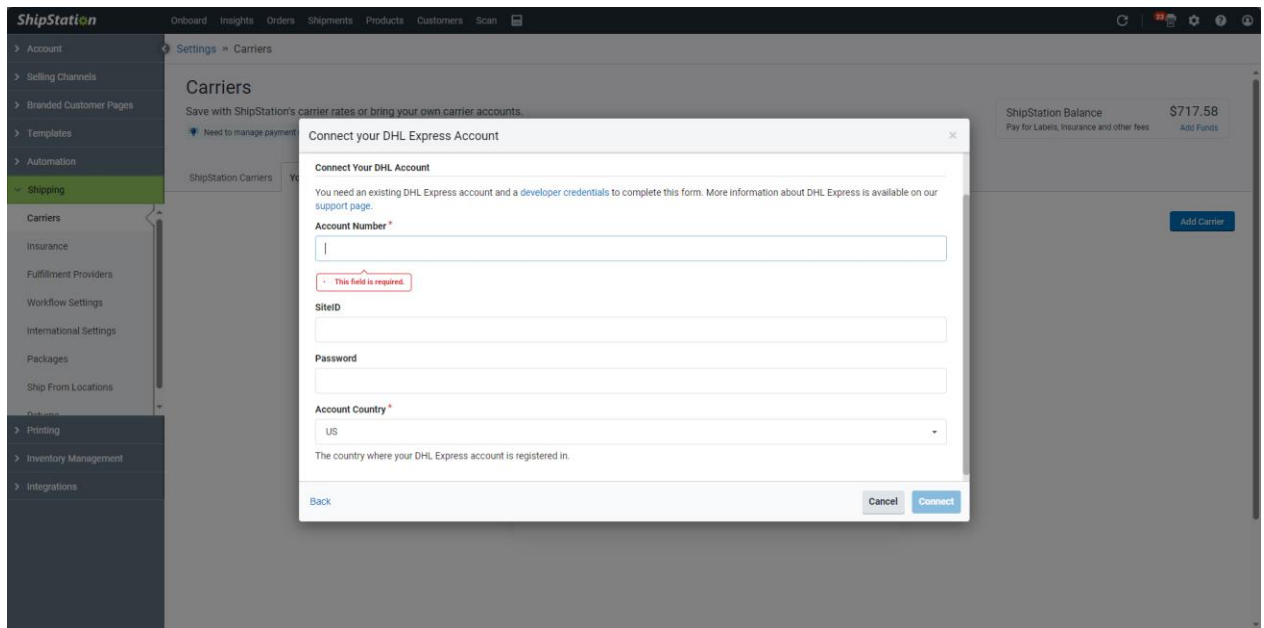
10. In 24 business hours, you will receive a Test and Production access email. Once you've received the production access email, there will be a link that will direct you to grab your API Key and API Secret.
11. Once you have the API Key and API secret. Select the setting icon in the top right > Shipping > Carriers > Your Carrier Accounts > Add Carrier.



12. Select DHL Express. Make sure that you do not select DHL Express UK.



13. Enter in your DHL Express account number, API Key (Site ID), and Secret (Password).



14. Submit a ticket to Shipstation support, request the following:

"Please enable InXpress for DHL Account ending in xxxx. In Param4 Add InXpress."

15. Once Shipstation support has confirmed it is activated, your store will now receive InXpress DHL Rates.